

477907-2026 - Competition

Denmark – Software package and information systems – Remote Qualified Signature Creation Device (rQSCD)

OJ S 131/2026 10/07/2026

Contract or concession notice – standard regime

Supplies - Services

1. Buyer

1.1. Buyer

Official name: Digitaliseringsstyrelsen

Email: NemLog-in-udbud@digst.dk

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Remote Qualified Signature Creation Device (rQSCD)

Description: The Danish Agency for Digital Government (Digitaliseringsstyrelsen) operates on behalf of the Danish State a national qualified trust service for the management of remote qualified electronic signature creation devices under Regulation (EU) No 910/2014 as amended by Regulation (EU) 2024/1183 (eIDAS2). As part of modernising the signing service to meet the requirements of eIDAS2, the Agency is procuring a Remote Qualified Signature Creation Device (rQSCD) — a certified combination of Hardware and Standard Software — to be installed and operated within the Agency's data centers (currently two). The Contract includes an Option to upgrade the throughput capacity of the rQSCD and an Option to extend the deployment to a third data centre. The Contract covers the Initial Delivery of the certified rQSCD, comprising certified HSM devices (Hardware) and the associated Signature Activation Module software (Standard Software), certified as a composite in accordance with eIDAS2. The Initial Delivery includes all Licences, Documentation, and support necessary for the Agency to install and operate the rQSCD as part of its qualified remote signing service. The rQSCD must integrate with the Agency's existing signing infrastructure, including the Agency's certificate authority, authorisation server, and signing components. The Supplier's principal obligations comprise: (a) the Initial Delivery of Hardware and Standard Software, sized and configured for operation across two data centres in an active/active configuration with a minimum throughput of 16 signatures per second, together with deployment in the Agency's production, staging, and test environments; (b) Ongoing Services, including support and maintenance of the Standard Software and Hardware, security patching, and up to two replacements of Hardware during the contract term to maintain valid certifications; and (c) Ordered Services, comprising Time-Based Services (services for installation, configuration, key ceremonies, and similar tasks) and Options and (d) Cross-cutting Services, comprising Documentation and security, provided as an integral part of the Ongoing Services and Ordered Services throughout the term of the Contract. The contract term is 120 months. The service supports the national qualified signing volume — estimated at 5,100,000 signatures per year across two data centres — and the procured capacity is dimensioned to provide headroom above current demand for growth, peak load, and resilience.

Procedure identifier: 4945bffe-cdf5-4cc7-be04-e2bee38a88af

Internal identifier: 1c5a83c5-ee08-40f8-ad65-3ca21352b82f

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Additional nature of the contract: Services

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 30233000 Media storage and reader devices, 48730000

Security software package, 48732000 Data security software package, 72260000 Software-related services

2.1.2. Place of performance

Country: Denmark

Anywhere in the given country

Additional information: At the time of publication of this procurement, the final delivery address cannot be specified. The goods covered by this contract are intended for installation in data centres that are the subject of a separate procurement procedure. As a result, the Contracting Authority has not yet identified the future operating supplier or the final delivery location. The Contractor shall deliver the goods to the delivery address specified by the Contracting Authority. The delivery address will be located within Denmark. The Contracting Authority will provide the final delivery details within a reasonable period prior to the agreed delivery date.

2.1.3. Value

Estimated value excluding VAT: 37 000 000,00 DKK

2.1.4. General information

Additional information: Participation in the procurement procedure can only take place electronically via the electronic procurement system used by the Contracting Authority. In order to gain access to the procurement documents, the applicant must be registered or register as a user. If the application contains several versions of the same document, the latest uploaded version shall prevail. All communication in connection with the procurement procedure, including questions and answers, shall take place via the electronic procurement system. For information regarding questions and answers, reference is made to the Tender Conditions and Appendix B. Interested parties are requested to keep themselves informed via the electronic procurement system. If the applicant experiences problems with the system, support can be contacted via ETHICS Customer Service Denmark or by telephone (+45) 6313 3700. The application and the tender must be submitted in English. The applicant shall submit an ESPD together with its application as preliminary evidence of the circumstances referred to in Section 148(1)(1)-(3) of the Danish Public Procurement Act. The applicant is not required to sign its ESPD document. In the event of a group of economic operators (e.g. a consortium), a separate ESPD shall be submitted for each participating economic operator. If the applicant is a group of economic operators, each participant's ESPD document shall be signed by the respective participant. The lead applicant submitting the application is not required to sign its ESPD document. If the applicant relies on the capacities of other entities, an ESPD shall be submitted for each of the entities on whose capacities the applicant relies, and the ESPD document shall be signed by the supporting entity. The applicant may rely on the technical and /or financial capacity of other entities in order to fulfil the suitability requirements, cf. sections III. 1.2) and III.1.3), including for the purpose of selection, cf. section II.2.9). The entity or entities making their technical and/or financial capacity available shall sign a commitment undertaking. If the tenderer relies on the economic and financial capacity of other entities in relation to

