

**Norway-Trondheim: IT services: consulting, software development, Internet and support**  
**OJ S 186/2021 24/09/2021**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: NTNU  
National registration number: 974 767 880  
Postal address: NTNU  
Town: Trondheim  
NUTS code: NO060 Trøndelag  
Postal code: 7491  
Country: Norway  
Contact person: Vibeke Hagen  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://www.bott-samarbeidet.no/>

**I.1. Name and addresses**

Official name: Universitetet i Oslo  
National registration number: 971 035 854  
Town: Oslo  
NUTS code: NO081 Oslo  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://www.bott-samarbeidet.no/>

**I.1. Name and addresses**

Official name: Universitetet i Bergen  
National registration number: 874 789 542  
Town: Bergen  
NUTS code: NO0A2 Vestland  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://www.bott-samarbeidet.no/>

**I.1. Name and addresses**

Official name: Universitet i Tromsø – Norges arktiske universitet  
National registration number: 970 422 528  
Town: Tromsø  
NUTS code: NO07 Nord-Norge  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.bott-samarbeidet.no/>

**I.1. Name and addresses**

Official name: Unit – Direktoratet for IKT og fellestjenester i høyere utdanning og forskning

National registration number: 919 477 822

Town: Trondheim

NUTS code: NO060 Trøndelag

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.unit.no/>

**I.1. Name and addresses**

Official name: Arkitektur- og designhøgskolen i Oslo

National registration number: 971 526 378

Town: Oslo

NUTS code: NO081 Oslo

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://aho.no/>

**I.1. Name and addresses**

Official name: Høgskolen i Innlandet

National registration number: 918 108 467

Town: Elverum

NUTS code: NO020 Innlandet

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.inn.no/>

**I.1. Name and addresses**

Official name: Høgskolen i Molde

National registration number: 971 555 483

Town: Molde

NUTS code: NO0A3 Møre og Romsdal

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.himolde.no/>

**I.1. Name and addresses**

Official name: Høgskolen i Østfold

National registration number: 971 567 376

Town: Halden

NUTS code: NO082 Viken

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.hiof.no/>

### **I.1. Name and addresses**

Official name: Høgskulen i Volda  
National registration number: 974 809 672  
Town: Volda  
NUTS code: NO0A3 Møre og Romsdal  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

#### **Internet address(es):**

Main address: <https://www.hivolda.no/>

### **I.1. Name and addresses**

Official name: Høgskulen på Vestlandet  
National registration number: 917 641 404  
Town: Bergen  
NUTS code: NO0A Vestlandet  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

#### **Internet address(es):**

Main address: <https://www.hvl.no/>

### **I.1. Name and addresses**

Official name: Kunsthøgskolen i Oslo  
National registration number: 977 027 233  
Town: Oslo  
NUTS code: NO081 Oslo  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

#### **Internet address(es):**

Main address: <https://khio.no/>

### **I.1. Name and addresses**

Official name: Nord universitet  
National registration number: 970 940 243  
Town: Bodø  
NUTS code: NO071 Nordland  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

#### **Internet address(es):**

Main address: <https://www.nord.no/no>

### **I.1. Name and addresses**

Official name: Norges Handelshøyskole  
National registration number: 974 789 523  
Town: Bergen  
NUTS code: NO0A2 Vestland  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

#### **Internet address(es):**

Main address: <https://www.nhh.no/>

### **I.1.**

**Name and addresses**

Official name: Norges idrettshøgskole  
National registration number: 971 526 033  
Town: Oslo  
NUTS code: NO081 Oslo  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.nih.no/>

**I.1. Name and addresses**

Official name: Norges miljø- og biovitenskapelige universitet  
National registration number: 969 159 570  
Town: Ås  
NUTS code: NO082 Viken  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.nmbu.no/>

**I.1. Name and addresses**

Official name: Norges musikkhøgskole  
National registration number: 974 761 106  
Town: Oslo  
NUTS code: NO081 Oslo  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://nmh.no/>

**I.1. Name and addresses**

Official name: OsloMet – storbyuniversitetet  
National registration number: 997 058 925  
Town: Oslo  
NUTS code: NO081 Oslo  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.oslomet.no>

