

**United Kingdom-Bristol: Telephone and data transmission services**

OJ S 196/2019 10/10/2019

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Jisc Services Ltd

Postal address: One Castlepark, Tower Hill

Town: Bristol

NUTS code: UKK11 Bristol, City of

Postal code: BS2 0JA

Country: United Kingdom

Contact person: Procurement Coordinator

E-mail: [procurement@jisc.ac.uk](mailto:procurement@jisc.ac.uk)**Internet address(es):**Main address: [www.jisc.ac.uk](http://www.jisc.ac.uk)**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tenders.jisc.ac.uk>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Other type: National Education and Research Network Provider

**I.5. Main activity**

Education

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Telephony Purchasing Service

Reference number: Proc0568

**II.1.2. Main CPV code**

64210000 Telephone and data transmission services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

JSL is establishing a DPS that will enable Jisc and its customers to easily purchase value for money and technically sound telephony services and solutions that have been checked and

tested in combination with the potential customer's network. The DPS will enable new suppliers with new technologies to join the DPS throughout the lifetime of the service.

#### **II.1.5. Estimated total value**

Value excluding VAT: 30 000 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

64212000 Mobile-telephone services, 64214000 Dedicated-business telephone network services, 64215000 IP telephone services, 64211200 Long distance telephone services, 64211100 Local telephone services, 32551300 Telephone headsets, 32551400 Telephone network, 32250000 Mobile telephones

#### **II.2.3. Place of performance**

NUTS code: UK United Kingdom

#### **II.2.4. Description of the procurement**

JSL is establishing a DPS that will enable Jisc and its customers to easily purchase value for money and technically sound telephony services and solutions that have been checked and tested in combination with the potential customer's network. The DPS will enable new suppliers with new technologies to join the DPS throughout the lifetime of the service.

To ensure maximum benefit for its members and customers, JSL will enforce a number of financial and technical entry requirements that any supplier must fulfil before joining the DPS to ensure value for money as well as reliable and consistent integration with the Janet network that meets the needs of our customers.

The entry requirements will include but not be limited to:

- direct connectivity to the Janet network to ensure maximum service quality, or a reseller who will provide the services through a Janet Connected service provider,
- agreement to provide diligent pre-install testing to ensure customer's infrastructure is capable of delivering telephony services,
- zero rated call costs between any telephony services purchased from a Supplier, including any combination of mobile and fixed line devices,
- the ability to deliver telephony services over the Janet network without the requirement for network quality of service,
- the supply of mobile telephone services either as a direct MVNO/MVNA or as a 3rd party supplier,
- the ability to design, supply and maintain new PBX platforms, be it hosted or on premises.

The following capabilities are desirable:

- managed services for PBX, hosted and mobile platforms as needed,
- the ability to provide professional services for telephony solution design and deployment.

The services will include but not be limited to Session initiation protocol (SIP) trunking connectivity, Private branch exchange (PBX) solutions, hosted PBX solutions, landline and mobile call charges, line rentals and ISDN connectivity. The scope of contract will also include aggregated mobile services procured by groups of organisations.

The scope of the DPS covers purchases by JSL, Jisc and its members and customers, including purchases by Higher Education institutions, Further Education and Specialist Colleges and Research Council establishments in the UK, and also by any other organisations connected to the Janet network, including local authorities, regional broadband consortia, or

other bodies whose core purpose is the support or advancement of further or higher education or of research.

Many of the above organisations are members of higher and further education purchasing consortia. These consortia are independent organisations that provide a wide range of collaborative purchase agreements to their member institutions. Any member of one of these consortia will be eligible to purchase from this framework by virtue of its membership, as will members of any other similar purchasing consortium in higher or further education that might be formed during the lifetime of the framework.

Membership lists for existing higher and further education purchasing consortia may be found at:

<https://www.lupc.ac.uk/member-list>

<https://www.supc.ac.uk/about-us/our-members/our-members>

<http://www.nwupc.ac.uk/our-members>

<http://www.neupc.ac.uk/our-members>

<http://www.hepcw.ac.uk/members/>

<http://www.apuc-scot.ac.uk/#!/members>

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 30 000 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 72

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

JSL wishes to set up a DPS for an initial 2 years with the possibility of extension for up to a further 4 years in annual increments, subject to satisfactory performance.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Restricted procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the setting up of a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 07/11/2019 Local time: 12:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

English

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Jisc Services Ltd

Postal address: One Castlepark, Tower Hill

Town: Bristol

Postal code: BS2 0JA

Country: United Kingdom

E-mail: [procurement@jisc.ac.uk](mailto:procurement@jisc.ac.uk)

#### VI.5. Date of dispatch of this notice

07/10/2019