fulfilment of the suitability requirements set out below, the Contracting Authority requires that the tenderer and the relevant entities shall be jointly and severally liable for the performance of the contract. The applicant will be excluded from participation in the procurement procedure if the applicant is subject to the mandatory exclusion grounds set out in Sections 134a, 135 and 136 of the Danish Public Procurement Act, unless the applicant has provided sufficient documentation demonstrating that it is reliable pursuant to Section 138 of the Danish Public Procurement Act. Prior to the contract award decision, the tenderer whom the Contracting Authority intends to award the contract to shall provide documentation of the information submitted in the ESPD in accordance with Sections 151-152 of the Danish Public Procurement Act, cf. Section 153. As an alternative to the documentation referred to in Sections 153-155, 157 and 158 of the Danish Public Procurement Act, the tenderer may submit to the Contracting Authority a certificate of registration on an official list of approved economic operators, cf. Section 156, issued by the competent authority. The Contracting Authority can only accept a certificate of registration on an official list from tenderers established in the country maintaining the official list. The Contracting Authority may apply the procedure set out in Section 159(5) of the Danish Public Procurement Act if applications or tenders do not comply with the formal requirements of the procurement documents. No participation fee will be paid. It is noted that the estimated value constitutes an estimate of the expected contract value for the entire duration of the contract, including the price of the option. The estimate is based on historical consumption and an expected economic scenario. Attention is drawn to the fact that the procurement procedure is subject to Article 5k of Council Regulation (EU) No 833 /2014, as subsequently amended. The provision contains a prohibition against awarding contracts to Russian companies and Russian-controlled companies, etc. (see Article 5k(1) for the precise definition of the entities covered by the prohibition). The Contracting Authority reserves the right, at any time during the procurement procedure, to request documentation demonstrating that economic operators are not covered by the prohibition, for example by requesting a declaration to this effect and/or documentation regarding the place of establishment and ownership structure of the economic operators and any subcontractors. Please also refer to document Appendix B (Additional Information), which contains supplementary information regarding this section. The document is available via the electronic procurement system.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Remote Qualified Signature Creation Device (rQSCD)

Description: The Danish Agency for Digital Government (Digitaliseringsstyrelsen) operates on behalf of the Danish State a national qualified trust service for the management of remote qualified electronic signature creation devices under Regulation (EU) No 910/2014 as amended by Regulation (EU) 2024/1183 (eIDAS2). As part of modernising the signing service to meet the requirements of eIDAS2, the Agency is procuring a Remote Qualified Signature Creation Device (rQSCD) — a certified combination of Hardware and Standard Software — to be installed and operated within the Agency's data centers (currently two). The Contract includes an Option to upgrade the throughput capacity of the rQSCD and an Option to extend the deployment to a third data centre. The Contract covers the Initial Delivery of the certified

rQSCD, comprising certified HSM devices (Hardware) and the associated Signature Activation Module software (Standard Software), certified as a composite in accordance with eIDAS2. The Initial Delivery includes all Licences, Documentation, and support necessary for the Agency to install and operate the rQSCD as part of its qualified remote signing service. The rQSCD must integrate with the Agency's existing signing infrastructure, including the Agency's certificate authority, authorisation server, and signing components. The Supplier's principal obligations comprise: (a) the Initial Delivery of Hardware and Standard Software, sized and configured for operation across two data centres in an active/active configuration with a minimum throughput of 16 signatures per second, together with deployment in the Agency's production, staging, and test environments; (b) Ongoing Services, including support and maintenance of the Standard Software and Hardware, security patching, and up to two replacements of Hardware during the contract term to maintain valid certifications; and (c) Ordered Services, comprising Time-Based Services (services for installation, configuration, key ceremonies, and similar tasks) and Options and (d) Cross-cutting Services, comprising Documentation and security, provided as an integral part of the Ongoing Services and Ordered Services throughout the term of the Contract. The contract term is 120 months. The service supports the national qualified signing volume — estimated at 5,100,000 signatures per year across two data centres — and the procured capacity is dimensioned to provide headroom above current demand for growth, peak load, and resilience.

