

**Italy-Rome: Technical computer support services**  
**OJ S 152/2023 09/08/2023**  
**Contract award notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: SACE S.p.A.

Town: Roma

NUTS code: IT Italia

Country: Italy

E-mail: [i.damora@sace.it](mailto:i.damora@sace.it)

**Internet address(es):**

Main address: [www.sace.it](http://www.sace.it)

Address of the buyer profile: [www.sace.it](http://www.sace.it)

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Economic and financial affairs

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Gara europea a procedura aperta per l'affidamento dei servizi di help desk e assistenza di 1° livello per i sistemi informativi di SACE e delle società controllate.

**II.1.2. Main CPV code**

72611000 Technical computer support services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Gara europea a procedura aperta per l'affidamento dei servizi di help desk e assistenza di 1° livello per i sistemi informativi di SACE e delle società controllate.

**II.1.6. Information about lots**

This contract is divided into lots: no

**II.1.7. Total value of the procurement**

Value excluding VAT: 1 862 716,14 EUR

**II.2. Description**

## **II.2.2. Additional CPV code(s)**

72611000 Technical computer support services

## **II.2.3. Place of performance**

NUTS code: ITI43 Roma

## **II.2.4. Description of the procurement**

Gara europea a procedura aperta per l'affidamento dei servizi di help desk e assistenza di 1° livello per i sistemi informativi di SACE e delle società controllate.

## **II.2.5. Award criteria**

Quality criterion - Name: Punteggio Tecnico / Weighting: 80

Price - Weighting: 20

## **II.2.11. Information about options**

Options: no

## **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

## **Section IV: Procedure**

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### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2022/S 233-670885](#)

#### **IV.2.8. Information about termination of dynamic purchasing system**

#### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

## **Section V: Award of contract**

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### **Title:**

Gara europea a procedura aperta per l'affidamento dei servizi di help desk e assistenza di 1° livello per i sistemi informativi di SACE e delle società controllate.

A contract/lot is awarded: yes

### **V.2. Award of contract**

#### **V.2.1.**

**Date of conclusion of the contract**

22/03/2023

**V.2.2. Information about tenders**

Number of tenders received: 1

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: TOPNETWORK S.P.A.

Postal address: VIA SIMONE MARTINI, 143

Town: ROMA (RM)

NUTS code: ITI43 Roma

Postal code: 00142

Country: Italy

E-mail: [GARE@TOP-NETWORK.IT](mailto:GARE@TOP-NETWORK.IT)

Telephone: +39 065041445

Fax: +39 065030615

Internet address: WWW.TOPNETWORK.IT

The contractor is an SME: no

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 669 272,54 EUR

**V.2.5. Information about subcontracting****Section VI: Complementary information**

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**VI.3. Additional information****VI.4. Procedures for review****VI.4.1. Review body**

Official name: Tribunale Amministrativo Regionale per il Lazio e Roma

Postal address: Via Flaminia, 189

Town: Roma

Country: Italy

**VI.5. Date of dispatch of this notice**

04/08/2023