

**Netherlands-Zoetermeer: Repair and maintenance services of security equipment**  
**OJ S 171/2022 06/09/2022**  
**Contract award notice – utilities**  
**Services**

**Legal Basis:**

Directive 2014/25/EU

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**Section I: Contracting entity**

**I.1. Name and addresses**

Official name: Dunea N.V.  
Postal address: Plein van de Verenigde Naties 11  
Town: Zoetermeer  
NUTS code: NL33 Zuid-Holland  
Postal code: 2719 EG  
Country: Netherlands  
E-mail: [m.morren@securityadviesgroep.nl](mailto:m.morren@securityadviesgroep.nl)  
**Internet address(es):**  
Main address: <https://www.dunea.nl>  
Address of the buyer profile: <https://www.dunea.nl>

**I.6. Main activity**

Water

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Beheer, onderhoud Beveiliging & Meldkamer

**II.1.2. Main CPV code**

50610000 Repair and maintenance services of security equipment

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Te realiseren doelen voor het beheer en onderhoud beveiligingsinstallaties zijn:

- A. Continuïteit van de dienstverlening waarborgen.
- B. Het op orde houden van het basisbeveiligingsniveau.
- C. Het verminderen van het aantal storingen.
- D. Inzicht in de geleverde diensten doormiddel van afgesproken KPI's en aangeleverde kwartaalrapportages.

Te realiseren doelen voor PAC-diensten zijn:

- A. Continuïteit van de dienstverlening waarborgen.
- B. Het op orde houden van het basisbeveiligingsniveau.
- C. Een goede samenwerking tussen de PAC en de objectbeveiliging en de surveillancediensten van een derde partij.

D. Inzicht in de geleverde diensten doormiddel van gestelde KPI's en aangeleverde kwartaalrapportages.

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

### **II.2. Description**

#### **II.2.1. Title**

Beheer en onderhoud beveiligingsinstallaties

Lot No: 1

#### **II.2.2. Additional CPV code(s)**

50800000 Miscellaneous repair and maintenance services, 35120000 Surveillance and security systems and devices

#### **II.2.3. Place of performance**

NUTS code: NL33 Zuid-Holland

#### **II.2.4. Description of the procurement**

Beheer en onderhoud beveiligingsinstallaties.

#### **II.2.5. Award criteria**

Quality criterion - Name: Transitieplan / Weighting: 15

Quality criterion - Name: Onderhoudsplan / Weighting: 30

Quality criterion - Name: Verantwoording en rapportage / Weighting: 9

Quality criterion - Name: MVO/ Social return / Weighting: 6

Price - Weighting: 40

#### **II.2.11. Information about options**

Options: yes

Description of options:

Indexering, inkoop extra diensten/producten, aanpassing KPI's, verlenging overeenkomst

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **II.2. Description**

#### **II.2.1. Title**

PAC diensten

Lot No: 2

#### **II.2.2. Additional CPV code(s)**

79710000 Security services

#### **II.2.3. Place of performance**

NUTS code: NL33 Zuid-Holland

#### **II.2.4. Description of the procurement**

1) Implementatie/inrichting van de nieuwe alarmaansluitingen.

2) PAC-meldkamerdiensten.

### **II.2.5. Award criteria**

Quality criterion - Name: Implementatieplan / Weighting: 24

Quality criterion - Name: Samenwerking en communicatie / Weighting: 21

Quality criterion - Name: Portaal / Weighting: 15

Price - Weighting: 40

### **II.2.11. Information about options**

Options: yes

Description of options:

- De tarieven vanaf 1 januari 2023 eenmaal per jaar te indexeren.
- De overeenkomst naast de reguliere verlengingen eenmalig tegen gelijkblijvende voorwaarden te verlengen voor een periode van maximaal twaalf maanden met een daarbij een opzegtermijn van een maand, indien zich een situatie voordoet waarin beëindiging van de overeenkomst tot discontinuering van de uitvoering leidt.

### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:

no

### **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Restricted procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 041-107596](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a periodic indicative notice**

## **Section V: Award of contract**

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Lot No: 1

Title:

Beheer en onderhoud beveiligingsinstallaties

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1.**

**Date of conclusion of the contract**

30/08/2022

**V.2.2. Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Bavak Beveiligingsgroep BV

Town: Noordwijk

NUTS code: NL3 West-Nederland

Country: Netherlands

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot****V.2.5. Information about subcontracting****V.2.6. Price paid for bargain purchases****Section V: Award of contract**

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**Lot No: 2**

**Title:**

PAC diensten

A contract/lot is awarded: yes

**V.2. Award of contract****V.2.1. Date of conclusion of the contract**

30/08/2022

**V.2.2. Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: Trigion Alarmcentrale BV

Town: Schiedam

NUTS code: NL3 West-Nederland

Country: Netherlands

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot****V.2.5. Information about subcontracting****V.2.6. Price paid for bargain purchases****Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Rechtbank Den Haag

Town: Den Haag

Country: Netherlands

**VI.5. Date of dispatch of this notice**

01/09/2022