Internal identifier: 727a0d16-9c69-41b1-b1c1-410386e3cbcb

5.1.1. Purpose

Main nature of the contract: Supplies

Additional nature of the contract: Services

Main classification (cpv): 48000000 Software package and information systems

Additional classification (cpv): 30233000 Media storage and reader devices, 48730000

Security software package, 48732000 Data security software package, 72260000 Software-related services

Options:

Description of the options: The Contract includes an Option to upgrade the throughput capacity of the rQSCD and an Option to extend the deployment to a third data centre.

5.1.2. Place of performance

Country: Denmark

Anywhere in the given country

Additional information: At the time of publication of this procurement, the final delivery address cannot be specified. The goods covered by this contract are intended for installation in data centres that are the subject of a separate procurement procedure. As a result, the Contracting Authority has not yet identified the future operating supplier or the final delivery location. The Contractor shall deliver the goods to the delivery address specified by the Contracting Authority. The delivery address will be located within Denmark. The Contracting Authority will provide the final delivery details within a reasonable period prior to the agreed delivery date.

5.1.3. Estimated duration

Duration: 120 Months

5.1.5. Value

Estimated value excluding VAT: 37 000 000,00 DKK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

Additional information: Participation in the procurement procedure can only take place electronically via the electronic procurement system used by the Contracting Authority. In order to gain access to the procurement documents, the applicant must be registered or register as a user. If the application contains several versions of the same document, the latest uploaded version shall prevail. All communication in connection with the procurement procedure, including questions and answers, shall take place via the electronic procurement system. For information regarding questions and answers, reference is made to the Tender Conditions and Appendix B. Interested parties are requested to keep themselves informed via the electronic procurement system. If the applicant experiences problems with the system, support can be contacted via ETHICS Customer Service Denmark or by telephone (+45) 6313 3700. The application and the tender must be submitted in English. The applicant shall submit an ESPD together with its application as preliminary evidence of the circumstances referred to in Section 148(1)(1)-(3) of the Danish Public Procurement Act. The applicant is not required to sign its ESPD document. In the event of a group of economic operators (e.g. a consortium), a separate ESPD shall be submitted for each participating economic operator. If the applicant is a group of economic operators, each participant's ESPD document shall be signed by the respective participant. The lead applicant submitting the application is not required to sign its ESPD document. If the applicant relies on the capacities of other entities, an ESPD shall be submitted for each of the entities on whose capacities the applicant relies, and the ESPD document shall be signed by the supporting entity. The applicant may rely on the technical and /or financial capacity of other entities in order to fulfil the suitability requirements, cf. sections III. 1.2) and III.1.3), including for the purpose of selection, cf. section II.2.9). The entity or entities making their technical and/or financial capacity available shall sign a commitment undertaking. If the tenderer relies on the economic and financial capacity of other entities in relation to fulfilment of the suitability requirements set out below, the Contracting Authority requires that the tenderer and the relevant entities shall be jointly and severally liable for the performance of the contract. The applicant will be excluded from participation in the procurement procedure if the applicant is subject to the mandatory exclusion grounds set out in Sections 134a, 135 and 136 of the Danish Public Procurement Act, unless the applicant has provided sufficient documentation demonstrating that it is reliable pursuant to Section 138 of the Danish Public Procurement Act. Prior to the contract award decision, the tenderer whom the Contracting Authority intends to award the contract to shall provide documentation of the information submitted in the ESPD in accordance with Sections 151-152 of the Danish Public Procurement Act, cf. Section 153. As an alternative to the documentation referred to in Sections 153-155, 157 and 158 of the Danish Public Procurement Act, the tenderer may submit to the Contracting Authority a certificate of registration on an official list of approved economic operators, cf. Section 156, issued by the competent authority. The Contracting Authority can only accept a certificate of registration on an official list from tenderers established in the country maintaining the official list. The Contracting Authority may apply the procedure set out in Section 159(5) of the Danish Public Procurement Act if applications or tenders do not comply with the formal requirements of the procurement documents. No participation fee will be paid. It is noted that the estimated value constitutes an estimate of the expected contract value for the entire duration of the contract, including the price of the option. The estimate is based on historical consumption and an expected economic scenario. Attention is drawn to the fact that the procurement procedure is subject to Article 5k of Council Regulation (EU) No 833 /2014, as subsequently amended. The provision contains a prohibition against awarding contracts to Russian companies and Russian-controlled companies, etc. (see Article 5k(1) for the precise definition of the entities covered by the prohibition). The Contracting Authority

reserves the right, at any time during the procurement procedure, to request documentation demonstrating that economic operators are not covered by the prohibition, for example by requesting a declaration to this effect and/or documentation regarding the place of establishment and ownership structure of the economic operators and any subcontractors. Please also refer to document Appendix B (Additional Information), which contains supplementary information regarding this section. The document is available via the electronic procurement system.

