

487823-2026 - Result

Croatia – System maintenance services – Održavanje, unapređenje i prilagodba HES (Head End System) sustava za brojila električne energije

OJ S 134/2026 15/07/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: HEP d.d.

Email: info_nabava@hep.hr

Legal type of the buyer: Public undertaking

Activity of the contracting entity: Electricity-related activities

2. Procedure

2.1. Procedure

Title: Održavanje, unapređenje i prilagodba HES (Head End System) sustava za brojila električne energije

Description: Predmet nabave je održavanje, unapređenje i prilagodba HES (Head End System) sustava (drugi naziv: AMR - Automated Meter Reading) za automatizirano očitavanje brojila, što uključuje proizvođačko održavanje sustava koje sadrži pravo na implementaciju novih verzija korištenog sustava, usluge preventivnog i korektivnog održavanja i prilagodbe aplikacijskog programskog dijela postojećih sustava za daljinsko očitavanje i upravljanje brojlilima, implementacije novih tipova brojila i ostalih uređaja, nadogradnje, unaprjeđenja i testiranja rada te obuku zaposlenika Naručitelja za rad na sustavima.

Procedure identifier: bc357b70-6d5a-4466-a082-c3c89057b889

Internal identifier: DD-V-27/25-D2

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50324100 System maintenance services

2.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: HRVATSKA ELEKTROPRIVREDA – dioničko društvo, Ulica grada Vukovara 37, 10000 Zagreb

2.1.3. Value

Estimated value excluding VAT: 2 800 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/25/EU

5. Lot

5.1. Lot: LOT-0000

Title: Održavanje, unapređenje i prilagodba HES (Head End System) sustava za brojila električne energije

Description: Predmet nabave je održavanje, unapređenje i prilagodba HES (Head End System) sustava (drugi naziv: AMR - Automated Meter Reading) za automatizirano očitavanje brojila, što uključuje proizvođačko održavanje sustava koje sadrži pravo na implementaciju novih verzija korištenog sustava, usluge preventivnog i korektivnog održavanja i prilagodbe aplikacijskog programskog dijela postojećih sustava za daljinsko očitavanje i upravljanje brojilima, implementacije novih tipova brojila i ostalih uređaja, nadogradnje, unaprjeđenja i testiranja rada te obuku zaposlenika Naručitelja za rad na sustavima.

Internal identifier: DD-V-27/25-D2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50324100 System maintenance services

5.1.2. Place of performance

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Additional information: HRVATSKA ELEKTROPRIVREDA – dioničko društvo, Ulica grada Vukovara 37, 10000 Zagreb

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 2 800 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: Specifično radno iskustvo stručnjaka (T)

Description: Detaljno opisano u prilogu E- Kriterij za odabir ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Additional buyer coverage: Naručitelji koji su navedeni u ovoj obavijesti

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: HEP d.d.

Organisation providing more information on the review procedures: HEP d.d.

6. Results

Value of all contracts awarded in this notice: 1 248 000,00 EUR

6.1. Result lot identifier: LOT-0000

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners**Winner:**

Leader of tendering party: AMR sustavi d.o.o.

Official name: ISKRAEMECO d.o.o.

Tender:

Tender identifier: TEN-0001

Identifier of lot or group of lots: LOT-0000

Value of the tender: 1 248 000,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: S8-4/26-U1 CON-0001

Title: Održavanje, unapređenje i prilagodba HES (Head End System) sustava za brojila električne energije

Date of the conclusion of the contract: 01/04/2026

The contract is awarded within a framework agreement: yes

Notice that created the framework agreement: 66449432-dffc-4bd2-8b98-499c48f819a6-01

6.1.4. Statistical information**Received tenders or requests to participate:**

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

8. Organisations

8.1. ORG-0001

Official name: HEP d.d.

Registration number: 28921978587

Postal address: Ulica grada Vukovara 37

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Sektor za nabavu

Email: info_nabava@hep.hr

Telephone: +385 6322111

Internet address: <https://www.hep.hr/>

Buyer profile: <https://www.hep.hr/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr

Telephone: +385 14559 930

Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.

Registration number: TED94

Registration number: HR64546066176

Postal address: Savski gaj XIII. 6

Town: Zagreb

Postcode: 10020

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: EOJN Helpdesk

Email: eojn@nn.hr

Telephone: +385 16652889

Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: AMR sustavi d.o.o.

Size of the economic operator: Medium

Registration number: 15914740754

Postal address: Radnička cesta 45

Town: Grad Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Leo Prelec

Email: info@amrsustavi.hr

Telephone: +385 014400020

Roles of this organisation:

Tenderer

Leader of tendering party

Winner of these lots: LOT-0000

8.1. ORG-0005

Official name: ISKRAEMECO d.o.o.

Size of the economic operator: Medium

Registration number: 10280169243

Postal address: Slavonska avenija 26/3

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Ante Bračić

Email: info@iskraemeco.hr

Telephone: +385 2498991

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0000

Notice information

Notice identifier/version: 16e7f770-8a5a-4cd5-b392-ba50898b7bd1 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 30

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