

Sweden-Härnösand: Telephone-answering services

OJ S 189/2021 29/09/2021

Contract notice**Services****Legal Basis:**

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Länsstyrelsen i Västernorrlands Län

National registration number: 202100-2445

Postal address: Pumpbacksgatan 19

Town: HÄRNÖSAND

NUTS code: SE321 Västernorrlands län

Postal code: 87186

Country: Sweden

Contact person: Evelina Ödling

E-mail: evelina.odling@lansstyrelsen.se**Internet address(es):**Main address: <http://www.lansstyrelsen.se/vasternorrland>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://tendsign.com/doc.aspx?Uniqueld=afmjfvlyk&GoTo=Docs>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://tendsign.com/doc.aspx?Uniqueld=afmjfvlyk&GoTo=Tender>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement**II.1.1. Title**

Telefonisttjänst viss teleadministration och receptionstjänst 2021

Reference number: 115-8942-2021

II.1.2. Main CPV code

79510000 Telephone-answering services

II.1.3. Type of contract

Services

II.1.4. Short description

Västernorrlands län och Härnösands kommun. Uppdraget avser funktionerna telefonistservice, teleadministration samt receptionstjänst. Länsstyrelsen och Härnösands kommun har även i dag ovanstående tjänster utlagda på entreprenad. Uppdragets omfattning framgår av kravspecifikation.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79500000 Office-support services, 79992000 Reception services

II.2.3. Place of performance

NUTS code: SE321 Västernorrlands län

II.2.4. Description of the procurement

Västernorrlands län och Härnösands kommun. Uppdraget avser funktionerna telefonistservice, teleadministration samt receptionstjänst. Länsstyrelsen och Härnösands kommun har även i dag ovanstående tjänster utlagda på entreprenad. Uppdragets omfattning framgår av kravspecifikation.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/03/2022 End: 29/02/2024

This contract is subject to renewal: yes

Description of renewals:

3 förlängning/ar á 48 månader

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 25/10/2021 Local time: 23:59

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Swedish

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 24/01/2022

IV.2.7. Conditions for opening of tenders

Date: 26/10/2021 Local time: 00:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

Mercell annons: <https://opic.com/id/afmjfvlvyk>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Förvaltningsrätten

Town: HÄRNÖSAND

Country: Sweden

VI.5. Date of dispatch of this notice

24/09/2021