

Norway-Oslo: Research and development services and related consultancy services

OJ S 201/2019 17/10/2019

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Utlendingsnemnda (UNE)

National registration number: 982 019 095

Postal address: Stenersgate 1 B/C

Town: Oslo

NUTS code: NO Norge

Postal code: 0034

Country: Norway

Contact person: Elise Marifjæren Gundersen

E-mail: egu@une.no

Telephone: +47 21085171

Internet address(es):Main address: www.une.noAddress of the buyer profile: <https://eu.eu-supply.com/ctm/Company/CompanyInformation/Index/336245>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=252370&B=DFO

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: http://eu.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=252370&B=DFO

Tenders or requests to participate must be submitted to the abovementioned address

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Framework Agreement for Consultancy Services

Reference number: 19/00557

II.1.2. Main CPV code

73000000 Research and development services and related consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

Utlendinsnemnda (UNE) [the Norwegian Immigration Appeals Board] wants to enter into parallel framework agreements for consultancy services in 3 different lots:

- (i) organisation development and continual improvement;
- (ii) manager and employee development, team development;
- (iii) recruitment.

UNE intends to sign contracts with 3 to 6 tenderers in each lot. The contracts will cover UNE's need for consultancy services in the above named areas. The service will be performed in Oslo.

The total estimated value of the procurement is approx. 11 000 000 NOK excluding VAT over a period of 4 years. This is only an estimate, and is non-binding. See a more detailed description of the procurement in Annex 1 Requirement Specification.

II.1.5. Estimated total value

Value excluding VAT: 11 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: yes
Tenders may be submitted for all lots

II.2. Description

II.2.1. Title

Organisation Development and Continual Improvement
Lot No: 1

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73220000 Development consultancy services

II.2.3. Place of performance

NUTS code: NO Norge
Main site or place of performance: Oslo

II.2.4. Description of the procurement

It is key for the contracting authority that future suppliers can cover a broad spectrum of needs in organisation development. Examples of key areas for which the contracting authority may request support:

Maintenance of optimisation of organisation structure in accordance with Restructuring 2019. Strengthening the culture of change and knowledge of managers and employees concerning continuous improvement.

Evaluations (including different evaluation processes in connection with development and/or change processes).

Assist with process analyses and process mapping.

- implementation of analyses and mapping to identify improvement areas,
- risk assessment of organisation changes.

II.2.5.

Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

1 year + 1 year.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

1 year + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Manager and Employee Development, Team Development

Lot No: 2

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73220000 Development consultancy services

II.2.3. Place of performance

NUTS code: NO Norge

Main site or place of performance: Oslo.

II.2.4. Description of the procurement

For several years, UNE has systematically focussed on manager development. Restructuring to only one manager level under the Director entails greater responsibility for all managers and greater requirements for cross discipline interaction. Tenderers must be able to deliver services in the following areas:

- tools for the delegating manager,
- cross discipline interaction in the manager team,
- manager support, coaching,
- management and control of continuous improvement,
- development of manager groups and teams,
- measuring/following-up managers, including systems, tools and methods (360 manager evaluations etc.),

- conflict management,
- relational management.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

1 year + 1 year.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

1 year + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

II.2. Description

II.2.1. Title

Assist with Recruitment

Lot No: 3

II.2.2. Additional CPV code(s)

72220000 Systems and technical consultancy services, 72221000 Business analysis consultancy services, 72224000 Project management consultancy services, 73200000 Research and development consultancy services, 73220000 Development consultancy services

II.2.3. Place of performance

NUTS code: NO Norge

Main site or place of performance: Oslo.

II.2.4. Description of the procurement

The aim of the framework agreement is to ensure that the contracting authority has access to qualified recruitment assistance in employment cases, when the contracting authority finds that this is necessary. The individual recruitment assignments must be all or part of the recruitment process. As such, tenderers must anticipate both having independent delivery responsibility for a complete recruitment process, and assist with individual assignments in a recruitment process under the leadership of UNE c/o the HR section.

II.2.5.

Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 24

This contract is subject to renewal: yes

Description of renewals:

1 year + 1 year.

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

1 year + 1 year.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators
Envisaged maximum number of participants to the framework agreement: 18

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 21/11/2019 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 21/01/2020

IV.2.7. Conditions for opening of tenders

Date: 21/11/2019 Local time: 10:00

Place:

Oslo

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenemnda for offentlige anskaffelser

Town: Berge

Country: Norway

VI.5. Date of dispatch of this notice

16/10/2019