

**United Kingdom-Newcastle upon Tyne: Health and social work services**  
**OJ S 200/2019 16/10/2019**  
**Contract notice**  
**Services**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: The Council of the City of Newcastle upon Tyne

Postal address: Room 102 Civic Centre Barass Bridge

Town: Newcastle upon Tyne

NUTS code: UKC22 Tyneside

Postal code: NE18QH

Country: United Kingdom

Contact person: Michael Satchell

E-mail: [michael.satchell@newcastle.gov.uk](mailto:michael.satchell@newcastle.gov.uk)

Telephone: +44 1912114349

Fax: +44 1912114832

**Internet address(es):**

Main address: <http://www.nepoportal.org>

Address of the buyer profile: <http://www.nepoportal.org>

**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.nepoportal.org>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Direct Payment Support Service for Newcastle City Council

Reference number: C-006931

**II.1.2. Main CPV code**

85000000 Health and social work services

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

The direct payments support service provides advice and assistance to adults, children and carers who use, or are considering using Direct Payments (DP) and Personal Health Budgets (PHB) to meet eligible assessed needs. The new contract is a collaborative approach between Newcastle City Council and NHS Newcastle, Gateshead CCG, we are combining DP/PHB's to form a single point of service delivery.

#### **II.1.5. Estimated total value**

Value excluding VAT: 700 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UKC22 Tyneside

#### **II.2.4. Description of the procurement**

The purpose of this contract is to assist the local authority and partner organisations to meet duties under legislation. The Council has a duty to provide care and support for those who are eligible for direct payments within the Care Act 2014. Direct Payments are a sum of money identified to meet an individual's assessed need. The service will be delivered to residents of Newcastle upon Tyne and will be commissioned to meet individual outcomes, it is essential that the service delivery can be flexed to meet demand and help people live a good life. The Direct Payment Support Service provides advice and assistance to adults, children and carers using Direct Payments to meet their eligible care needs. It is essential that direct payment recipients have access to high quality independent information, advice and practical assistance to choose and manage their Direct Payment budget.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 36

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: yes

Description of options:

The contract term will be 3-years (36 month) with a 12 month option to extend. Contract commencement 1.4.2020.

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

#### **II.2.14. Additional information**

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 05/11/2019 Local time: 12:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

English

#### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

#### IV.2.7. Conditions for opening of tenders

Date: 06/11/2019 Local time: 12:00

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

### VI.4. Procedures for review

#### VI.4.1. Review body

Official name: Please see Public Procurement Regulations 2016

Town: United Kingdom

Country: United Kingdom

Internet address: <http://www.newcastle.gov.uk>

### VI.5. Date of dispatch of this notice

14/10/2019