

Belgium-Brussels: IT services: consulting, software development, Internet and support

OJ S 152/2023 09/08/2023

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Delcredere Ducroire

National registration number: 0203.286.759\_510925

Postal address: Rue Montoyerstraat 3

Town: Bruxelles

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

Postal code: 1000

Country: Belgium

Contact person: Bart Timmermans

E-mail: [b.timmermans@credendo.com](mailto:b.timmermans@credendo.com)

Telephone: +32 27888925

**Internet address(es):**

Main address: <http://www.credendo.com>

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=490457>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=490457>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=Delcredere-1146-ICTSS-F02>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <https://enot.publicprocurement.be/enot-war/displayForum.do?forumId=55191>

**I.4. Type of the contracting authority**

National or federal agency/office

**I.5. Main activity**

Economic and financial affairs

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

L'ACQUISITION DE SERVICES DE SUPPORT EN MATIERE DE TIC

Reference number: Delcredere-1146-ICTSS-F02\_0

### **II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

services d'assistance TIC y compris services gestion et de développement d'applications, gestion et développement des données, d'hébergement, d'infrastructure, lieu de travail et services d'assurance de la sécurité.

### **II.1.5. Estimated total value**

Value excluding VAT: 117 000 000,00 EUR

### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 1

## **II.2. Description**

### **II.2.1. Title**

Services gestion et de développement d'applications, gestion et développement des données, d'hébergement, d'infrastructure et de lieu de travail

Lot No: 1

### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

### **II.2.3. Place of performance**

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

### **II.2.4. Description of the procurement**

voir guide de sélection

### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Qualité / Weighting: 60

Cost criterion - Name: Coût / Weighting: 40

### **II.2.6. Estimated value**

Value excluding VAT: 105 500 000,00 EUR

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

4 prolongations possibles d'un an chacune

### **II.2.9. Information about the limits on the number of candidates to be invited**

Maximum number: 5 Objective criteria for choosing the limited number of candidates:  
voir guide de sélection

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: yes

Description of options:

voir cahier special des charges

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

### **II.2.14. Additional information**

#### **II.2. Description**

##### **II.2.1. Title**

Services d'assurance de la sécurité

Lot No: 2

##### **II.2.2. Additional CPV code(s)**

72000000 IT services: consulting, software development, Internet and support

##### **II.2.3. Place of performance**

NUTS code: BE100 Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad

##### **II.2.4. Description of the procurement**

voir guide de sélection

##### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Qualité / Weighting: 60

Cost criterion - Name: Coût / Weighting: 40

##### **II.2.6. Estimated value**

Value excluding VAT: 11 500 000,00 EUR

##### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 48

This contract is subject to renewal: yes

Description of renewals:

4 prolongations possibles d'un an chacune

##### **II.2.9. Information about the limits on the number of candidates to be invited**

Maximum number: 5 Objective criteria for choosing the limited number of candidates:  
voir guide de sélection

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: yes

Description of options:

voir cahier special des charges

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## II.2.14. Additional information

### Section III: Legal, economic, financial and technical information

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#### III.1. Conditions for participation

##### III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

##### III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

### Section IV: Procedure

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#### IV.1. Description

##### IV.1.1. Type of procedure

Competitive procedure with negotiation

##### IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators Envisaged maximum number of participants to the framework agreement: 3 In the case of framework agreements, provide justification for any duration exceeding 4 years:

voir guide de sélection

##### IV.1.4. Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

##### IV.1.5. Information about negotiation

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

##### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

#### IV.2. Administrative information

##### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 18/09/2023 Local time: 11:00

##### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

Date: 06/11/2023

##### IV.2.4. Languages in which tenders or requests to participate may be submitted

English, French, Dutch

##### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

### Section VI: Complementary information

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**VI.1. Information about recurrence**

This is a recurrent procurement: no

**VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Tribunal civil de Bruxelles

Town: Bruxelles

Country: Belgium

Internet address: <https://www.rechtbanken-tribunaux.be/nl/rechtbanken-hoven/rechtbank-van-eerste-aanleg/nederlandstalige-rechtbank-van-eerste-aanleg-brussel>

**VI.4.2. Body responsible for mediation procedures**

Official name: Tribunal civil de Bruxelles

Town: Bruxelles

Postal code: 1000

Country: Belgium

Internet address: <https://www.rechtbanken-tribunaux.be/nl/rechtbanken-hoven/rechtbank-van-eerste-aanleg/nederlandstalige-rechtbank-van-eerste-aanleg-brussel>

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Tribunal civil de Bruxelles

Town: Bruxelles

Postal code: 1000

Country: Belgium

Internet address: <https://www.rechtbanken-tribunaux.be/nl/rechtbanken-hoven/rechtbank-van-eerste-aanleg/nederlandstalige-rechtbank-van-eerste-aanleg-brussel>

**VI.5. Date of dispatch of this notice**

04/08/2023