

479461-2026 - Competition

Spain – Ambulance services – Servicios de transporte sanitario derivado de urgencias y emergencias no previsibles y asistencia a emergencias sanitarias, en ambulancia asistencial, para la Red de Transporte Sanitario Urgente (RTSU) de la Comunidad Autónoma de Euskadi.

OJ S 131/2026 10/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Gobierno Vasco - Salud

Email: raquel-ruiz@euskadi.eus

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicios de transporte sanitario derivado de urgencias y emergencias no previsibles y asistencia a emergencias sanitarias, en ambulancia asistencial, para la Red de Transporte Sanitario Urgente (RTSU) de la Comunidad Autónoma de Euskadi.

Description: Servicios de transporte sanitario derivado de urgencias y emergencias no previsibles y asistencia a emergencias sanitarias, en ambulancia asistencial, para la Red de Transporte Sanitario Urgente (RTSU) de la Comunidad Autónoma de Euskadi.

Procedure identifier: 3fa1c42e-c697-4b36-a5ef-ec41b1fbef8f

Internal identifier: 16/2026-PS

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Abierto

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85143000 Ambulance services

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

2.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 781 486 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 3

The tenderer must submit tenders for all lots

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations set under purely national exclusion grounds: Motivos de exclusión puramente nacionales

5. Lot

5.1. Lot: LOT-0001

Title: Lote 1

Description: Servicios de transporte sanitario derivado de urgencias y emergencias no previsibles y asistencia a emergencias sanitarias, en ambulancia asistencial, para la Red de Transporte Sanitario Urgente (RTSU) en Álava

Internal identifier: 63617

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85143000 Ambulance services

5.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

5.1.3. Estimated duration

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: De duración determinada por el órgano de contratación hasta un máximo de 3 años de prórroga.

5.1.5. Value

Estimated value excluding VAT: 164 261 600,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Average yearly turnover

Description of selection criterion: Volumen de negocios anual medio

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Porcentaje ambulancias con suspensión neumática

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Cost

Description: Clasificación ambiental vehículos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Cost

Description: Porcentaje camillas eléctricas ofertadas

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12

Criterion:

Type: Cost

Description: Precio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Gestión de contingencias de la empresa y plan de continuidad del servicio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: Mantenimiento de instalaciones, equipos y vehículos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Medidas específicas o formación para fomentar la igualdad de género y para hacer frente al acoso por razón de sexo, distintas a las obligadas por ley

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Mejoras en la capacidad clínica y operativa, seguridad de los trabajadores y pacientes en la asistencia y organización ante situaciones especiales

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Organización y gestión de operaciones y recursos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 14

Criterion:

Type: Quality

Description: Plan de formación

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: Plan de seguimiento cualitativo y mejora continuada

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Quality

Description: Respuesta ante contingencias externas y situaciones especiales

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 02/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 15/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Apertura sobre B

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo de Recursos Contractuales

Organisation providing additional information about the procurement procedure: Gobierno Vasco - Salud

Organisation providing more information on the review procedures: Órgano Administrativo de Recursos Contractuales

5.1. Lot: LOT-0002

Title: Lote 2

Description: Gipuzkoa

Internal identifier: 63618

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85143000 Ambulance services

5.1.2. Place of performance

Country subdivision (NUTS): Gipuzkoa (ES212)

Country: Spain

5.1.3. Estimated duration

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: De duración determinada por el órgano de contratación hasta un máximo de 3 años de prórroga.

