

48723-2026 - Competition

Norway – Social work and related services – User controlled personal assistance - BPA

OJ S 15/2026 22/01/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: NORDRE FOLLO KOMMUNE

Email: heidi.glomvik@nordrefollo.kommune.no

Legal type of the buyer: Body governed by public law, controlled by a local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: User controlled personal assistance - BPA

Description: Nordre Follo municipality invites tenderers to apply for a licence in connection with the provision of assistance hours in the scheme user managed personal assistance for users in the municipality.

Procedure identifier: c0e89e59-aac7-459b-9c62-3e422e9c04f3

Internal identifier: 25/68517

Main features of the procedure: Nordre Follo municipality intends to enter into a service concession contract with 3 (three) tenderers for user-controlled personal assistance (BPA), provided that there are a sufficient number of suitable tenderers and tender offers. Users who have a decision on user-controlled personal assistance (BPA) can choose to have the service provided by the municipal service or one of three private service providers.

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

Additional classification (cpv): 85140000 Miscellaneous health services, 85311200 Welfare services for the handicapped, 85312400 Welfare services not delivered through residential institutions, 85323000 Community health services

2.1.2. Place of performance

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

2.1.3. Value

Estimated value excluding VAT: 340 000 000,00 NOK

2.1.4. General information

Legal basis:

Directive 2014/23/EU

Konsesjonskontraktforskriften - The municipality shall

Konsesjonskontraktforskriften - Concession Contract Regulations

2.1.6. Grounds for exclusion

5. Lot

5.1. Lot: LOT-0000

Title: User controlled personal assistance - BPA

Description: Nordre Follo municipality invites tenderers to apply for a licence in connection with the provision of assistance hours in the scheme user managed personal assistance for users in the municipality.

Internal identifier: 25/68517

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 85300000 Social work and related services

Additional classification (cpv): 85140000 Miscellaneous health services, 85311200 Welfare services for the handicapped, 85312400 Welfare services not delivered through residential institutions, 85323000 Community health services

5.1.2. Place of performance

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

5.1.3. Estimated duration

Duration: 72 Months

5.1.5. Value

Estimated value excluding VAT: 340 000 000,00 NOK

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Enrolment in a trade register

Description of selection criterion: Tenderers are registered in a company register or a trade register in the member state in which the tenderer is established. As described in annex XI of directive 2014/24/EU; suppliers from certain member states may have to fulfil other requirements in the mentioned annex. Minimum qualification requirements The tenderer shall be a legally established company. Documentation: Norwegian companies shall submit a company registration certificate from the Brønnøysund Register Centre. Foreign companies shall submit proof that the tenderer is registered in a company register, professional register or a commerce register in the country where the tenderer is established.

Criterion: Other economic or financial requirements

Description of selection criterion: Regarding any other economic and financial requirements that have been stated in the notice or in the procurement documents, the tenderer declares that: Minimum qualification requirements Tenderers must have sufficient economic and financial capacity to be able to fulfil the contract. Tenderers are required to have a bankruptcy rating equivalent to B (moderate bankruptcy risk) from Proff Forvalt (Proff AS) or better. Documentation requirement: The contracting authority will use Proff Forvalt (Proff AS) to

assess fulfilment of the requirement. Therefore it is not necessary for tenderers to send this documentation. The tenderer is expected to have known registered information about the company in Proff AS. If a tenderer chooses to use a parent company to fulfil the requirement, a parent company guarantee must be enclosed. The contracting authority will then use Proff Forvalt to assess the parent company's bankruptcy rating. If the tenderer (e.g. newly established companies) is not subject to bankruptcy proceedings in Proff Forvalt, the tenderer is asked to enclose other appropriate documentation. This can e.g. be the company's annual accounts or extracts thereof, bank declarations or liability insurance certificates, ref. the Public Procurement Regulations §16-4. If one company will use the capacity of other companies to fulfil the requirements for economic and financial capacity, the contracting authority requires that they are joint and severally responsible for the execution of the contract.

Criterion: References on specified services

Description of selection criterion: Only for services: In the reference period, the tenderer has carried out the following important goods deliveries of the requested type, or the following important services of the requested type. The contracting authority can require up to three years experience and allow experience from the previous three years to be taken into consideration. Minimum qualification requirements Tenderers shall have experience from comparable contracts. It is a requirement that there have been BPA assignments. Other experience within health and care is not seen as equivalent. Documentation: Description of the tenderer's up to 3 most relevant contracts in the course of the last 3 years. The description must, as a minimum, include a short description of the assignment, a statement of the contract's value, the number of hours delivered per week and the recipient (organisation, name, telephone number and email). It is the tenderer's responsibility to document relevance through the description.

5.1.11. Procurement documents

Languages in which the procurement documents are officially available: Norwegian

Deadline for requesting additional information: 28/01/2026 11:00:00 (UTC+00:00) Western European Time, GMT

Address of the procurement documents: <https://permalink.mercell.com/272543403.aspx>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://permalink.mercell.com/272543403.aspx>

Languages in which tenders or requests to participate may be submitted: Norwegian

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Variants: Not allowed

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

5.1.16. Further information, mediation and review

Review organisation: Follo og Nordre Østfold tingrett

Information about review deadlines: Waiting period 10 days after the contract award.

Organisation providing additional information about the procurement procedure: NORDRE FOLLO KOMMUNE

8. Organisations

8.1. ORG-0001

Official name: NORDRE FOLLO KOMMUNE

Registration number: 922092648

Postal address: Idrettsveien 8

Town: SKI

Postcode: 1400

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

Contact point: Heidi Glomvik

Email: heidi.glomvik@nordrefollo.kommune.no

Telephone: 98 70 21 78

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Follo og Nordre Østfold tingrett

Registration number: 926725920

Town: Ski

Postcode: 1400

Country subdivision (NUTS): Akershus (NO084)

Country: Norway

Roles of this organisation:

Review organisation

10. Change

Version of the previous notice to be changed

:

2a3667d7-4ae6-4045-b782-85097c84ac8d-01

Main reason for change

:

Information updated

10.1. Change

Section identifier: PROCEDURE

10.1. Change

Section identifier: RESULT

10.1. Change

Section identifier: LOT-0000

Description of changes: Alteration in - Duration of the contract - Tender deadline and deadline for questions. - New Value

The procurement documents were changed on: 21/01/2026

Notice information

Notice identifier/version: 13f15de5-36a5-4581-b4c2-e2213fceb8c8 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 19

Notice dispatch date: 21/01/2026 09:06:24 (UTC+00:00) Western European Time, GMT

Notice dispatch date (eSender): 21/01/2026 09:09:02 (UTC+00:00) Western European Time, GMT

Languages in which this notice is officially available: English

Notice publication number: 48723-2026

OJ S issue number: 15/2026

Publication date: 22/01/2026