

491997-2026 - Competition

Spain – IT services: consulting, software development, Internet and support – Implantación nuevo sistema tributario (fase 2), mantenimiento de la fase 1, y evolutivos de la fase 1

OJ S 135/2026 16/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Centro de Cálculo de Álava, S.A. - Centro de Cálculo de Álava, S.A.

Email: Licitacion_ccasa@araba.eus

Legal type of the buyer: Regional authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Implantación nuevo sistema tributario (fase 2), mantenimiento de la fase 1, y evolutivos de la fase 1

Description: Implantación nuevo sistema tributario (fase 2), mantenimiento de la fase 1, y evolutivos de la fase 1

Procedure identifier: 9c713947-4a6f-4527-bf7a-827bf50442bd

Internal identifier: 27030

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Abierto

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72232000 Development of transaction processing and custom software

2.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 11 244 859,50 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 4

The tenderer must submit tenders for all lots

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 3

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Analogous situation like bankruptcy, insolvency or arrangement with creditors under national law: Situación análoga a la quiebra con arreglo al Derecho nacional

Bankruptcy: Quiebra

Corruption: Corrupción

Arrangement with creditors: Convenio con los acreedores

Participation in a criminal organisation: Participación en una organización delictiva

Agreements with other economic operators aimed at distorting competition: Acuerdos con otros operadores económicos destinados a falsear la competencia

Breaching of obligations in the fields of environmental law: Incumplimiento de obligaciones en materia de Derecho medioambiental

Money laundering or terrorist financing: Blanqueo de capitales o financiación del terrorismo

Fraud: Fraude

Child labour and including other forms of trafficking in human beings: Trabajo infantil y otras formas de trata de seres humanos

Insolvency: Insolvencia

Breaching of obligations in the fields of labour law: Incumplimiento de obligaciones en materia de Derecho laboral

Assets being administered by liquidator: Activos que están siendo administrados por un liquidador

Misrepresentation, withheld information, unable to provide required documents or obtained confidential information of this procedure: Que haya incurrido en falsas declaraciones, le haya ocultado información, no esté en condiciones de facilitar los documentos necesarios y haya obtenido información confidencial sobre este procedimiento

Breaching of obligations set under purely national exclusion grounds: Incumplimiento de las obligaciones establecidas en los motivos de exclusión puramente nacionales

Conflict of interest due to its participation in the procurement procedure: Conflicto de intereses debido a su participación en el procedimiento de contratación

Direct or indirect involvement in the preparation of this procurement procedure: Participación, directa o indirecta, en la preparación del presente procedimiento de contratación

Grave professional misconduct: Mala conducta profesional grave

Early termination, damages, or other comparable sanctions: Rescisión anticipada, imposición de daños y perjuicios u otras sanciones comparables

Breaching of obligations in the fields of social law: Incumplimiento de obligaciones en materia de Derecho social

Breaching obligation relating to payment of social security contributions: Incumplimiento de la obligación relacionada con el pago de las contribuciones a la seguridad social

Business activities are suspended: Las actividades empresariales han sido suspendidas

Breaching obligation relating to payment of taxes: Incumplimiento de la obligación relacionada con el pago de impuestos

Terrorist offences or offences linked to terrorist activities: Delitos de terrorismo o delitos ligados a las actividades terroristas

Offence concerning its professional conduct in the domain of defence procurement: Delito relacionado con su conducta profesional en el ámbito de la contratación de defensa

Lack of reliability to exclude risks to the security of the country: Falta de fiabilidad para excluir riesgos para la seguridad del país

5. Lot

5.1. Lot: LOT-0001

Title: Lote 1: Implantación de tributos sobre SAP, Fase 2

Description: Implantación nuevo sistema tributario (fase 2), mantenimiento de la fase 1, y evolutivos de la fase 1

Internal identifier: 63624

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

5.1.3. Estimated duration

Duration: 5 Years

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 9 896 694,21 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project fully or partially financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Specific yearly turnover

Description of selection criterion: Volumen de negocios anual específico

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Oferta económica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Quality

Description: Propuesta técnica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Description: Certificaciones del equipo

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Mayor experiencia y/o conocimiento del equipo de trabajo

Category of award weight criterion: Weight (points, exact)

Award criterion number: 15

Criterion:

Type: Quality

Description: Mayor presencia de mujeres hasta alcanzar la representación equilibrada

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 15/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 09/10/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Apertura sobre electrónico A

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo Foral de Recursos Contractuales de Álava

Organisation providing additional information about the procurement procedure: Centro de Cálculo de Álava, S.A. - Centro de Cálculo de Álava, S.A.

Organisation providing more information on the review procedures: Contacto Técnico

5.1. Lot: LOT-0002

Title: Lote 2: Mantenimiento de tributos sobre SAP, Fase 1

Description: Implantación nuevo sistema tributario (fase 2), mantenimiento de la fase 1, y evolutivos de la fase 1

Internal identifier: 63625

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

5.1.3. Estimated duration

Duration: 3 Years

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 1 157 024,79 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Specific yearly turnover

Description of selection criterion: Volumen de negocios anual específico

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Oferta económica: precio mantenimiento correctivo y catálogo de soporte

Category of award weight criterion: Weight (points, exact)

Award criterion number: 30

Criterion:

Type: Cost

Description: Oferta económica: precio mantenimiento evolutivo/normativo

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: Mejor relación entre salario de personal y coste del servicio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Description: Propuesta técnica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Description: Mejoras en los niveles mínimos exigidos en los ANS

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Mayor presencia de mujeres hasta alcanzar la representación equilibrada

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 15/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 09/10/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Apertura sobre electrónico A

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo Foral de Recursos Contractuales de Álava

Organisation providing additional information about the procurement procedure: Centro de Cálculo de Álava, S.A. - Centro de Cálculo de Álava, S.A.