5.1.5. Value

Estimated value excluding VAT: 266 943 200,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Average yearly turnover

Description of selection criterion: Volumen de negocios anual medio

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Clasificación ambiental vehículos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Cost

Description: Porcentaje ambulancias con suspensión neumática

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Cost

Description: Porcentaje camillas eléctricas ofertadas

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12

Criterion:

Type: Cost

Description: Precio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Gestión de contingencias de la empresa y plan de continuidad del servicio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: Mantenimiento de instalaciones, equipos y vehículos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Medidas específicas o formación para fomentar la igualdad de género y para hacer frente al acoso por razón de sexo, distintas a las obligadas por ley

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Mejoras en la capacidad clínica y operativa, seguridad de los trabajadores y pacientes en la asistencia y organización ante situaciones especiales

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Organización y gestión de operaciones y recursos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 14

Criterion:

Type: Quality

Description: Plan de formación

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: Plan de seguimiento cualitativo y mejora continuada

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Quality

Description: Respuesta ante contingencias externas y situaciones especiales

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 02/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 15/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Apertura sobre B

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo de Recursos Contractuales

Organisation providing additional information about the procurement procedure: Gobierno Vasco - Salud

Organisation providing more information on the review procedures: Órgano Administrativo de Recursos Contractuales

5.1. Lot: LOT-0003

Title: Lote 3

Description: Servicios de transporte sanitario derivado de urgencias y emergencias no previsibles y asistencia a emergencias sanitarias, en ambulancia asistencial, para la Red de Transporte Sanitario Urgente (RTSU) en Vizcaya.

Internal identifier: 63620

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85143000 Ambulance services

5.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

5.1.3. Estimated duration

Duration: 4 Years

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: De duración determinada por el órgano de contratación hasta un máximo de 3 años de prórroga.

5.1.5. Value

Estimated value excluding VAT: 350 281 200,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Average yearly turnover

Description of selection criterion: Volumen de negocios anual medio

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Clasificación ambiental vehículos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Cost

Description: Porcentaje ambulancias con suspensión neumática

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Cost

Description: Porcentaje camillas eléctricas ofertadas

Category of award weight criterion: Weight (points, exact)

Award criterion number: 12

Criterion:

Type: Cost

Description: Precio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Quality

Description: Gestión de contingencias de la empresa y plan de continuidad del servicio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: Mantenimiento de instalaciones, equipos y vehículos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 8

Criterion:

Type: Quality

Description: Medidas específicas o formación para fomentar la igualdad de género y para hacer frente al acoso por razón de sexo, distintas a las obligadas por ley

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Mejoras en la capacidad clínica y operativa, seguridad de los trabajadores y pacientes en la asistencia y organización ante situaciones especiales

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Organización y gestión de operaciones y recursos

Category of award weight criterion: Weight (points, exact)

Award criterion number: 14

Criterion:

Type: Quality

Description: Plan de formación

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: Plan de seguimiento cualitativo y mejora continuada

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Quality

Description: Respuesta ante contingencias externas y situaciones especiales

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 02/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 15/10/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Apertura sobre B

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo de Recursos Contractuales

Organisation providing additional information about the procurement procedure: Gobierno Vasco - Salud

Organisation providing more information on the review procedures: Órgano Administrativo de Recursos Contractuales

8. Organisations

8.1. ORG-0001

Official name: Órgano Administrativo de Recursos Contractuales

Registration number: 119465.0

Postal address: Donostia-San Sebastián, 1 01010 Vitoria-Gasteiz

Town: Vitoria-Gasteiz

Postcode: 01010

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Email: oararc@euskadi.eus

Telephone: +34 945019595

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Gobierno Vasco - Salud

Registration number: S4833001C

Postal address: C/ Olagibel

Town: Vitoria-Gasteiz

Postcode: 01010

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Contact point: Araba

Email: raquel-ruiz@euskadi.eus

Telephone: +34 945017135

Internet address: <https://www.contratacion.euskadi.eus>

Buyer profile: <https://www.contratacion.euskadi.eus/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0004

Official name: Órgano Administrativo de Recursos Contractuales

Registration number: 119480.0

Postal address: Donostia - San Sebastián, 1

Town: Vitoria-Gasteiz

Postcode: 01010

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Email: oarc@euskadi.eus

Telephone: +34 945019595

Roles of this organisation:

Organisation providing more information on the review procedures

Notice information

Notice identifier/version: f10f1515-8b6d-4406-9663-9bd29a52b8a9 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 09/07/2026 13:15:07 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Spanish

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