

**United Kingdom-Teddington: Information technology services**

OJ S 202/2020 16/10/2020

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Hounslow and Richmond Community Healthcare NHS Trust

Postal address: Thames House, 180-194 High Street

Town: Teddington

NUTS code: UKI75 Hounslow and Richmond upon Thames

Postal code: TW11 8HU

Country: United Kingdom

Contact person: Rebecca McMahon

E-mail: [rebecca.mcmahon@gstt.nhs.uk](mailto:rebecca.mcmahon@gstt.nhs.uk)

Telephone: +44 2071889397

**Internet address(es):**Main address: <https://www.hrch.nhs.uk/>**I.3. Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://www.delta-esourcing.com/tenders/UK-UK-Teddington:-Information-technology-services./ZM6H2WQ36M>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://www.delta-esourcing.com/tenders/UK-UK-Teddington:-Information-technology-services./ZM6H2WQ36M>

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Health

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Q1139 Hounslow Primary Care Digital Service (e-Consultations)

**II.1.2. Main CPV code**

72222300 Information technology services - JA02

**II.1.3. Type of contract**

Services

#### **II.1.4. Short description**

This competition is for provision of a digital first primary care service, where patients can access advice, support and treatment using digital and online tools from February 2021. This service will offer additional capacity to what is provided to patients registered with a Hounslow CCG GP Practice.

#### **II.1.5. Estimated total value**

Value excluding VAT: 300 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: no

### **II.2. Description**

#### **II.2.3. Place of performance**

NUTS code: UKI75 Hounslow and Richmond upon Thames

Main site or place of performance: Hounslow and Richmond upon Thames.

#### **II.2.4. Description of the procurement**

With increasing demands on GP practices across the UK and the Impact of Covid-19 there is pressure to create more capacity and an improved experience for patients, doctors and surgery staff.

In Hounslow there continues to be increasing demand on practices, urgent care services and A&E with patients citing problems in accessing GP appointments as the reason for presenting elsewhere in the system.

Hounslow consists of five primary care networks (PCNs) made up of 46 GP practices. The PCNs have taken the decision to procure an additional digital first primary care service, where patients can easily access the advice, support and treatment they need using digital and online tools.

This service will offer additional capacity to what is provided to the patients registered with a Hounslow GP practice. The integrity of the patient registered list would be maintained (patients would not move from their registered GP list).

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

Value excluding VAT: 300 000,00 GBP

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 60

This contract is subject to renewal: no

#### **II.2.10. Information about variants**

Variants will be accepted: no

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

## II.2.14. Additional information

To respond to this opportunity please click here: <https://www.delta-esourcing.com/respond/ZM6H2WQ36M>

## Section III: Legal, economic, financial and technical information

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### III.1. Conditions for participation

#### III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

As stated within the procurement documentation.

#### III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

## Section IV: Procedure

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### IV.1. Description

#### IV.1.1. Type of procedure

Open procedure

#### IV.1.3. Information about a framework agreement or a dynamic purchasing system

#### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

### IV.2. Administrative information

#### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 12/11/2020 Local time: 10:00

#### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

#### IV.2.4. Languages in which tenders or requests to participate may be submitted

English

#### IV.2.7. Conditions for opening of tenders

Date: 12/11/2020 Local time: 10:00

## Section VI: Complementary information

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### VI.1. Information about recurrence

This is a recurrent procurement: no

### VI.3. Additional information

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

For more information about this opportunity, please visit the Delta eSourcing portal at:  
<https://www.delta-esourcing.com/tenders/UK-UK-Teddington:-Information-technology-services./ZM6H2WQ36M>

To respond to this opportunity, please click here: <https://www.delta-esourcing.com/respond/ZM6H2WQ36M>

Go reference: GO-20201013-PRO-17215025

#### **VI.4. Procedures for review**

##### **VI.4.1. Review body**

Official name: Hounslow and Richmond Community Healthcare NHS Trust

Postal address: Thames House, 180-194 High Street

Town: Teddington

Postal code: TW11 8HU

Country: United Kingdom

Internet address: <https://www.hrch.nhs.uk/>

##### **VI.4.2. Body responsible for mediation procedures**

Official name: Hounslow and Richmond Community Healthcare NHS Trust

Postal address: Thames House, 180-194 High Street

Town: Teddington

Postal code: TW11 8HU

Country: United Kingdom

Internet address: <https://www.hrch.nhs.uk/>

##### **VI.4.4. Service from which information about the review procedure may be obtained**

Official name: Hounslow and Richmond Community Healthcare NHS Trust

Postal address: Thames House, 180-194 High Street

Town: Teddington

Postal code: TW11 8HU

Country: United Kingdom

Internet address: <https://www.hrch.nhs.uk/>

##### **VI.5. Date of dispatch of this notice**

13/10/2020