

482022-2026 - Competition

France – Software package and information systems – Dématérialisation du courrier entrant et sortant

OJ S 132/2026 13/07/2026

Contract or concession notice – standard regime

Supplies

1. Buyer

1.1. Buyer

Official name: CLESENCE

Email: info.marches@clesence.fr

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Housing and community amenities

2. Procedure

2.1. Procedure

Title: Dématérialisation du courrier entrant et sortant

Description: Dématérialisation du courrier entrant et sortant

Procedure identifier: 8951e1ca-4851-4ad9-9594-8fa73311b62c

Internal identifier: 2026PN040

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

2.1.2. Place of performance

Country subdivision (NUTS): Aisne (FRE21)

Country: France

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Fourniture et mise en place d'une solution de gestion électronique de documents incluant des fonctionnalités de gestion électronique de courrier

Description: Lot 1 - Fourniture et mise en place d'une solution de gestion électronique de documents incluant des fonctionnalités de gestion électronique de courrier, les candidats sont autorisés à présenter des variantes libres. Les candidats qui le souhaitent peuvent proposer, une offre en mode PaaS / hybride (solution déployée sur l'infrastructure Azure de Clésence). Le candidat qui propose cette variante précisera dans son mémoire technique : l'architecture technique retenue, la répartition des responsabilités (matrice RACI) entre Clésence et le titulaire, et les prérequis techniques côté Clésence. La variante PaaS fait l'objet de lignes de prix distinctes dans le BPU pour les UOE d'abonnement et de MCO.

Internal identifier: 2026PN040-01

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Country subdivision (NUTS): Aisne (FRE21)

Country: France

5.1.3. Estimated duration

Duration: 6 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Address of the procurement documents: https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?PCSLID=CSL_2026_SXpPuH-Vkc

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?PCSLID=CSL_2026_SXpPuH-Vkc

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Allowed

Deadline for receipt of requests to participate: 10/08/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 100

Justification for the duration of the framework agreement: Durée d'amortissement supérieure à 4 ans

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: CLESENCE

Organisation providing more information on the review procedures: CLESENCE

5.1. Lot: LOT-0002

Title: Prestations d'éditique multicanale

Description: Lot 2 - Prestations d'éditique multicanale, les candidats peuvent procéder au chiffrage financier de la prestation supplémentaire éventuelle facultative décrite ci-dessous : -
PSE N°1: UOE 8 bis : Envoi de messages via messagerie instantanée (WhatsApp Business)
Internal identifier: 2026PN040-02

5.1.1. Purpose

Main nature of the contract: Supplies

Main classification (cpv): 48000000 Software package and information systems

5.1.2. Place of performance

Country subdivision (NUTS): Aisne (FRE21)

Country: France

5.1.3. Estimated duration

Duration: 6 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Address of the procurement documents: https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?PCSLID=CSL_2026_SXpPuH-Vkc

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: https://www.achatpublic.com/sdm/ent2/gen/ficheCsl.action?PCSLID=CSL_2026_SXpPuH-Vkc

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Deadline for receipt of requests to participate: 10/08/2026 14:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

Framework agreement, without reopening of competition

Maximum number of participants: 100

Justification for the duration of the framework agreement: Durée d'amortissement supérieure à 4 ans

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: CLESENCE

Organisation providing more information on the review procedures: CLESENCE

8. Organisations

8.1. ORG-0001

Official name: CLESENCE

Registration number: 58598002200040

Postal address: 4 AVENUE ARCHIMEDE

Town: SAINT QUENTIN

Postcode: 02100

Country subdivision (NUTS): Aisne (FRE21)

Country: France

Email: info.marches@clesence.fr

Telephone: 0323646566

Information exchange endpoint (URL): https://www.achatpublic.com/sdm/ent/gen/ent_detail.do?PCSLID=CSL_2026_SXpPuH-Vkc

Buyer profile: <https://www.achatpublic.com/sdm/ent2/gen/index.jsp>

Roles of this organisation:

Buyer

Review organisation

Organisation providing more information on the review procedures

Notice information

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