

**Sweden-Bengtsfors: Software package and information systems**  
**OJ S 155/2023 14/08/2023**  
**Contract award notice**  
**Supplies**

**Legal Basis:**

Directive 2014/24/EU

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**Section I: Contracting authority**

**I.1. Name and addresses**

Official name: Bengtsfors kommun  
National registration number: 212000-1470  
Postal address: Box 14  
Town: Bengtsfors  
NUTS code: SE Sverige  
Postal code: 666 21  
Country: Sweden  
Contact person: Katarina Gip  
E-mail: [katarina.gip@bengtsfors.se](mailto:katarina.gip@bengtsfors.se)  
Telephone: +46 531-526040  
**Internet address(es):**  
Main address: <http://bengtsfors.se>

**I.4. Type of the contracting authority**

Regional or local authority

**I.5. Main activity**

General public services

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**Section II: Object**

**II.1. Scope of the procurement**

**II.1.1. Title**

Ärendehanteringssystem  
Reference number: 2023-000353

**II.1.2. Main CPV code**

48000000 Software package and information systems

**II.1.3. Type of contract**

Supplies

**II.1.4. Short description**

Bengtsfors kommun har för avsikt att upphandla ett nytt ärendehanteringssystem. Systemet ska fungera som navet i kommunens gemensamma ärendehantering för kontakten med invånare och företagare, men också som ett effektivt stöd för den interna ärendehanteringen inom kommunen. Syftet är att ge ännu bättre service till medborgarna, arbeta mer med analys och utveckling och skapa effektivare ärendehanteringsprocesser tillsammans med verksamheterna.

#### **II.1.6. Information about lots**

This contract is divided into lots: no

#### **II.1.7. Total value of the procurement**

Value excluding VAT: 2 300 000,00 SEK

### **II.2. Description**

#### **II.2.2. Additional CPV code(s)**

48000000 Software package and information systems, 72000000 IT services: consulting, software development, Internet and support

#### **II.2.3. Place of performance**

NUTS code: SE Sverige

NUTS code: SE2 Södra Sverige

#### **II.2.4. Description of the procurement**

Ärendehanteringssystem för Bengtsfors kommun.  
Kostnad ca 3 000 000 SEK

#### **II.2.5. Award criteria**

Price

#### **II.2.11. Information about options**

Options: no

#### **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

#### **II.2.14. Additional information**

### **Section IV: Procedure**

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#### **IV.1. Description**

##### **IV.1.1. Type of procedure**

Open procedure

##### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

##### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: yes

#### **IV.2. Administrative information**

##### **IV.2.1. Previous publication concerning this procedure**

Notice number in the OJ S: [2023/S 096-297950](#)

##### **IV.2.8. Information about termination of dynamic purchasing system**

##### **IV.2.9. Information about termination of call for competition in the form of a prior information notice**

### **Section V: Award of contract**

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**Contract No:** 2

**Title:**

Ärendehanteringssystem

A contract/lot is awarded: yes

**V.2. Award of contract**

**V.2.1. Date of conclusion of the contract**

03/07/2023

**V.2.2. Information about tenders**

Number of tenders received: 2

The contract has been awarded to a group of economic operators: no

**V.2.3. Name and address of the contractor**

Official name: twoday AB

National registration number: 556117-7543

Postal address: Box 30122

Town: Stockholm

NUTS code: SE Sverige

Postal code: 104 25

Country: Sweden

E-mail: [avrop@twoday.com](mailto:avrop@twoday.com)

Telephone: +46 738021862

The contractor is an SME: yes

**V.2.4. Information on value of the contract/lot**

Total value of the contract/lot: 1 658 700,00 SEK

**V.2.5. Information about subcontracting**

**Section VI: Complementary information**

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**VI.3. Additional information**

**VI.4. Procedures for review**

**VI.4.1. Review body**

Official name: Förvaltningsrätten i Göteborg och migrationsdomstol

Postal address: Box 53197

Town: Göteborg

Postal code: 400 15

Country: Sweden

E-mail: [forvaltningsrattenigoteborg@dom.se](mailto:forvaltningsrattenigoteborg@dom.se)

Telephone: +46 31-7327000

Fax: +46 31-7117859

Internet address: <http://www.forvaltningsrattenigoteborg.domstol.se>

**VI.5. Date of dispatch of this notice**

10/08/2023