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**Norway-Bergen: Software programming and consultancy services
2023/S 018-049102**

Prior information notice

This notice is for prior information only

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1) Name and addresses

Official name: Vestland fylkeskommune
National registration number: 821 311 632
Postal address: Postboks 7900
Town: BERGEN
NUTS code: NO0A Vestlandet
Postal code: 5020
Country: Norway
Contact person: Simon Westhof
E-mail: simon.westhof@vlfk.no
Internet address(es):
Main address: <http://www.vlfk.no>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.no/doc.aspx?UniquelId=afljenltib&GoTo=Docs>
Additional information can be obtained from the abovementioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Service Management System
Reference number: VLFK/23/018

II.1.2) Main CPV code

72200000 Software programming and consultancy services

II.1.3) Type of contract

Services

II.1.4) Short description:

In connection with the procurement of a new Service Management System, Vestland county would like to put forth the requirements specifications and price form for a hearing (see the attached documents). Appeals can be sent via email to simon.westhof@vlfk.no by 09.02.2023.

II.1.5) **Estimated total value**

II.1.6) **Information about lots**

This contract is divided into lots: no

II.2) **Description**

II.2.2) **Additional CPV code(s)**

48000000 Software package and information systems
48400000 Business transaction and personal business software package
72000000 IT services: consulting, software development, Internet and support
72200000 Software programming and consultancy services
72210000 Programming services of packaged software products
72211000 Programming services of systems and user software
72212100 Industry specific software development services
72250000 System and support services
72253000 Helpdesk and support services
72253100 Helpdesk services
72300000 Data services

II.2.3) **Place of performance**

NUTS code: NO0A2 Vestland

II.2.4) **Description of the procurement:**

In connection with the procurement of a new Service Management System, Vestland County would like to put forth the requirements specifications for a hearing (see the attached documents).

We would like feedback from the tenderers regarding the following:

1. Requirement –

1.a. Creating and classifying the requirements (A1, A2, B), especially whether the minimum requirements are achievable/unclear or if they impede competition, and whether tenderers are of the opinion that the evaluation requirements (A2, B) are suitable for identifying higher quality.

1.b. Any other requirements that the tenderers believe should be set.

2 Demo/case

2.a Whether the design is comprehensible

2.b. Whether the cases that are set up are suitable for identifying higher quality

3. Contract form

3.a Input on the choice of contract form (SSA-L or SSA-Little cloud)

3.b. Experiences with the different contract forms

4. Price form

4.a Is the structure of the price form appropriate?

4.b. Input on the price elements and any new price elements

Appeals can be sent via email to simon.westhof@vlfk.no by 09.02.2023.

II.2.14) **Additional information**

II.3) **Estimated date of publication of contract notice:**

20/03/2023

Section IV: Procedure

IV.1) **Description**

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

Section VI: Complementary information

VI.3) **Additional information:**

Mercell notice: <https://opic.com/id/afljenltib>

VI.5) **Date of dispatch of this notice:**

20/01/2023