

484466-2026 - Competition

Belgium – Business and management consultancy services – Services de consultance en PX et VBHC

OJ S 133/2026 14/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: MercurHosp ASBL

Email: infos@mercurhosp.be

Legal type of the buyer: Central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Services de consultance en PX et VBHC

Description: Le présent marché porte sur des services de consultance et d'accompagnement en matière d'expérience patient (PX) et de Value-Based Health Care (VBHC).

Procedure identifier: 199aed14-8535-44cf-bf0f-fad7da1f6cba

Internal identifier: MH-MT-042026-CONSULTANCE PX-VBHC

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79410000 Business and management consultancy services

2.1.2. Place of performance

Country: Belgium

Anywhere in the given country

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 2

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 2

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: MH-MT-042026-CONSULTANCE PX-VBHC - 1

Description: Le présent marché porte sur des services de consultance et d'accompagnement en matière d'expérience patient (PX).

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79400000 Business and management consultancy and related services

5.1.2. Place of performance

Country: Belgium

Anywhere in the given country

5.1.3. Estimated duration

Duration: 4 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/a81dfb9d-0c86-4052-9157-aa81289025db/documents>

Ad hoc communication channel:

URL: <https://www.publicprocurement.be/publication-workspaces/a81dfb9d-0c86-4052-9157-aa81289025db/forum>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/a81dfb9d-0c86-4052-9157-aa81289025db/general>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of tenders: 17/08/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal de Première Instance (TPI)

Information about review deadlines: Suspension : Le délai de recours est, à peine d'irrecevabilité, de 15 jours, à dater de la publication, de la communication ou de la prise de connaissance de l'acte, selon le cas. Annulation : Le délai pour introduire la procédure en annulation est, à peine d'irrecevabilité, de 60 jours, à compter de la publication, de la communication ou de la prise de connaissance de l'acte, selon le cas. Dommage et intérêts : Le délai de recours est, à peine d'irrecevabilité, de 5 ans, à dater de la publication, de la communication ou de la prise de connaissance de l'acte, selon le cas.

5.1. Lot: LOT-0002

Title: MH-MT-042026-CONSULTANCE PX-VBHC - 2

Description: Le présent marché porte sur des services de consultance et d'accompagnement en Value-Based Health Care (VBHC).

Internal identifier: 2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79410000 Business and management consultancy services

5.1.2. Place of performance

Country: Belgium

Anywhere in the given country

5.1.3. Estimated duration

Duration: 4 Years

5.1.6. General information**Reserved participation:**

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria**Criterion:**

Type: Price

Description: Prix

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 45

Criterion:

Type: Quality

Description: Méthodologie et compréhension du contexte du marché

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Organisation et réactivité

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 15

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/a81dfb9d-0c86-4052-9157-aa81289025db/documents>

Ad hoc communication channel:

URL: <https://www.publicprocurement.be/publication-workspaces/a81dfb9d-0c86-4052-9157-aa81289025db/forum>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/a81dfb9d-0c86-4052-9157-aa81289025db/general>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of tenders: 17/08/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 180 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

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Review organisation: Tribunal de Première Instance (TPI)

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8. Organisations

8.1. ORG-0001

Official name: MercurHosp ASBL
Registration number: 0543412311_1730
Postal address: Chaussée de Marche 604
Town: Erpent
Postcode: 5101
Country subdivision (NUTS): Arr. Namur (BE352)
Country: Belgium
Email: infos@mercurhosp.be
Telephone: +32 81354424
Internet address: <https://www.mercurhosp.be>
Buyer profile: <https://www.publicprocurement.be/bda?organisationIds=1730&includeOrganisationChildren=true>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: SPF Stratégie et Appui
Registration number: BE001
Postal address: Boulevard Simon Bolivar 30 Bte1
Town: Bruxelles
Postcode: 1000
Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)
Country: Belgium
Email: revise@publicprocurement.be
Telephone: +32 2 740 80 00
Internet address: <https://bosa.belgium.be>

Roles of this organisation:

TED eSender

8.1. ORG-0003

Official name: Tribunal de Première Instance (TPI)
Registration number: 308357753
Town: Namur
Postcode: 5000
Country subdivision (NUTS): Arr. Namur (BE352)
Country: Belgium

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 23abe019-8c6a-40ca-a113-0070c2dff279 - 01
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Notice type: Contract or concession notice – standard regime
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Languages in which this notice is officially available: French

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