

Norway-Oslo: Software package and information systems
OJ S 232/2017 02/12/2017
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Arbeids- og velferdsdirektoratet, Økonomi- og styringsavdelingen, Anskaffelsesseksjonen

National registration number: 889 640 782

Postal address: Postboks 5, St Olavs plass

Town: Oslo

NUTS code: NO Norge

Postal code: 0130

Country: Norway

Contact person: Mildrid Kvalvik

E-mail: nav.anskaffelser.ikt@nav.no

Internet address(es):

Main address: www.nav.no

Address of the buyer profile: <https://kgv.doffin.no/ctm/Company/CompanyInformation/Index/1002>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

System for the administration and supply of identities and access (IDM).

Reference number: 17-2055

II.1.2. Main CPV code

48000000 Software package and information systems

II.1.3. Type of contract

Services

II.1.4. Short description

A system/tool shall be procured for the administration and supply of the department's identities and accesses (IDM), realised as an external cloud service (SaaS — Software as a service).

The contract shall cover, amongst others, the following areas:

— User terms and licences,

- Operation and maintenance services connected to the system,
- Services/consultancy services connected to the system/delivery.

There are currently approx. 23 500 persons who are to be managed by the system. There are currently approx. 1 350 persons who can approve access requests. Approx. 100 000 changes are made per annum.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 31 989 750,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72410000 Provider services, 72000000 IT services: consulting, software development, Internet and support

II.2.3. Place of performance

NUTS code: NO Norge

Main site or place of performance: Oslo.

II.2.4. Description of the procurement

NAV would like an IDM system that, amongst other things, has the following qualities:

- Simple self-service system so that employees can order access themselves.
- Where possible and appropriate, automated supply in accordance with the rules.
- Simple routine for approval of accesses by the management.
- Give managers a simple overview of a unit's accesses with users and roles.
- Support the process by revising accesses for a unit.
- Minimise the number of manual operations in user support/operation by supplying accesses to systems.
- Reduce the complexity in awarding accesses by collecting accesses in groups based on roles that employees have in the units (activity roles and business roles).
- Supply accesses to AD, Oracle, OeBS, RACF and Azure AD, amongst others.
- Able to integrate with master data systems such as, amongst other things, NAV's HR system and organisation master.

The contract must give flexibility for changes of costs resulting from changes in the number of users, user patterns and service scope.

There are currently approx. 23 500 persons who are to be managed by the system. There are currently approx. 1 350 persons who can approve access requests. There are a total of approx. 100 000 changes per annum.

II.2.5. Award criteria

Quality criterion - Name: Quality / Weighting: 65 %

Cost criterion - Name: Total Price / Weighting: 35 %

II.2.11. Information about options

Options: yes

Description of options:

The contract period is 4 years. The contracting authority (the Customer) has an option to extend the contract for an additional 1+1 year.

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2017/S 090-179320](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 17-2609

Title:

System for the administration and supply of identities and accesses

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

15/11/2017

V.2.2. Information about tenders

Number of tenders received: 4

Number of tenders received from tenderers from other EU Member States: 4

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 0

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: EVERY Norge AS

National registration number: 933012867

Postal address: Postboks 4

Town: Fornebu

NUTS code: NO Norge

Postal code: 1330
Country: Norway
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 31 989 750,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Arbeids- og velferdsdirektoratet, Økonomi- og styringsavdelingen,
Anskaffelsesseksjonen

Postal address: Postboks 5 St. Olavs plass

Town: Oslo

Postal code: 0130

Country: Norway

E-mail: nav.anskaffelser.ikt@nav.no

VI.5. Date of dispatch of this notice

30/11/2017