

France-Paris: Computer support services

OJ S 151/2023 08/08/2023

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Institut d'émission d'Outre-Mer (IEOM)

National registration number: 784301111

Postal address: 115 Rue Réaumur

Town: Paris

NUTS code: FR101 Paris

Postal code: 75002

Country: France

Contact person: Achats@iedom-ieom.fr

E-mail: Achats@iedom-ieom.fr**Internet address(es):**Main address: <https://www.ieom.fr/ieom/>Address of the buyer profile: <https://www.achatpublic.com/sdm/ent/gen/index.jsp>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: [https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?](https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?PCSLID=CSL_2023_XPM3BEqsuj)[PCSLID=CSL_2023_XPM3BEqsuj](https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?PCSLID=CSL_2023_XPM3BEqsuj)

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2023_XPM3BEqsuj**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Prestation d'assistance informatique pour l'agence IEOM de Papeete.

Reference number: 2023-21

II.1.2. Main CPV code

72610000 Computer support services

II.1.3. Type of contract

Services

II.1.4. Short description

Prestation d'assistance informatique pour l'agence IEOM de Papeete.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72610000 Computer support services

II.2.3. Place of performance

NUTS code: PF French Polynesia

Main site or place of performance: Locaux de l'IEOM de Polynésie-Française sur le site principal, dont l'adresse est : 21 rue du docteur Cassiau - BP 583 - 98713 Papeete.

II.2.4. Description of the procurement

La prestation d'assistance technique concerne la gestion quotidienne de l'exploitation informatique de l'agence ainsi que la gestion d'un parc d'environ : 50 PC portables, 10 serveurs physiques, 2 baies de disques SAN et 44 serveurs virtuels. Le fournisseur assurera la permanence d'un backup formé et opérationnel pour pallier toute absence de l'intervenant titulaire.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/10/2023 End: 30/09/2027

This contract is subject to renewal: yes

Description of renewals:

Le délai global d'exécution du marché est de 24 mois à compter de la date indiquée dans la lettre de notification du marché. Le marché est reconductible deux fois par période de 12 mois. Le marché ne pourra excéder une durée totale de 48 mois.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

La prestation exige une expérience réussie en exploitation de service et helpdesk. Voir CCTP

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 29/08/2023 Local time: 15:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.7. Conditions for opening of tenders

Date: 29/08/2023 Local time: 15:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal Administratif de Paris

Postal address: 7 Rue de Jouy

Town: PARIS

Postal code: 75004

Country: France

Internet address: <http://paris.tribunal-administratif.fr/>

VI.5.

Date of dispatch of this notice

03/08/2023