

Norway-Oslo: Software programming and consultancy services

OJ S 228/2017 28/11/2017

Contract award notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Arbeids- og velferdsdirektoratet, Økonomi- og styringsavdelingen, Anskaffelsesseksjonen

National registration number: 889 640 782

Postal address: Postboks 5, St Olavs plass

Town: Oslo

NUTS code: NO011 Oslo

Postal code: 0130

Country: Norway

Contact person: Gunnar Helge Wiik

E-mail: gunnar.helge.wiik@nav.no

Telephone: +47 21071944

Internet address(es):

Main address: www.nav.no

Address of the buyer profile: <https://kgv.doffin.no/ctm/Company/CompanyInformation/Index/1002>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Procurement, Framework agreement for self-service, guidance and follow-up.

Reference number: 17-2726

II.1.2. Main CPV code

72200000 Software programming and consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

The objective of the procurement is to enter into a contract with two providers for services in relation to development and system solution for self-service, guidance and follow-up. The contracting authority has a large number of solutions for self-service, follow-up and guidance.

The number of users of self-service solutions and the number of internal users are stated in the attached documentation. The contract will mainly include architecture, solution shape / design, development, tests, error recoveries, preventive measures as well as technical support. The contracting authority will implement the development and maintenance based on internal HR with reinforcement from external HR as well as covering variations in the service provider's requirements for capacity. The service providers may also be responsible for the implementation of development assignments.

The contracting authority will emphasise the use of a flexible implementation model for further development.

Contract award criteria: Cost 35 %. Quality: 65 % (the overview shows the internal weighting of the quality criteria).

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 283 001 320,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

72210000 Programming services of packaged software products, 72230000 Custom software development services, 72240000 Systems analysis and programming services, 72250000 System and support services, 72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: NO011 Oslo

Main site or place of performance: Oslo.

II.2.4. Description of the procurement

The objective of the contract is to enter into parallel framework agreements with two service providers for services related to development and management of system solutions in connection with self-service, guidance and follow-up. Further description of the extent is given in the tender documentation.

II.2.5. Award criteria

Quality criterion - Name: Quality in relation to competence of the HR, c.f. point 2.9.1. sub-point. 2.1 / Weighting: 40 %

Quality criterion - Name: Quality in relation to competence of the HR, c.f. point 2.9.1. sub-point. 2.2 / Weighting: 30 %

Quality criterion - Name: Quality of the services. / Weighting: 25 %

Quality criterion - Name: The tenderer's ability to comply with the requirements in accordance with requirements stated in the Service contract Part III / Weighting: 5 %

Price - Weighting: 35 %

II.2.11. Information about options

Options: yes

Description of options:

The tender documentation Part I; the terms of the tender competition, point 6.1, describes a scope of 5 FTE (Full-Time Equivalent), with option for the contracting authority to extend the scope with 2 more FTE. See the attached tender documentation for further information.

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 086-168983](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

Service agreement for self-service, guidance and follow-up

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

31/10/2017

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Bekk Consulting AS

Town: Oslo

NUTS code: NO Norge

Country: Norway

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 141 470 800,00 NOK

V.2.5. Information about subcontracting**Section V: Award of contract**

Contract No: 17/2094

Title:

Service agreement for self-service, guidance and follow-up

A contract/lot is awarded: yes

V.2. Award of contract**V.2.1. Date of conclusion of the contract**

31/10/2017

V.2.2. Information about tenders

Number of tenders received: 4

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Sopra Steria AS

Town: Oslo

NUTS code: NO Norge

Country: Norway

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 141 530 520,00 NOK

V.2.5. Information about subcontracting**Section VI: Complementary information**

VI.3. Additional information**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Arbeids- og velferdsdirektoratet

Town: Oslo

Country: Norway

VI.5. Date of dispatch of this notice

24/11/2017