

477121-2026 - Competition

Finland – IT services: consulting, software development, Internet and support – Internal Control System

OJ S 131/2026 10/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Veikkaus Oy

Email: hankinnat@veikkaus.fi

Legal type of the buyer: Entity with special or exclusive rights

Activity of the contracting authority: Recreation, culture and religion

2. Procedure

2.1. Procedure

Title: Internal Control System

Description: Veikkaus is requesting tenders for the procurement and implementation of an Internal Control System (ICS). Veikkaus will select one supplier to provide the ICS as Software. The objectives of the procurement are: • Ensure the integrity and correctness of the Games and related processes; • Strengthen Veikkaus' internal control environment in line with Finnish and EU regulation as at 1 July 2027; • Provide reliable, transparent, and auditable control evidence to authorities, internal audit, and Veikkaus management; • Integrate with Veikkaus' existing gaming and support systems; • Support both current and reasonably foreseeable future regulatory requirements regarding lottery and draw-based games. The offered solution shall be a fully functional ICS provided as a Service according to the requirements and descriptions set out in the Call for Tender documents. The agreement does not grant the supplier an exclusive right to provide the service to Veikkaus.

Procedure identifier: 3f723f94-f223-491b-89d7-b61574811e82

Internal identifier: 620685

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: 1. GENERAL The legislation concerning the public procurement is applied to the procurement. Type of procedure is open procedure. 2.

CONTRACT NOTICE A contract notice has been published on the website www.hankintailmoitukset.fi and <http://ted.europa.eu>. The contract award notice shall be published after the award decision. 3. SUBMITTING THE TENDER AS A GROUP OF ECONOMIC OPERATORS AND SUBCONTRACTING The tenderer may submit the tender as a group of economic operators. In this case, however, it is required that the enterprises that belong to the group undertake with joint liability to fulfill the obligations and responsibilities of the contract. If the group is awarded with the contract, all group members shall sign the contract. The members of the group may not be changed during the procurement procedure or contract period. The group and the supplier with subcontractors is required to have the technical, economic and financial and other capacities to provide the goods and services in accordance with the contract for the whole contract period. During the tender competition and during the contract period, the supplier may be requested to provide proof on commitments and contracts

that they have made with the notified subcontractors and which may affect the supplier's capacity to meet the obligations of the contract. The group may be requested to provide corresponding proof on how the relationships between the members of the group have been arranged. If the tenderer uses subcontractors, it shall be responsible for the work of its subcontractors as of their own work. If the tenderer participates in the procurement process independently, using the services of its subcontractors as a part of its tender and being responsible for their work, the tenderer must state in the Subcontractors form how the subcontractor participates in producing the service. During the contract period, replacing subcontractors is possible only if it does not result to significant or material changes of the contract, and only with the consent of the contracting authority.

4. USING RESOURCES OF OTHER ENTITIES The tenderer or a group of economic operators may use the resources of other entities to fulfill the requirements of the invitation to tender without taking into account the legal nature of their relationship. The resources of other entities must be de facto at the disposal of the tenderer or the group of economic operators during the procurement process and the contract period. Such resources may include, for example: 1) Relying professional experience of other economic entity, which for example belong to the same group of companies, provided that this entity is named in the tender as a subcontractor for the tenderer or the group of economic operators, and it de facto participates in supplying the service; 2) the use of other company's personnel to fulfill the requirements concerning professional qualifications, provided that these persons de facto participate in supplying the service; 3) resources concerning economic and financial standing; 4) resources concerning technical capabilities, provided that such resources are de facto utilized to fulfill the requirements of the procurement.

5. PROCESSING OF TENDERS

5.1 SUITABILITY OF TENDERS Before the tenders are processed it shall be assessed whether the tenderers meet the technical, professional and economic and financial requirements presented in clause/form "Exclusion and suitability (ESPD)". The tenderer's suitability shall be examined using the information provided in the tender, other financial statements (if separately requested) and the information available from risk rating reports. Tenderers who do not meet the minimum requirements set in the Call for Tenders shall be excluded from the tender competition. A tenderer who has been convicted of or in which any person with powers of representation, decision making or control has been convicted of an offence as referred in EU Public Procurement Directive 57 article, section 1 or to extortionate work discrimination as stated in the Criminal Code of Finland, chapter 47 section 3(a) shall also be excluded from the tender competition. A tenderer to whom a criterion for exclusion as referred to in Public Procurement Act may also be excluded from the tender competition.

