

494559-2026 - Result

Croatia – Repair and maintenance services of medical equipment – Redovno servisno održavanje razne medicinsko-tehničke opreme - 3 DIO

OJ S 136/2026 17/07/2026

**Contract or concession award notice – standard regime
Services**

1. Buyer

1.1. Buyer

Official name: OPĆA BOLNICA ZADAR

Email: nino.funcic@bolnica-zadar.hr

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: Health

2. Procedure

2.1. Procedure

Title: Redovno servisno održavanje razne medicinsko-tehničke opreme - 3 DIO

Description: Redovno servisno održavanje razne medicinsko-tehničke opreme 1 grupa - Servisno održavanje medicinsko-tehničke opreme proizvođača Dräger 2 grupa - Servisno održavanje uređaja proiz. Mindray; Zoll; Nonin; Lode 3 grupa - Servisno održavanje uređaja proiz. Maquet

Procedure identifier: b2697ba3-1059-4d77-96d0-5570aafb89e9

Internal identifier: NVV-01-26/03

Type of procedure: Open

Main features of the procedure: Otvoreni postupak

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

2.1.2. Place of performance

Country subdivision (NUTS): Zadarska županija (HR033)

Country: Croatia

2.1.3. Value

Estimated value excluding VAT: 230 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: 1 grupa - Servisno održavanje medicinsko-tehničke opreme proizvođača Dräger

Description: Godišnje puno servisno održavanje uređaja proizvođača Dräger. Opis se nalazi u specifikaciji predmeta nabave – Troškovniku.

Internal identifier: NVV-01-26/03-1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

5.1.2. Place of performance

Country subdivision (NUTS): Zadarska županija (HR033)

Country: Croatia

Additional information: OPĆA BOLNICA ZADAR, Ulica Bože Peričića 5, 23000 Zadar

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 130 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are included

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: vrijeme odaziva na popravak

Description: Naručitelj kao dodatni kriterij za odabir ekonomski najpovoljnije ponude određuje vrijeme odaziva na popravak. Maksimalan broj bodova koji ponuditelji mogu dobiti po ovom kriteriju iznosi 10 (deset) bodova. Ponuditelji koji ponude minimalni ili dulji rok od minimalnog roka bodovat će se prema slijedećim bodovnim vrijednostima: Vrijeme odaziva na popravak Broj bodova do 24 sata po zaprimljenom pozivu 10 od 25 do 36 sati po zaprimljenom pozivu 5 od 36 do 48 sati po zaprimljenom pozivu 0 Ponude čije je vrijeme odaziva na popravak više od 48 sati biti će odbijene kao neprihvatljive. Vrijeme odaziva na popravak – se iskazuje u satima. Kako je kvaliteta – vrijeme odaziva na popravak bitan element ispunjenja ugovornih obvezna, odabrani ponuditelj je u obvezi po potpisivanju Ugovora u roku navedenom u ugovoru, Naručitelju dostaviti jamstvo za uredno izvršenje ugovornih obveza, a Naručitelj ima pravo, u slučaju prekoračenja vremena odaziva na popravak u odnosu na vrijeme odaziva na popravak naveden u dokumentu - Podaci o numeričkim vrijednostima kriterija za odabir najpovoljnije ponude, naplatiti jamstvo za uredno izvršenje ugovora te raskinuti Ugovor. U sate zakašnjenja ne računaju se subota, nedjelja i neradni dani blagdana. Napomena: S obzirom da je Naručitelj odredio kvalitetu – vrijeme odaziva na popravak koja je predmet ove nabave kao bitan element ugovora, u smislu članka 361. Zakona o obveznim odnosima, kad je ispunjenje

obveze u određenom roku bitan sastojak ugovora, pa dužnik ne ispuni obvezu u tom roku, ugovor se raskida po samom zakonu. Vjerovnik može održati ugovor na snazi ako nakon isteka roka, bez odgađanja obavijesti dužnika da zahtijeva ispunjenje ugovora. Kad je vjerovnik zahtijevao ispunjenje, pa ga nije dobio u razumnom roku, može izjaviti da raskida ugovor. Ova pravila važe kako u slučaju kad su ugovorne strane predvidjele da će se ugovor smatrati raskinutim ako ne bude ispunjen u određenom roku, tako i onda kad je ispunjenje ugovora u određenom roku bitan sastojak ugovora po naravi posla.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: OPĆA BOLNICA ZADAR

