

United Kingdom-Devizes: Telecommunications services

OJ S 199/2019 15/10/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Aster Group Limited

Postal address: Sarsen Court, Horton Avenue, Cannings Hill

Town: Devizes

NUTS code: UKK South West (England)

Postal code: SN10 2AZ

Country: United Kingdom

E-mail: outofhours@aster.co.uk

Telephone: +44 1380735558

Internet address(es):Main address: www.aster.co.ukAddress of the buyer profile: https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA34409**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.in-tendhost.co.uk/aster/asp/Home>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.in-tendhost.co.uk/aster/asp/Home>Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://www.in-tendhost.co.uk/aster/asp/Home>**I.4. Type of the contracting authority**

Body governed by public law

I.5. Main activity

Housing and community amenities

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Out of Hours

II.1.2. Main CPV code

64200000 Telecommunications services

II.1.3.

Type of contract

Services

II.1.4. Short description

Out of hours (OOH) tender to purchase telephone answering services.

II.1.5. Estimated total value

Value excluding VAT: 225 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description**II.2.2. Additional CPV code(s)**

79511000 Telephone operator services, 79512000 Call centre

II.2.3. Place of performance

NUTS code: UKK South West (England)

II.2.4. Description of the procurement

Out of Hours (OOH) tender to purchase telephone answering services for out of hours.

II.2.5. Award criteria

Criteria below

Quality criterion - Name: Quality / Weighting: 60

Price - Weighting: 40

II.2.6. Estimated value**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: yes

Description of renewals:

2 extensions of 1 year each.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section III: Legal, economic, financial and technical information**

III.1. Conditions for participation**III.1.2. Economic and financial standing**

Selection criteria as stated in the procurement documents

III.1.3.

Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 25/11/2019 Local time: 09:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 12 (from the date stated for receipt of tender)

IV.2.7. Conditions for opening of tenders

Date: 25/11/2019 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=217453.

(MT Ref:217453)

VI.4. Procedures for review

VI.4.1. Review body

Official name: Aster Group Limited

Postal address: Sarsen Court, Horton Avenue, Cannings Hill

Town: Devizes

Postal code: SN10 2AZ

Country: United Kingdom

E-mail: Outofhours@aster.co.uk

Telephone: +44 1380735558

Internet address: www.aster.co.uk

VI.5. Date of dispatch of this notice

10/10/2019