480263-2026 - Result

Germany – IT services: consulting, software development, Internet and support – Support und Wartung UKE IAM-System
OJ S 132/2026 13/07/2026
Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Universitätsklinikum Hamburg-Eppendorf
Email: submissionsstelle@uke.de
Legal type of the buyer: Body governed by public law, controlled by a regional authority
Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Support und Wartung UKE IAM-System
Description: Support und Wartung des UKE IAM-Systems
Procedure identifier: a4eb61ff-6ee6-4902-93b3-85583e200d76
Internal identifier: VV001-26
Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation
The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Hamburg (DE600)
Country: Germany

2.1.3. Value

Estimated value excluding VAT: 216 000,00 EUR

2.1.4. General information

Additional information: #Bekanntmachungs-ID: CXP4YLPM384#
Legal basis:
Directive 2014/24/EU
vgv -

5. Lot

5.1. Lot: LOT-0001

Title: Support und Wartung UKE IAM-System

Description: Beschaffungsgegenstand ist die Erbringung von Systemserviceleistungen, u.a. Störungsbeseitigung, Installation und Integration neuer Programmstände, mögliche Weiterentwicklungen und Projekte, etc. für das IAM System des UKE und dessen mögliche Erweiterungen. Der Auftraggeber betreibt das UKE Identity und Access Management Systems auf Basis des Softwareprodukts NetIQ Identity Manager sowie deren individuellen Anpassungen und Erweiterungen.
Internal identifier: VV001-26

5.1.1. Purpose

Main nature of the contract: Services
Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Hamburg (DE600)
Country: Germany

5.1.3. Estimated duration

Duration: 4 Years

5.1.6. General information

Procurement Project not financed with EU Funds.
The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:
Type: Cost
Name: Preis gemäß Preisblatt
Description: Preis gemäß Preisblatt
Category of award fixed criterion: Fixed value (total)
Award criterion number: 60
Criterion:
Type: Quality
Name: Service- und Beratungskonzept
Description: Service- und Beratungskonzept
Category of award fixed criterion: Fixed value (total)
Award criterion number: 40

5.1.15. Techniques

Framework agreement:
No framework agreement
Information about the dynamic purchasing system:
No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Vergabekammer bei der Finanzbehörde
Information about review deadlines: Die Vergabekammer leitet ein Nachprüfungsverfahren nur auf Antrag ein. Der Antrag ist unzulässig, soweit 1. der Antragsteller den geltend gemachten Verstoß gegen Vergabevorschriften vor Einreichen des Nachprüfungsantrags erkannt und gegenüber dem Auftraggeber nicht innerhalb einer Frist von zehn Kalendertagen gerügt hat;

der Ablauf der Frist nach § 134 Absatz 2 bleibt unberührt, 2. Verstöße gegen Vergabevorschriften, die aufgrund der Bekanntmachung erkennbar sind, nicht spätestens bis zum Ablauf der in der Bekanntmachung benannten Frist zur Bewerbung oder zur Angebotsabgabe gegenüber dem Auftraggeber gerügt werden, 3. Verstöße gegen Vergabevorschriften, die erst in den Vergabeunterlagen erkennbar sind, nicht spätestens bis zum Ab-lauf der Frist zur Bewerbung oder zur Angebotsabgabe gegenüber dem Auftraggeber gerügt werden, 4. mehr als 15 Kalendertage nach Eingang der Mitteilung des Auftraggebers, einer Rüge nicht abhelfen zu wollen, vergangen sind. Satz 1 gilt nicht bei einem Antrag auf Feststellung der Unwirksamkeit des Vertrags nach § 135 Absatz 1 Nummer 2 GWB. § 134 Absatz 1 Satz 2 GWB bleibt unberührt.
Organisation providing additional information about the procurement procedure:
Universitätsklinikum Hamburg-Eppendorf

6. Results

Value of all contracts awarded in this notice: 216 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:
Official name: IS4IT GmbH
Tender:
Tender identifier: VV001-26
Identifier of lot or group of lots: LOT-0001
Value of the tender: 216 000,00 EUR
The tender is a variant: no
Subcontracting: No
Contract information:
Identifier of the contract: VV001-26
Title: Support und Wartung UKE IAM System
Date on which the winner was chosen: 16/06/2026
Date of the conclusion of the contract: 16/06/2026

6.1.4. Statistical information

Received tenders or requests to participate:
Type of received submissions: Tenders
Number of tenders or requests to participate received: 1
Type of received submissions: Tenders submitted electronically
Number of tenders or requests to participate received: 1
Type of received submissions: Requests to participate
Number of tenders or requests to participate received: 1
Type of received submissions: Tenders from medium tenderers
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from small tenderers
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer
Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders verified and inadmissible
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders for which it has not been verified if they are admissible or inadmissible
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders verified and inadmissible because of an abnormally low price or cost
Number of tenders or requests to participate received: 0

8. Organisations

8.1. ORG-0001

Official name: Universitätsklinikum Hamburg-Eppendorf
Registration number: 02000000-BUKE000001-019
Postal address: Martinistr. 52
Town: Hamburg
Postcode: 20251
Country subdivision (NUTS): Hamburg (DE600)
Country: Germany
Contact point: Submissionsstelle
Email: submissionsstelle@uke.de
Telephone: +49 40741057745
Roles of this organisation:
Buyer
Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Vergabekammer bei der Finanzbehörde
Registration number: 02000000-KFB0000001-20
Postal address: Gänsemarkt 36
Town: Hamburg
Postcode: 20354
Country subdivision (NUTS): Hamburg (DE600)
Country: Germany
Email: vergabekammer@fb.hamburg.de
Telephone: +49 40428231690
Fax: +49 404282323080
Roles of this organisation:
Review organisation

8.1. ORG-0003

Official name: IS4IT GmbH
Size of the economic operator: Medium
Registration number: DE320984487
Postal address: Grünwalder Weg 28b
Town: Oberhaching
Postcode: 82041

Country subdivision (NUTS): München, Landkreis (DE21H)
Country: Germany
Contact point: Universitätsklinikum Hamburg-Eppendorf
Email: eVergabe@is4it.de
Telephone: 00498963898480
Fax: 00498963898489
Internet address: http://www.is4it.de
Roles of this organisation:
Tenderer
Beneficial owner:
Nationality of the owner: Germany
Winner of these lots: LOT-0001

8.1. ORG-0004
Official name: Datenservice Öffentlicher Einkauf (in Verantwortung des Beschaffungsamts des BMI)
Registration number: 0204:994-DOEVD-83
Town: Bonn
Postcode: 53119
Country subdivision (NUTS): Bonn, Kreisfreie Stadt (DEA22)
Country: Germany
Email: noreply.esender_hub@bescha.bund.de
Telephone: +49228996100
Roles of this organisation:
TED eSender

Notice information

Notice identifier/version: 8a8a7766-ce25-48eb-81d5-ac1ebc46142e - 01
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