Organisation providing more information on the review procedures: OPĆA BOLNICA ZADAR

5.1. Lot: LOT-0002

Title: 2 grupa - Servisno održavanje uređaja proiz. Mindray; Zoll; Nonin; Lode

Description: Godišnje puno servisno održavanje uređaja proiz. Mindray; Zoll; Nonin; Lode.

Opis se nalazi u specifikaciji predmeta nabave – Troškovniku.

Internal identifier: NVV-01-26/03-2

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

5.1.2. Place of performance

Country subdivision (NUTS): Zadarska županija (HR033)

Country: Croatia

Additional information: OPĆA BOLNICA ZADAR, Ulica Bože Peričića 5, 23000 Zadar

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 45 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are included

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: vrijeme odaziva na popravak

Description: Naručitelj kao dodatni kriterij za odabir ekonomski najpovoljnije ponude određuje vrijeme odaziva na popravak. Maksimalan broj bodova koji ponuditelji mogu dobiti po ovom kriteriju iznosi 10 (deset) bodova. Ponuditelji koji ponude minimalni ili dulji rok od minimalnog roka bodovat će se prema slijedećim bodovnim vrijednostima: Vrijeme odaziva na popravak Broj bodova do 24 sata po zaprimljenom pozivu 10 od 25 do 36 sati po zaprimljenom pozivu 5 od 36 do 48 sati po zaprimljenom pozivu 0 Ponude čije je vrijeme odaziva na popravak više od 48 sati biti će odbijene kao neprihvatljive. Vrijeme odaziva na popravak – se iskazuje u satima. Kako je kvaliteta – vrijeme odaziva na popravak bitan element ispunjenja ugovornih obveza, odabrani ponuditelj je u obvezi po potpisivanju Ugovora u roku navedenom u ugovoru, Naručitelju dostaviti jamstvo za uredno izvršenje ugovornih obveza, a Naručitelj ima pravo, u slučaju prekoračenja vremena odaziva na popravak u odnosu na vrijeme odaziva na popravak naveden u dokumentu - Podaci o numeričkim vrijednostima kriterija za odabir najpovoljnije ponude, naplatiti jamstvo za uredno izvršenje ugovora te raskinuti Ugovor. U sate zakašnjenja ne računaju se subota, nedjelja i neradni dani blagdana. Napomena: S obzirom da je Naručitelj odredio kvalitetu – vrijeme odaziva na popravak koja je predmet ove nabave kao bitan element ugovora, u smislu članka 361. Zakona o obveznim odnosima, kad je ispunjenje obveze u određenom roku bitan sastojak ugovora, pa dužnik ne ispunji obvezu u tom roku, ugovor se raskida po samom zakonu. Vjerovnik može održati ugovor na snazi ako nakon isteka roka, bez odgađanja obavijesti dužnika da zahtijeva ispunjenje ugovora. Kad je vjerovnik zahtijevao ispunjenje, pa ga nije dobio u razumnom roku, može izjaviti da raskida ugovor. Ova pravila važe kako u slučaju kad su ugovorne strane predvidjele da će se ugovor smatrati raskinutim ako ne bude ispunjen u određenom roku, tako i onda kad je ispunjenje ugovora u određenom roku bitan sastojak ugovora po naravi posla.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: OPĆA BOLNICA ZADAR

Organisation providing more information on the review procedures: OPĆA BOLNICA ZADAR

5.1. Lot: LOT-0003

Title: 3 grupa - Servisno održavanje uređaja proiz. Maquet

Description: Godišnje puno servisno održavanje uređaja proiz. Maquet. Opis se nalazi u specifikaciji predmeta nabave – Troškovniku.