**I.1. Name and addresses**

Official name: Sámi allaskuvla/ Samisk Høgskole  
National registration number: 971 519 363  
Town: Guovdageaidnu / Kautokeino  
NUTS code: NO074 Troms og Finnmark  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://samas.no/nb>

**I.1. Name and addresses**

Official name: Universitetet i Agder

National registration number: 970 546 200  
Town: Kristiansand  
NUTS code: NO0 Norge  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://www.uia.no>

**I.1. Name and addresses**

Official name: Universitetet i Stavanger  
National registration number: 971 564 679  
Town: Stavanger  
NUTS code: NO0A1 Rogaland  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://www.uis.no/#Studier>

**I.1. Name and addresses**

Official name: Universitetet i Sørøst-Norge  
National registration number: 911 770 709  
Town: Kongsberg  
NUTS code: NO082 Viken  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://www.usn.no>

**I.1. Name and addresses**

Official name: Direktoratet for internasjonalisering og kvalitetsutvikling i høyere utdanning  
National registration number: 986 339 523  
Town: Bergen  
NUTS code: NO0A2 Vestland  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://diku.no>

**I.1. Name and addresses**

Official name: Dronning Mauds Minne Høgskole  
National registration number: 971 574 747  
Town: Trondheim  
NUTS code: NO060 Trøndelag  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://dmmh.no>

**I.1. Name and addresses**

Official name: Fjellhaug internasjonale Høgskole  
National registration number: 973 259 415  
Town: Oslo

NUTS code: NO081 Oslo  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://fih.fjellhaug.no>

**I.1. Name and addresses**

Official name: Folkehelseinstituttet  
National registration number: 983 744 516  
Town: Oslo  
NUTS code: NO081 Oslo  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://www.fhi.no>

**I.1. Name and addresses**

Official name: Institutt for samfunnsforskning  
National registration number: 974 760 991  
Town: Oslo  
NUTS code: NO081 Oslo  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://www.samfunnsforskning.no>

**I.1. Name and addresses**

Official name: MF vitenskapelig høyskole  
National registration number: 917 387 079  
Town: Oslo  
NUTS code: NO081 Oslo  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://www.mf.no>

**I.1. Name and addresses**

Official name: NLA Høgskolen  
National registration number: 995 189 186  
Town: Bergen  
NUTS code: NO0A2 Vestland  
Country: Norway  
E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)  
**Internet address(es):**  
Main address: <https://www.nla.no>

**I.1. Name and addresses**

Official name: NOKUT – Nasjonalt organ for kvalitet i utdanninga  
National registration number: 985 042 667  
Town: Lysaker  
NUTS code: NO082 Viken  
Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.nokut.no>

**I.1. Name and addresses**

Official name: NORCE Norwegian Research Centre AS

National registration number: 919 408 049

Town: Bergen

NUTS code: NO0A2 Vestland

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.norceresearch.no>

**I.1. Name and addresses**

Official name: Norsk institutt for bioøkonomi

National registration number: 988 983 837

Town: Ås

NUTS code: NO082 Viken

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.nibio.no>

**I.1. Name and addresses**

Official name: Norsk senter for forskningsdata AS

National registration number: 985 321 884

Town: Bergen

NUTS code: NO0A2 Vestland

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://nsd.no>

**I.1. Name and addresses**

Official name: Politihøgskolen

National registration number: 974 761 017

Town: Oslo

NUTS code: NO081 Oslo

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.politihogskolen.no>

**I.1. Name and addresses**

Official name: Uninett

National registration number: 968 100 211

Town: Trondheim

NUTS code: NO060 Trøndelag

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.uninett.no>

**I.1. Name and addresses**

Official name: Uninett Sigma AS

National registration number: 814 864 332

Town: Trondheim

NUTS code: NO060 Trøndelag

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.sigma2.no>

**I.1. Name and addresses**

Official name: Universitetscenteret på Svalbard

National registration number: 985 204 454

Town: Longyearbyen

NUTS code: NO07 Nord-Norge

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.unis.no/>

**I.1. Name and addresses**

Official name: Veterinærinstituttet

National registration number: 970 955 623

Town: Oslo

NUTS code: NO081 Oslo

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.vetinst.no>

**I.1. Name and addresses**

Official name: VID vitenskapelig høgskole

National registration number: 915 635 520

Town: Oslo

NUTS code: NO081 Oslo

Country: Norway

E-mail: [vibeke.hagen@ntnu.no](mailto:vibeke.hagen@ntnu.no)