5.2 COMPLIANCE OF TENDERS WITH THE CALL FOR TENDERS The solution and services tendered shall comply with the content of the Call for Tenders and its annexes. All the requested information and required annexes must be annexed to the tender. In examining the compliance of the tender the tender is assessed based on the entire content of the tender. Tenders that are not in compliance with the Call for Tenders or in accordance with the conditions of the tendering procedure shall be excluded from the tender competition.

5.3 EVALUATION OF TENDERS The evaluation of the tenders shall be made according to chapter "Grounds for decision".

5.4 AWARD DECISION AND ITS NOTIFICATION The award decision shall be sent for the information of all the tenderers via email. The contract does not come into force as a result of the notification of the decision, but requires a separate written contract.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Anywhere

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Internal Control System

Description: Veikkaus is requesting tenders for the procurement and implementation of an Internal Control System (ICS). Veikkaus will select one supplier to provide the ICS as Software. The objectives of the procurement are: • Ensure the integrity and correctness of the Games and related processes; • Strengthen Veikkaus' internal control environment in line with Finnish and EU regulation as at 1 July 2027; • Provide reliable, transparent, and auditable control evidence to authorities, internal audit, and Veikkaus management; • Integrate with Veikkaus' existing gaming and support systems; • Support both current and reasonably foreseeable future regulatory requirements regarding lottery and draw-based games. The offered solution shall be a fully functional ICS provided as a Service according to the requirements and descriptions set out in the Call for Tender documents. The agreement does not grant the supplier an exclusive right to provide the service to Veikkaus.

Internal identifier: 620685

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Anywhere

5.1.3. Estimated duration

Other duration: Unknown

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.7. Strategic procurement

Social objective promoted: Human rights due diligence in global supply chains

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Price
Name: Price
Description: Total price
Category of award weight criterion: Weight (points, exact)
Award criterion number: 40
Criterion:
Type: Quality
Name: Quality
Description: Quality
Category of award weight criterion: Weight (points, exact)
Award criterion number: 60

5.1.11. Procurement documents

Deadline for requesting additional information: 03/08/2026 09:00:00 (UTC+00:00) Western European Time, GMT
Address of the procurement documents: <https://tarjouspalvelu.fi/veikkaus?id=620685&tpk=6c5c6f5a-e113-46bd-aff8-9d4cfec698b0>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required
Address for submission: <https://tarjouspalvelu.fi/veikkaus?id=620685&tpk=6c5c6f5a-e113-46bd-aff8-9d4cfec698b0>
Languages in which tenders or requests to participate may be submitted: English
Electronic catalogue: Allowed
Tenderers may submit more than one tender: Not allowed
Deadline for receipt of tenders: 24/08/2026 06:00:00 (UTC+00:00) Western European Time, GMT
Duration during which the tender must remain valid: 3 Months
Information about public opening:
Opening date: 24/08/2026 06:05:00 (UTC+00:00) Western European Time, GMT
Terms of contract:
The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: yes
Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Markkinaoikeus
Information about review deadlines: 14 days
Organisation providing more information on the review procedures: Markkinaoikeus

8. Organisations

8.1. ORG-0001

Official name: Veikkaus Oy
Registration number: 2765220-1
Postal address: PL 1
Town: Veikkaus
Postcode: 01009
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Contact point: Procurement
Email: hankinnat@veikkaus.fi
Telephone: +358 943701
Internet address: <https://www.veikkaus.fi>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: Markkinaoikeus
Registration number: 3006157-6
Postal address: Radanrakentajantie 5
Town: Helsinki
Postcode: 00520
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Email: markkinaoikeus@oikeus.fi
Telephone: +358 295643300
Internet address: <https://www.markkinaoikeus.fi>

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0003

Official name: Hansel Oy (Hilma)
Registration number: FI09880841
Postal address: Mannerheiminaukio 1a
Town: Helsinki
Postcode: 00100
Country subdivision (NUTS): Helsinki-Uusimaa (FI1B1)
Country: Finland
Contact point: eSender
Email: tekninen@hankintailmoitukset.fi
Telephone: 029 55 636 30
Internet address: <http://hankintailmoitukset.fi>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 938b76de-e652-43c6-adc2-7775cd4b87d8 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 09/07/2026 08:55:46 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 09/07/2026 08:55:50 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 477121-2026

OJ S issue number: 131/2026

Publication date: 10/07/2026