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: The tenderer must submit the European Single Procurement Document ("ESPD") with the following information. The tenderer's total annual turnover in the latest financial year(s) available. In this procedure, the tenderer may rely on the economic and financial capacity of other operators to fulfil the suitability requirements. The operator(s) making its/their economic and financial capacity available to the tenderer must sign a letter of commitment, see further in the tender specifications. The form is enclosed as an attachment to the tender specifications. If the tenderer relies on the economic and financial capacity of other entities in relation to the fulfilment of requirements, see below, the tenderer and the entities in question will be required by the contracting entity to undertake joint and several liability for the performance of the contract. The ESPD serves as provisional documentation that the tenderer fulfils the requirements in respect of economic and financial capacity. Before the award decision is made, the tenderer to whom the contracting entity intends to award the contract must submit documentation that the information stated in the ESPD is accurate. Upon the contracting entity's request, the following documentation of economic and financial capacity must be submitted: A statement regarding the operator's overall turnover in the latest annual report/financial statement available, depending on when the operator was established or started trading if the figures for this turnover are available. For groups of operators (e.g. a consortium), the information in the latest annual report/financial statement available must be submitted for each participating operator in the group. Where an operator relies on the economic and financial capacity of other entities (e.g., a parent company, a sister company or a subcontractor), information for such other entities must be provided as well. Minimum requirement: As a minimum requirement, a total annual turnover of at least DKK 37 million is required in the latest annual report/financial statement available. If the tenderer relies on the capacities of other entities, the turnover is to be calculated as the total turnover of the tenderer and such other entities in the latest annual report/financial statement available. For groups of operators (e.g., a consortium), the turnover is calculated as the total turnover of the operators in the latest annual report/financial statement available. The information is to be stated in section IV.B of the ESPD.

Criterion: Other economic or financial requirements

Description of selection criterion: The brief description of the selection criteria (or criterion), including minimum requirements, required information (e.g. self-declaration, documentation) and how the criteria or criterion will be used to select candidates to be invited for the second stage of the procedure (if a maximum number of candidates was set): The tenderer must submit the European Single Procurement Document ("ESPD") with the following information: The tenderer's equity in the latest financial year available. In this procedure, the tenderer may rely on the economic and financial capacity of other operators to fulfil the suitability requirements. The operator(s) making its/their economic and financial capacity available to the tenderer must sign a letter of commitment, see further in the tender specifications. The form is

enclosed as an attachment to the tender specifications. If the tenderer relies on the economic and financial capacity of other entities in relation to the fulfilment of the suitability requirements, the tenderer and the entities concerned will be required by the contracting entity to undertake joint and several liability for the performance of the contract. The ESPD serves as provisional documentation that the tenderer fulfils the requirements in respect of economic and financial capacity. Before the award decision is made, the tenderer to whom the contracting entity intends to award the contract must submit documentation that the information stated in the ESPD is accurate. Upon the contracting entity's request, the following documentation of economic and financial capacity must be submitted: The operator's balance sheet, or extracts thereof, from the latest annual report/financial statements available, where publication of the balance sheet is required under the law of the country in which the operator is established, or other documentation demonstrating the operator's equity. For groups of operators (e.g. a consortium), the relevant information from the latest annual report/financial statements available must be submitted for each participating operator in the group. Where an operator relies on the economic and financial capacity of other entities (e.g. a parent company, a sister company or a subcontractor), the corresponding information for such other entities must also be submitted. Minimum requirement: As a minimum requirement, the tenderer must have positive equity in the latest annual report/financial statements available. If the tenderer relies on the capacities of other entities, the equity is to be calculated as the combined equity of the tenderer and such other entities based on the latest annual report/financial statements available. For groups of operators (e.g. a consortium), the equity is calculated as the combined equity of the participating operators based on the latest annual report/financial statements available. The information is to be stated in Section IV.B of the ESPD.