Internal identifier: NVV-01-26/03-3

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 50421000 Repair and maintenance services of medical equipment

5.1.2. Place of performance

Country subdivision (NUTS): Zadarska županija (HR033)

Country: Croatia

Additional information: OPĆA BOLNICA ZADAR, Ulica Bože Peričića 5, 23000 Zadar

5.1.4. Renewal

Maximum renewals: 0

5.1.5. Value

Estimated value excluding VAT: 55 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are included

5.1.10. Award criteria

Criterion:

Type: Price

Name: Cijena ponude

Description: Cijena ponude

Category of award weight criterion: Weight (points, exact)

Award criterion number: 90

Criterion:

Type: Quality

Name: vrijeme odaziva na popravak

Description: Naručitelj kao dodatni kriterij za odabir ekonomski najpovoljnije ponude određuje vrijeme odaziva na popravak. Maksimalan broj bodova koji ponuditelji mogu dobiti po ovom kriteriju iznosi 10 (deset) bodova. Ponuditelji koji ponude minimalni ili dulji rok od minimalnog roka bodovat će se prema slijedećim bodovnim vrijednostima: Vrijeme odaziva na popravak Broj bodova do 24 sata po zaprimljenom pozivu 10 od 25 do 36 sati po zaprimljenom pozivu 5 od 36 do 48 sati po zaprimljenom pozivu 0 Ponude čije je vrijeme odaziva na popravak više od 48 sati biti će odbijene kao neprihvatljive. Vrijeme odaziva na popravak – se iskazuje u satima. Kako je kvaliteta – vrijeme odaziva na popravak bitan element ispunjenja ugovornih obveza, odabrani ponuditelj je u obvezi po potpisivanju Ugovora u roku navedenom u ugovoru, Naručitelju dostaviti jamstvo za uredno izvršenje ugovornih obveza, a Naručitelj ima pravo, u slučaju prekoračenja vremena odaziva na popravak u odnosu na vrijeme odaziva na popravak naveden u dokumentu - Podaci o numeričkim vrijednostima kriterija za odabir najpovoljnije ponude, naplatiti jamstvo za uredno izvršenje ugovora te raskinuti Ugovor. U sate zakašnjenja ne računaju se subota, nedjelja i neradni dani blagdana. Napomena: S obzirom da je Naručitelj odredio kvalitetu – vrijeme odaziva na popravak koja je predmet ove nabave kao bitan element ugovora, u smislu članka 361. Zakona o obveznim odnosima, kad je ispunjenje obveze u određenom roku bitan sastojak ugovora, pa dužnik ne ispuni obvezu u tom roku, ugovor se raskida po samom zakonu. Vjerovnik može održati ugovor na snazi ako nakon isteka roka, bez odgađanja obavijesti dužnika da zahtijeva ispunjenje ugovora. Kad je vjerovnik zahtijevao ispunjenje, pa ga nije dobio u razumnom roku, može izjaviti da raskida ugovor. Ova pravila važe kako u slučaju kad su ugovorne strane predvidjele da će se ugovor

smatrati raskinutim ako ne bude ispunjen u određenom roku, tako i onda kad je ispunjenje ugovora u određenom roku bitan sastojak ugovora po naravi posla.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Državna komisija za kontrolu postupaka javne nabave

Organisation providing additional information about the procurement procedure: OPĆA BOLNICA ZADAR

Organisation providing more information on the review procedures: OPĆA BOLNICA ZADAR

6. Results

Value of all contracts awarded in this notice: 235 961,84 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Dräger Medical Croatia d.o.o.

