

**Ireland-Dublin: System and support services**

**OJ S 197/2020 09/10/2020**

**Contract notice**

**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Solas

National registration number: N/A

Postal address: Castleforbes House, Castleforbes Road

Town: Dublin 1

NUTS code: IE Éire / Ireland

Country: Ireland

Contact person: James Hall

E-mail: [tenders@solas.ie](mailto:tenders@solas.ie)

Telephone: +353 15332416

**Internet address(es):**

Main address: <http://www.solas.ie/>

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1210>

**I.3. Communication**

Access to the procurement documents is restricted. Further information can be obtained at:

[http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=175485&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=175485&B=ETENDERS_SIMPLE)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: [http://irl.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=175485&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=175485&B=ETENDERS_SIMPLE)

[/app/rfq/rwlenrance\\_s.asp?PID=175485&B=ETENDERS\\_SIMPLE](http://irl.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=175485&B=ETENDERS_SIMPLE)

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Education

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Development, Maintenance, Support and Improvement Services for the SOLAS Moodle Infrastructure

Reference number: 177700

**II.1.2. Main CPV code**

72250000 System and support services

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

SOLAS has put in place a federated Moodle infrastructure to meet the VLE (virtual learning environment) needs of the Further Education and Training (FET) sector in Ireland. SOLAS requires services to:

- 1) monitor, maintain and update the federated Moodle infrastructure, while ensuring continual improvement in performance and usability;
- 2) design and implement seamless integration solutions to SOLAS and FET systems and maintain existing web services integrations between these systems;
- 3) provide customisation and reporting solutions to increase the efficiency, usability, reliability and reporting of the usage of the federated Moodle infrastructure;
- 4) provide efficient, responsive and robust contract management solutions and processes;
- 5) provide strategic expertise to SOLAS in designing and implementing solutions for online and blended learning across FET using the federated Moodle infrastructure;
- 6) provide training sessions to ETB users.

### **II.1.5. Estimated total value**

Value excluding VAT: 800 000,00 EUR

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72210000 Programming services of packaged software products, 72212600 Database and operating software development services, 72220000 Systems and technical consultancy services, 72240000 Systems analysis and programming services, 72253000 Helpdesk and support services

### **II.2.3. Place of performance**

NUTS code: IE Éire / Ireland

Main site or place of performance: Dublin 1.

### **II.2.4. Description of the procurement**

SOLAS has put in place a federated Moodle infrastructure to meet the VLE (virtual learning environment) needs of the Further Education and Training (FET) sector in Ireland. SOLAS requires services to:

- 1) monitor, maintain and update the federated Moodle infrastructure, while ensuring continual improvement in performance and usability;
- 2) design and implement seamless integration solutions to SOLAS and FET systems and maintain existing web services integrations between these systems;
- 3) provide customisation and reporting solutions to increase the efficiency, usability, reliability and reporting of the usage of the federated Moodle infrastructure;
- 4) provide efficient, responsive and robust contract management solutions and processes;
- 5) provide strategic expertise to SOLAS in designing and implementing solutions for online and blended learning across FET using the federated Moodle infrastructure;
- 6) provide training sessions to ETB users (generally those in a 'Teacher' or 'Administrator' role on periodic basis).

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 800 000,00 EUR

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section III: Legal, economic, financial and technical information**

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#### **III.1. Conditions for participation**

##### **III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3. Technical and professional ability**

Selection criteria as stated in the procurement documents

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

#### **IV.2. Administrative information**

##### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 06/11/2020 Local time: 13:00

##### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

##### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7. Conditions for opening of tenders**

Date: 06/11/2020 Local time: 13:00

### **Section VI: Complementary information**

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#### **VI.1. Information about recurrence**

This is a recurrent procurement: no

#### **VI.3. Additional information**

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: SOLAS

Town: Dublin

Country: Ireland

#### **VI.5. Date of dispatch of this notice**

06/10/2020