Organisation providing more information on the review procedures: Contacto Técnico

5.1. Lot: LOT-0003

Title: Lote 3: Evolutivos de la Fase 1

Description: Implantación nuevo sistema tributario (fase 2), mantenimiento de la fase 1, y evolutivos de la fase 1

Internal identifier: 63626

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

5.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

5.1.3. Estimated duration

Duration: 1 Year

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 140 000,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Specific yearly turnover

Description of selection criterion: Volumen de negocios anual específico

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Oferta económica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 45

Criterion:

Type: Quality

Description: Mayor presencia de mujeres hasta alcanzar la representación equilibrada

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: Mejor relación entre salario de personal y coste del servicio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Description: Propuesta técnica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 15/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 09/10/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Apertura sobre electrónico A

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo Foral de Recursos Contractuales de Álava

Organisation providing additional information about the procurement procedure: Centro de Cálculo de Álava, S.A. - Centro de Cálculo de Álava, S.A.

Organisation providing more information on the review procedures: Contacto Técnico

5.1. Lot: LOT-0004

Title: Lote 4: Solución integrada

Description: Implantación nuevo sistema tributario (fase 2), mantenimiento de la fase 1, y evolutivos de la fase 1

Internal identifier: 63627

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support
Additional classification (cpv): 72232000 Development of transaction processing and custom software

5.1.2. Place of performance

Country subdivision (NUTS): Araba/Álava (ES211)
Country: Spain

5.1.3. Estimated duration

Duration: 5 Years

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 11 193 719,00 EUR

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: Specific yearly turnover

Description of selection criterion: Volumen de negocios anual específico

Criterion: References on specified services

Description of selection criterion: Referencias sobre servicios específicos

5.1.10. Award criteria

Criterion:

Type: Cost

Description: Oferta económica: precio del servicio (L1); precio mantenimiento evolutivo (L2); precio evolutivos de la fase 1 (L3)

Category of award weight criterion: Weight (points, exact)

Award criterion number: 34,5

Criterion:

Type: Cost

Description: Oferta económica: mantenimiento correctivo y catálogo de soporte

Category of award weight criterion: Weight (points, exact)

Award criterion number: 6

Criterion:

Type: Quality

Description: Mejoras en los niveles mínimos exigidos en los ANS

Category of award weight criterion: Weight (points, exact)

Award criterion number: 1

Criterion:

Type: Quality

Description: Mayor experiencia y/o conocimiento del equipo de trabajo

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10,5

Criterion:

Type: Quality

Description: Certificaciones del equipo

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10,5

Criterion:

Type: Quality

Description: Propuesta técnica

Category of award weight criterion: Weight (points, exact)

Award criterion number: 25

Criterion:

Type: Quality

Description: Mejor relación entre salario de personal y coste del servicio

Category of award weight criterion: Weight (points, exact)

Award criterion number: 7,5

Criterion:

Type: Quality

Description: Mayor presencia de mujeres hasta alcanzar la representación equilibrada

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.11. Procurement documents

Address of the procurement documents: <https://www.contratacion.euskadi.eus>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.contratacion.euskadi.eus/KPELicitacion>

Languages in which tenders or requests to participate may be submitted: Spanish, Basque

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 15/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 09/10/2026 10:30:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Apertura sobre electrónico A

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Órgano Administrativo Foral de Recursos Contractuales de Álava

Organisation providing additional information about the procurement procedure: Centro de Cálculo de Álava, S.A. - Centro de Cálculo de Álava, S.A.

Organisation providing more information on the review procedures: Contacto Técnico

8. Organisations

8.1. ORG-0001

Official name: Órgano Administrativo Foral de Recursos Contractuales de Álava

Registration number: 119806.0

Postal address: Plaza de la Provincia, s/n. 01001 Vitoria-Gasteiz (Álava/Araba)

Town: Vitoria-Gasteiz

Postcode: 01001

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Email: oafrc-kefoa@araba.eus

Telephone: +34 945181818

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Centro de Cálculo de Álava, S.A. - Centro de Cálculo de Álava, S.A.

Registration number: A01052539

Postal address: Plaza de la provincia s/n.01001 Vitoria-Gasteiz

Town: Vitoria-Gasteiz

Postcode: 01001

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Contact point: Centro de Cálculo de Álava, S.A.

Email: Licitacion_ccasa@araba.eus

Telephone: +34 945181818

Internet address: <http://www.ccasa.es/>

Buyer profile: <https://www.contratacion.euskadi.eus/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0004

Official name: Contacto Técnico

Registration number: 119807.0

Postal address: Plaza de la Provincia s/n 01001

Town: Vitoria-Gasteiz

Postcode: 01001

Country subdivision (NUTS): Araba/Álava (ES211)

Country: Spain

Email: ccasaweb@araba.eus

Telephone: +34 945181818

Internet address: <http://www.ccasa.es/>

Roles of this organisation:

Organisation providing more information on the review procedures

Notice information

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Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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