Tender:

Tender identifier: M-SC-26032

Identifier of lot or group of lots: LOT-0001

Value of the tender: 128 002,84 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 04-80-355/26 za grupu 1

Title: 1 grupa - Servisno održavanje medicinsko-tehničke opreme proizvođača Dräger

Date on which the winner was chosen: 15/06/2026

Date of the conclusion of the contract: 30/06/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from micro, small or medium tenderers
Number of tenders or requests to participate received: 1

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: KARDIAN d.o.o.

Tender:

Tender identifier: 1401/2026

Identifier of lot or group of lots: LOT-0002

Value of the tender: 44 023,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 04-80-356/26 za grupu 2

Title: 2 grupa - Servisno održavanje uređaja proiz. Mindray; Zoll; Nonin; Lode

Date on which the winner was chosen: 15/06/2026

Date of the conclusion of the contract: 30/06/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

6.1. Result lot identifier: LOT-0003

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: ENDOPHARM d.o.o.

Tender:

Tender identifier: 5-ENDO-09-06-26/42

Identifier of lot or group of lots: LOT-0003

Value of the tender: 63 936,00 EUR

The tender was ranked: yes

Rank of the tender: 1

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 04-80-357/26 za grupu 3

Title: 3 grupa - Servisno održavanje uređaja proiz. Maquet

Date on which the winner was chosen: 15/06/2026

Date of the conclusion of the contract: 30/06/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 1

8. Organisations

8.1. ORG-0001

Official name: OPĆA BOLNICA ZADAR

Registration number: 11854878552

Postal address: Ulica Bože Peričića 5

Town: Zadar

Postcode: 23000

Country subdivision (NUTS): Zadarska županija (HR033)

Country: Croatia

Contact point: Nino Funčić

Email: nino.funcic@bolnica-zadar.hr

Telephone: +385 23505491

Internet address: <https://www.bolnica-zadar.hr>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing more information on the review procedures

8.1. ORG-0002

Official name: Državna komisija za kontrolu postupaka javne nabave

Registration number: 95857869241

Postal address: Ulica grada Vukovara 23/V

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: Kontakt

Email: dkom@dkom.hr
Telephone: +385 14559 930
Internet address: <https://www.dkom.hr/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Narodne novine d.d.
Registration number: TED94
Registration number: HR64546066176
Postal address: Savski gaj XIII. 6
Town: Zagreb
Postcode: 10020
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: EOJN Helpdesk
Email: eojn@nn.hr
Telephone: +385 16652889
Internet address: <https://www.nn.hr/>

Roles of this organisation:

TED eSender

8.1. ORG-0004

Official name: KARDIAN d.o.o.
Size of the economic operator: Small
Registration number: 17406113186
Postal address: Ulica Aleksandra Hondla 2/9
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Senka Beneta, bacc.oec.
Email: senka.beneta@kardian.hr
Telephone: +385 6065999
Internet address: <https://www.kardian.hr>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002

8.1. ORG-0005

Official name: ENDOPHARM d.o.o.
Size of the economic operator: Micro
Registration number: 38524110409
Postal address: Dužice 12
Town: Grad Zagreb
Postcode: 10000
Country subdivision (NUTS): Grad Zagreb (HR050)
Country: Croatia
Contact point: Ivana Jurić
Email: ivana.juric@endopharm.hr
Telephone: +385 6586834

Internet address: <https://endopharm.hr>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0003

8.1. ORG-0006

Official name: Dräger Medical Croatia d.o.o.

Size of the economic operator: Medium

Registration number: 89114805760

Postal address: Avenija Većeslava Holjevca 40

Town: Zagreb

Postcode: 10000

Country subdivision (NUTS): Grad Zagreb (HR050)

Country: Croatia

Contact point: DM

Email: nadmetanja@draeger.com

Telephone: +385 16599444

Internet address: <https://draeger.hr>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

Notice information

Notice identifier/version: a2830ae1-f15e-450a-9c4c-423e9fe3216f - 01

Form type: Result

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