

**Spain-Santa Cruz de Tenerife: Information technology services**

OJ S 170/2022 05/09/2022

Contract award notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Dirección General de Telecomunicaciones y Nuevas Tecnologías

National registration number: S3511001D

Postal address: Rubén Marichal López, 12 - La Ninfa, Ifara

Town: Santa Cruz de Tenerife

NUTS code: ES709 Tenerife

Postal code: 38071

Country: Spain

Contact person: Dirección General de Telecomunicaciones y Nuevas Tecnologías

E-mail: [contratacion.tic@gobiernodecanarias.org](mailto:contratacion.tic@gobiernodecanarias.org)**Internet address(es):**Main address: <https://contrataciondelestado.es>Address of the buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=NtpFOAW%2B3b2iEJrVRqloyA%3D%3D>**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Servicio Mantenimiento y Soporte Software del Servicio de Correo Electrónico Corporativo basado en Zimbra.

Reference number: 22 039 SR JD AB OA31

**II.1.2. Main CPV code**

72222300 Information technology services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Servicio Mantenimiento y Soporte Software del Servicio de Correo Electrónico Corporativo basado en Zimbra.

**II.1.6.**

## Information about lots

This contract is divided into lots: no

### II.1.7. Total value of the procurement

Value excluding VAT: 438 095,00 EUR

## II.2. Description

### II.2.3. Place of performance

NUTS code: ES España

Main site or place of performance: El establecido en el Pliego. .

### II.2.4. Description of the procurement

Servicio Mantenimiento y Soporte Software del Servicio de Correo Electrónico Corporativo basado en Zimbra.

### II.2.5. Award criteria

Quality criterion - Name: Despliegue organizativo y técnico / Weighting: 10

Quality criterion - Name: Solución Técnica / Weighting: 5

Price - Weighting: 85

### II.2.11. Information about options

Options: no

### II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
no

### II.2.14. Additional information

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

### IV.2. Administrative information

#### IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 107-299854](#)

#### IV.2.8. Information about termination of dynamic purchasing system

#### IV.2.9. Information about termination of call for competition in the form of a prior information notice

## Section V: Award of contract

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Contract No: 0000093750/2022

**Title:**

Servicio Mantenimiento y Soporte Software del Servicio de Correo Electrónico Corporativo basado en Zimbra.

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

31/08/2022

**V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: QUER SYSTEM INFORMATICA SL

National registration number: B73105231

Postal address: Calle Andarella, 1

Town: Sevilla

NUTS code: ES618 Sevilla

Postal code: 46950

Country: Spain

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Initial estimated total value of the contract/lot: 441 015,00 EUR

Total value of the contract/lot: 438 095,00 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Tribunal Administrativo de Contratos Públicos de la Comunidad Autónoma de Canarias

Postal address: Edificio Usos Múltiples II-5ª planta

Town: Santa Cruz de Tenerife

Postal code: 38071

Country: Spain

E-mail: [tacpcac.chac@gobiernodecanarias.org](mailto:tacpcac.chac@gobiernodecanarias.org)

Telephone: +34 922475185

Fax: +34 922473918

Internet address: <https://sede.gobcan.es/hacienda>

**VI.4.4.**

**Service from which information about the review procedure may be obtained**

Official name: Tribunal Administrativo de Contratos Públicos de la Comunidad Autónoma de Canarias

Postal address: Edificio Usos Múltiples II-5ª planta

Town: Santa Cruz de Tenerife

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Fax: +34 922473918

**VI.5. Date of dispatch of this notice**

31/08/2022