

Norway-Oslo: Maintenance of information technology software
OJ S 170/2022 05/09/2022
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Utlendingsdirektoratet - UDI

National registration number: 974760746

Postal address: Innspurten 11D

Town: OSLO

NUTS code: NO Norge

Postal code: 0663

Country: Norway

E-mail: e188224@udi.no

Internet address(es):

Main address: <https://permalink.mercell.com/178682540.aspx>

Address of the buyer profile: <http://www.udi.no/>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Framework agreement for the procurement of services for Microsoft 365.

Reference number: 22/07694

II.1.2. Main CPV code

72267100 Maintenance of information technology software

II.1.3. Type of contract

Services

II.1.4. Short description

Framework agreement for the procurement of services for Microsoft 365.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 10 000 000,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

72262000 Software development services, 72266000 Software consultancy services, 72267000 Software maintenance and repair services

II.2.3. Place of performance

NUTS code: NO Norge

II.2.4. Description of the procurement

The main aim of this procurement is to cover the contracting authority's need for hourly based assistance within the further development, troubleshooting, and updates of Microsoft 365 products/interface.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 70

Price - Weighting: 30

II.2.11. Information about options

Options: yes

Description of options:

Option for extension for up to three extra years, for one year at a time.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2022/S 091-252037](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Title:

Framework agreement for the procurement of services for Microsoft 365.

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

30/08/2022

V.2.2. Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 6

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Puzzlepart AS

Postal address: Sandakerveien 114A, 0482 Oslo

Town: OSLO

NUTS code: NO08 Oslo og Viken

Postal code: 0482

Country: Norway

E-mail: steffen.norby@puzzlepart.com

Telephone: +47 90118384

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 10 000 000,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Oslo Tingrett

Town: Oslo

Country: Norway

VI.5. Date of dispatch of this notice

31/08/2022