

United Kingdom-Midhurst: Computer-related services

OJ S 201/2019 17/10/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: South Downs National Park Authority

Postal address: South Downs Centre, North Street

Town: Midhurst

NUTS code: UKJ South East (England)

Postal code: GU29 9DH

Country: United Kingdom

Contact person: Alan Brough

E-mail: tenders@southdowns.gov.uk**Internet address(es):**Main address: www.southdowns.gov.uk**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://in-tendhost.co.uk/southdowns>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://in-tendhost.co.uk/southdowns>

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

Regional or local authority

I.5. Main activity

Environment

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Desk Side Support Service 2020-2023

Reference number: SD - 00000119

II.1.2. Main CPV code

72500000 Computer-related services

II.1.3. Type of contract

Services

II.1.4. Short description

To provide an on-site desk side engineer who can provide 1st and 2nd line support to approximately 185 users across a number of different technologies at 5 different offices located in the South Downs National Park during standard business hours. The technical environment to be supported includes, but is not limited to, Windows; MS Office; MS Exchange; MS Project; MS Visio; thin client terminals; Windows laptops; Apple Macs; Apple and Android tablets; smartphones; VoIP and video conferencing. SDNPA's business applications are predominantly accessed via, or run on, servers remotely located at another supplier's data centre and SDNPA users access the environment using remote desktop technology.

II.1.5. Estimated total value

Value excluding VAT: 200 000,00 GBP

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

72500000 Computer-related services, 72600000 Computer support and consultancy services

II.2.3. Place of performance

NUTS code: UKJ South East (England)

Main site or place of performance: Midhurst.

II.2.4. Description of the procurement

To provide an on-site desk side engineer who can provide 1st and 2nd line support to approximately 185 users across a number of different technologies at 5 different offices located in the South Downs National Park during standard business hours. The technical environment to be supported includes, but is not limited to, Windows; MS Office; MS Exchange; MS Project; MS Visio; thin client terminals; Windows laptops; Apple Macs; Apple and Android tablets; smartphones; VoIP and video conferencing. SDNPA's business applications are predominantly accessed via, or run on, servers remotely located at another supplier's data centre and SDNPA users access the environment using remote desktop technology.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 200 000,00 GBP

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/07/2020 End: 30/06/2023

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 21/11/2019 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

English

IV.2.7. Conditions for opening of tenders

Date: 21/11/2019 Local time: 12:10

Place:

Midhurst

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.2. Information about electronic workflows

Electronic ordering will be used
Electronic payment will be used

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: South Downs National Park Authority
Postal address: South Downs Centre, North Street
Town: Midhurst
Postal code: GU29 9DH
Country: United Kingdom

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

VI.5. Date of dispatch of this notice

15/10/2019