

Norway-Trondheim: Systems and technical consultancy services

OJ S 171/2022 06/09/2022

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Helseplattformen AS

National registration number: 922307814

Postal address: Havnegata 9

Town: TRONDHEIM

NUTS code: NO Norge

Postal code: 7010

Country: Norway

Contact person: Knut Selliseth

E-mail: knut.selliseth@hemit.no

Telephone: +47 5090890

Internet address(es):Main address: <https://permalink.mercell.com/185245712.aspx>Address of the buyer profile: <https://helseplattformen.no/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/185245712.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/185245712.aspx>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Framework agreement for Epic consultancy services

Reference number: 2022/521

II.1.2. Main CPV code

72220000 Systems and technical consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

The contracting authority would like to enter into a framework agreement to procure consultancy services for its solution for electronic health records (EHR) [Norwegian: Elektronisk pasientjournal (EPJ)] based on software from Epic Systems.

II.1.5. Estimated total value

Value excluding VAT: 70 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72212180 Medical software development services, 72227000 Software integration consultancy services, 72222300 Information technology services, 72267100 Maintenance of information technology software

II.2.3. Place of performance

NUTS code: NO06 Trøndelag

Main site or place of performance: Trondheim

II.2.4. Description of the procurement

The Central Norway region (Midt-Norge), with approximately 720,000 inhabitants, is now establishing a common solution for patient health records across all levels of the healthcare system. The work is organised through a project and joint-stock company called Helseplattformen AS, owned by the regional health organisation (Helse Midt-Norge) and municipalities in Central Norway (Midt-Norge).

Epic Systems was awarded the contract to deliver the EHR solution. All publicly owned hospitals and municipal enterprises that provide health services in Central Norway are customers of Helseplattformen.

More than 200 subject experts recruited from hospitals, municipalities and family doctor offices are in the process of configuring and adapting the solution to Norwegian conditions. The preparation, specification and development phases of the project are complete, and it is now in the roll-out phase. After an extensive testing, optimisation and training period, the first players put the solution into use on April 30, and new waves of implementation come every six months. When adapting the solution to local conditions, the Contracting Authority needs access to resources with deep expertise with the EHR solution. The Contracting Authority aims to meet this need by procuring resources with such expertise by entering into a framework agreement.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 70 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

The contract can be extended for 1 year at a time so that the total contract length is 4 years.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information**Section IV: Procedure**

IV.1. Description**IV.1.1. Type of procedure**

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement
Framework agreement with several operators
Envisaged maximum number of participants to the framework agreement: 5

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information**IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 05/10/2022 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**IV.2.4. Languages in which tenders or requests to participate may be submitted**

Danish, English, Norwegian, Northern Sami

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 01/12/2022

IV.2.7. Conditions for opening of tenders

Date: 05/10/2022 Local time: 12:00

Place:

Trondheim

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Trondheim Tingrett

Town: Trondheim

Country: Norway

VI.5. Date of dispatch of this notice

01/09/2022