

Lithuania-Vilnius: Software package suites

OJ S 151/2023 08/08/2023

Contract notice

Supplies

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: VĮ Registrų centras

National registration number: 124110246

Postal address: Lvivo g. 25-101

Town: Vilnius

NUTS code: LT Lietuva

Postal code: 09320

Country: Lithuania

Contact person: Rima Račkauskienė

E-mail: Rima.Rackauskiene@registrucentras.lt

Telephone: +370 64949430

Internet address(es):

Main address: <http://www.registrucentras.lt/>

Address of the buyer profile: <https://pirkimai.eviesiejpirkimai.lt/ctm/Company/CompanyInformation/Index/2334>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: https://pirkimai.eviesiejpirkimai.lt/app/rfq/publicpurchase_docs.asp?PID=722943

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: https://pirkimai.eviesiejpirkimai.lt/app/rfq/rwentrance_s.asp?PID=722943&B=PPO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Konsultacijų centro programinės įrangos gamintojo palaikymo pratęsimo, sistemos plėtros ir vietinio aptarnavimo bei konsultavimo paslaugas

II.1.2. Main CPV code

48422000 Software package suites

II.1.3. Type of contract

Supplies

II.1.4. Short description

Perkamos konsultacijų centro programinės įrangos gamintojo palaikymo pratęsimą, sistemos plėtos ir vietinio aptarnavimo bei konsultavimo paslaugos. Pirkimas skaidomas į dvi pirkimo objekto dalis: I pirkimo dalis: Konsultacijų centro programinės įrangos gamintojo palaikymo pratęsimas, vietinio aptarnavimo bei konsultavimo paslaugos; II pirkimo dalis: Konsultacijų centro sistemos plėtra.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Konsultacijų centro programinės įrangos gamintojo palaikymo pratęsimas, vietinio aptarnavimo bei konsultavimo paslaugos
Lot No: 1

II.2.2. Additional CPV code(s)

48422000 Software package suites

II.2.3. Place of performance

NUTS code: LT Lietuva

II.2.4. Description of the procurement

1. Palaikymas:

1.1. AVAYA V8 palaikymas (3 kartus per 36 mėnesius);

1.2. AVAYA V6 palaikymas (3 kartus per 36 mėnesius);

2. Atnaujinimas:

2.1. AVAYA V6 atnaujinimas - 1 komplektas;

3. Konsultacinės paslaugos:

3.1. Vietinio sistemos administravimo, sutrikimų šalinimo, konsultavimo paslaugos (12 kartų per 36 mėnesius)

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Konsultacijų centro sistemos plėtra
Lot No: 2

II.2.2. Additional CPV code(s)

48422000 Software package suites

II.2.3. Place of performance

NUTS code: LT Lietuva

II.2.4. Description of the procurement

Licencijos su gamintojo palaikymu 36 mėn. laikotarpiui:

1. Avaya Aura Elite Agent arba lygiavertė - 7 vnt.;
2. Elite Multichannel Agent arba lygiavertė - 10 vnt.;
3. ACRA QM agentų arba lygiavertės - 10 vnt.;
4. CMS Agent arba lygiavertė - 10 vnt.;
5. CMS Supervisor arba lygiavertė - 5 vnt.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 36
This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

Tiekėjas pasiūlyme turi pateikti tik Europos bendrąjį viešųjų pirkimų dokumentą (EBVPD). Visų pašalinimo pagrindų nebuvimą ir tiekėjo kvalifikaciją įrodančių dokumentų bus prašoma pateikti tik galimą laimėtoją.

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.2. Contract performance conditions

1. Sutarties įvykdymas užtikrinamas Pirkimo sąlygų 7 priede „Sutarties projektas“ numatytais delspinigiais (0,05 proc.), baudomis (10 proc.) .

2. Atsiskaitymo tvarka: Pirkėjas sumoka Tiekėjui už tinkamai pristatytas Licencijas mokėjimo pavedimu, lėšas pervesdamas į Tiekėjo Sutartyje nurodytą banko sąskaitą, ne vėliau kaip per 30 (trisdešimt) kalendorinių dienų kalendorinių dienų nuo sąskaitos faktūros priėmimo dienos.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 08/09/2023 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Lithuanian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 08/09/2023 Local time: 10:45

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Vilniaus miesto apygardos teismas

Town: Vilnius

Country: Lithuania

VI.5. Date of dispatch of this notice

03/08/2023