

491408-2026 - Result

Spain – IT services: consulting, software development, Internet and support – Desarrollo y mantenimiento de aplicaciones informáticas relacionadas con la gestión de servicios sociales bajo la modalidad de acuerdo de nivel de servicio (ANS)

OJ S 135/2026 16/07/2026

**Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: LANTIK - LANTIK

Email: eskaintzak.lantik@bizkaia.eus

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Desarrollo y mantenimiento de aplicaciones informáticas relacionadas con la gestión de servicios sociales bajo la modalidad de acuerdo de nivel de servicio (ANS)

Description: Desarrollo y mantenimiento de aplicaciones informáticas relacionadas con la gestión de servicios sociales bajo la modalidad de acuerdo de nivel de servicio (ANS)

Procedure identifier: ce779f05-2036-4785-90f4-96f307f80a83

Internal identifier: 6107

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Abierto

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

2.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 18 629 280,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Desarrollo y mantenimiento de aplicaciones informáticas relacionadas con la gestión de servicios sociales bajo la modalidad de acuerdo de nivel de servicio (ANS)

Description: Desarrollo y mantenimiento de aplicaciones informáticas relacionadas con la gestión de servicios sociales bajo la modalidad de acuerdo de nivel de servicio (ANS)

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

5.1.3. Estimated duration

Duration: 24 Months

5.1.4. Renewal

Maximum renewals: 3

Other information about renewals: Por meses, hasta 36 meses más

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Anexo 1. Oferta económica y otros criterios evaluables mediante fórmula

Category of award weight criterion: Weight (points, exact)

Award criterion number: 51

Criterion:

Type: Quality

Description: Oferta técnica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 49

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal Administrativo Foral de Recursos Contractuales de Bizkaia

Information about review deadlines: Recurso especial en materia de contratación:15 días hábiles contados conforme a lo dispuesto en el artículo 50 de la LCSP

Organisation providing additional information about the procurement procedure: LANTIK - LANTIK

6. Results

Value of all contracts awarded in this notice: 6 209 760,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: UTE INETUM NORTE-SERIKAT Lantik6107

Tender:

Tender identifier: 2332754

Identifier of lot or group of lots: LOT-0001

Value of the tender: 6 209 760,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 6107665_00001

Title: Desarrollo y mantenimiento de aplicaciones informáticas relacionadas con la gestión de servicios sociales bajo la modalidad de acuerdo de nivel de servicio (ANS)

Date of the conclusion of the contract: 13/07/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: Tribunal Administrativo Foral de Recursos Contractuales de Bizkaia

Registration number: 115642.0

Postal address: Gran Vía de Don Diego López de Haro, 25 (Entreplanta-Asesoría Jurídica)

Town: Bilbao

Postcode: 48009

Country subdivision (NUTS): Bizkaia (ES213)

Country: Spain

Email: tribunal.recursos.contractuales@bizkaia.eus

Telephone: +34 944067866

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: LANTIK - LANTIK

Registration number: A48119820
Postal address: Avda. Sabino Arana, 44
Town: Bilbao
Postcode: 48013
Country subdivision (NUTS): Bizkaia (ES213)
Country: Spain
Contact point: Área de Atención y Digitalización del Negocio
Email: eskaintzak.lantik@bizkaia.eus
Telephone: +34 944068900
Internet address: <http://www.lantik.bizkaia.eus>
Buyer profile: <https://www.contratacion.euskadi.eus/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0005

Official name: UTE INETUM NORTE-SERIKAT Lantik6107
Size of the economic operator: Large
Registration number: U88914312
Postal address: Calle Licenciado Poza, 55 - 6ª planta
Town: Bilbao
Postcode: 48013
Country subdivision (NUTS): Bizkaia (ES213)
Country: Spain
Email: admin_publica_norte@inetum.com
Telephone: +34 944241825

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: bae9ba16-a335-414d-a065-daa3a2d157f0 - 01
Form type: Result
Notice type: Contract or concession award notice – standard regime
Notice subtype: 29
Notice dispatch date: 15/07/2026 09:15:07 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: Spanish
Notice publication number: 491408-2026
OJ S issue number: 135/2026
Publication date: 16/07/2026