5.1.10. Award criteria

Criterion:

Type: Price

Name: Price

Description: Reference is made to the Tender specifications Appendix A

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Name: Quality

Description: Reference is made to the Tender specifications Appendix A

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 60

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: English

Deadline for requesting additional information: 04/08/2026 21:55:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://www.ethics.dk/ethics/eo#/dd66d2f2-97a0-457b-8cca-8bfdc10fa754/publicMaterial>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.ethics.dk/ethics/eo#/dd66d2f2-97a0-457b-8cca-8bfdc10fa754/homepage>

Languages in which tenders or requests to participate may be submitted: English

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 11/08/2026 10:00:00 (UTC+00:00) Western European Time, GMT

Duration during which the tender must remain valid: 9 Months

Information that can be supplemented after the submission deadline:

No documents can be submitted later.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Klagenævnet for Udbud

Information about review deadlines: Pursuant to the Danish Act on the Complaints Board for Public Procurement, etc. (lov om Klagenævnet for Udbud m.v.) (the Act is available (in Danish) at www.retsinformation.dk), the following deadlines apply to the lodging of complaints: 45 calendar days after the contracting entity has published a notice in the Official Journal of the European Union that the contracting entity has entered into a contract. The deadline is calculated from the day after the day when the notice was published. 30 calendar days calculated from the day after the day when the contracting entity has notified the candidates concerned that a contract based on a framework agreement with reopening of competition or a dynamic purchasing system has been entered into if the notification has included an explanation of the relevant grounds for the decision. 6 months after the contracting entity entered into a framework agreement calculated from the day after the day when the contracting entity notified the candidates and tenderers concerned, see section 2(2) of the Act and section 171(4) of the Danish Public Procurement Act. 20 calendar days calculated from the day after the contracting entity has submitted notification of its decision, see section 185(2) of the Danish Public Procurement Act. Not later than at the time of lodging a complaint with the Danish Complaints Board for Public Procurement, the complainant must notify the contracting entity in writing that a complaint has been lodged with the Danish Complaints Board for Public Procurement and whether the complaint was lodged during the standstill period, see section 6 (4) of the Act. In cases where the complaint was not lodged within the standstill period, the complainant must furthermore indicate whether a suspensory effect of the complaint has been requested, see section 12(1) of the Act. The e-mail address of the Complaints Board for Public Procurement is klfu@naevneneshus.dk. The Complaints Board's own complaints procedure is available at <https://naevneneshus.dk/start-din-klage/klagenaevnet-for-udbud/vejledning/>.

Organisation providing more information on the review procedures: Konkurrence- og Forbrugerstyrelsen

Organisation receiving requests to participate: Digitaliseringsstyrelsen

Organisation processing tenders: Digitaliseringsstyrelsen

8. Organisations

8.1. ORG-0001

Official name: Digitaliseringsstyrelsen
Registration number: 34 05 11 78
Postal address: Landgreven 4
Town: København K
Postcode: 1301
Country subdivision (NUTS): Byen København (DK011)
Country: Denmark
Contact point: Charlotte Jacoby
Email: NemLog-in-udbud@digst.dk
Telephone: 24220784
Internet address: <https://digst.dk/>

Roles of this organisation:

Buyer
Organisation receiving requests to participate
Organisation processing tenders

8.1. ORG-0002

Official name: Klagenævnet for Udbud
Registration number: 37795526
Postal address: Toldboden 2
Town: Viborg
Postcode: 8800
Country subdivision (NUTS): Vestjylland (DK041)
Country: Denmark
Contact point: Klagenævnet for Udbud
Email: kfu@naevneneshus.dk
Telephone: +45 72405600
Internet address: <https://naevneneshus.dk/start-din-klage/klagenævnet-for-udbud/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Konkurrence- og Forbrugerstyrelsen
Registration number: 10294819
Postal address: Carl Jacobsens Vej 35
Town: Valby
Postcode: 2500
Country subdivision (NUTS): Byen København (DK011)
Country: Denmark
Contact point: Konkurrence- og Forbrugerstyrelsen
Email: kfst@kfst.dk
Telephone: +45 41715000
Internet address: <https://www.kfst.dk>

Roles of this organisation:

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: Merzell Holding ASA

Registration number: 980921565
Postal address: Askekroken 11
Town: Oslo
Postcode: 0277
Country subdivision (NUTS): Oslo (NO081)
Country: Norway
Contact point: eSender
Email: publication@mercell.com
Telephone: +47 21018800
Fax: +47 21018801
Internet address: <http://mercell.com/>
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: c9cfd07b-b4ab-443e-88aa-a5e306ed2169 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 09/07/2026 10:51:18 (UTC+00:00) Western European Time, GMT
Notice dispatch date (eSender): 09/07/2026 12:31:48 (UTC+00:00) Western European Time, GMT
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