**Internet address(es):**

Main address: <https://www.vid.no>

**I.2. Information about joint procurement**

The contract involves joint procurement

**I.4. Type of the contracting authority**

National or federal agency/office

**I.5. Main activity**

Education

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**Section II: Object**

## **II.1. Scope of the procurement**

### **II.1.1. Title**

Service contract for case management and documentation administration for the Universities and University Colleges  
Reference number: ANSK-0056-20

### **II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

### **II.1.3. Type of contract**

Services

### **II.1.4. Short description**

Service contract for case management and documentation administration The establishment of the service, specified interface, operation, maintenance, administration and strategic co-operation with the selected provider. The contract also regulates related services for a digital case management platform and archive with associated support services, as well as further development and additional purchases. The archive core must manage the business archives and ensure authentic and reliable management of received documentation and must be produced in accordance with the current Noark standard.

### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.1.7. Total value of the procurement**

Value excluding VAT: 430 000 000,00 NOK

## **II.2. Description**

### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 48300000 Document creation, drawing, imaging, scheduling and productivity software package, 48310000 Document creation software package, 48311000 Document management software package, 48311100 Document management system, 48329000 Imaging and archiving system, 48810000 Information systems , 72000000 IT services: consulting, software development, Internet and support, 72212400 Business transaction and personal business software development services, 72220000 Systems and technical consultancy services, 72227000 Software integration consultancy services, 72250000 System and support services, 72252000 Computer archiving services, 72310000 Data-processing services, 72320000 Database services, 72330000 Content or data standardization and classification services, 72600000 Computer support and consultancy services

### **II.2.3. Place of performance**

NUTS code: NO0 Norge

Main site or place of performance: Nationwide in Norway

### **II.2.4. Description of the procurement**

Service contract for case management and documentation administration The establishment of the service, specified interface, operation, maintenance, administration and strategic co-operation with the selected provider. The contract also regulates related services for a digital case management platform and archive with associated support services, as well as further development and additional purchases. The archive core must manage the business archives

and ensure authentic and reliable management of received documentation and must be produced in accordance with the current Noark standard.

#### **II.2.5. Award criteria**

Quality criterion - Name: Quality / Weighting: 60%

Quality criterion - Name: Risk / Weighting: 20 %

Price - Weighting: 20 %

#### **II.2.11. Information about options**

Options: yes

Description of options:

Several of the given contracting authorities have options for entering the contract, cf. the overview in the annex.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

Duration: A separate agreement for implementation. After the start-up date, the service contract shall last for 4 years, and then automatically extended for 1 year at a time.

Refer to the attached contracts for terms for alterations of the contract period and extension.

The contract contains requirements for wage and working conditions, and requirements for approved apprenticeship and the use of apprentices.

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Competitive procedure with negotiation

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 052-124869](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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A contract/lot is awarded: yes

#### **V.2. Award of contract**

##### **V.2.1. Date of conclusion of the contract**

24/08/2021

**V.2.2. Information about tenders**

Number of tenders received: 7

Number of tenders received from tenderers from other EU Member States: 7

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Sopra Steria

National registration number: 910 909 088

Postal address: Postboks 2

Town: Oslo

NUTS code: NO0 Norge

Postal code: 0054

Country: Norway

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 430 000 000,00 NOK

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information**

Mercell notice: <https://opic.com/id/afyydsrzkh>

**VI.4. Procedures for review****VI.4.1. Review body**

Official name: Sør-Trøndelag Tingrett

Town: Trondheim

Country: Norway

**VI.5. Date of dispatch of this notice**

21/09/2021