

496003-2026 - Competition

Spain – Systems support services – Servicio de asistencia técnica en administración y gestión de las infraestructuras TIC del INE

OJ S 136/2026 17/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Instituto Nacional de Estadística INE

Email: mesacon@ine.es

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Servicio de asistencia técnica en administración y gestión de las infraestructuras TIC del INE

Description: Contratación de la asistencia técnica para la prestación de servicios informáticos de gestión, operación, explotación, mantenimiento, soporte, actualización, monitorización y administración de la infraestructura del INE

Procedure identifier: 405159aa-b203-4e19-b2c6-37cf7a1a5a17

Internal identifier: 2026N0074007

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253200 Systems support services

2.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

2.1.3. Value

Estimated value excluding VAT: 7 140 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Notice

Breaching of obligations set under purely national exclusion grounds: Aquellos contemplados en el artículo 71 de la LCSP

5. Lot

5.1. Lot: LOT-0000

Title: Servicio de asistencia técnica en administración y gestión de las infraestructuras TIC del INE

Description: Contratación de la asistencia técnica para la prestación de servicios informáticos de gestión, operación, explotación, mantenimiento, soporte, actualización, monitorización y administración de la infraestructura del INE

Internal identifier: 2026N0074007

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72253200 Systems support services

5.1.2. Place of performance

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

5.1.3. Estimated duration

Start date: 01/01/2027

Duration: 12 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Notice

Criterion: General yearly turnover

Description of selection criterion: Cifra anual de negocio

5.1.10. Award criteria

Criterion:

Type: Price

Description: Proposición económica.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 50

Criterion:

Type: Quality

Description: Servicio 24x7..

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: A. Plan de asunción del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: B. Modelo organizativo del servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: C. Plan de Gestión y Prestación del Servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Description: D. Modelo de Gestión de Proyecto de infraestructuras .

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: E. Plan de Calidad del Servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: F. Plan de Seguridad y cumplimiento normativo.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Description: G. Plan de Devolución del Servicio.

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

5.1.11. Procurement documents

Address of the procurement documents: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=MbFw%2FTBAI10%2Bk2oCbDoslw%3D%3D

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: https://contrataciondelestado.es/wps/poc?uri=deeplink:detalle_licitacion&idEvl=MbFw%2FTBAI10%2Bk2oCbDoslw%3D%3D

Languages in which tenders or requests to participate may be submitted: Spanish

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 31/07/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 2 Months

Information about public opening:

Opening date: 06/08/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Electrónico

Opening date: 17/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Electrónico

Opening date: 03/09/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Place: Electrónico

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Instituto Nacional de Estadística INE - Tribunal Administrativo Central de Recursos Contractuales

Information about review deadlines: El procedimiento de recurso se iniciará mediante escrito que deberá presentarse en el plazo de 15 días hábiles según el artículo 50 de la LCSP

8. Organisations**8.1. ORG-0001**

Official name: Instituto Nacional de Estadística INE

Registration number: 10000430050641

Registration number: Q2826039F

Town: Madrid

Postcode: 28050

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Contact point: Instituto Nacional de Estadística INE

Email: mesacon@ine.es

Telephone: +34 915839359

Internet address: <http://www.ine.es>

Buyer profile: <https://contrataciondelestado.es/wps/poc?uri=deeplink:perfilContratante&idBp=nGgJs0%2B1wXw%3D>

Other contact points:

Official name: Tribunal Administrativo Central de Recursos Contractuales

Town: Madrid

Postcode: 28020

Country subdivision (NUTS): Madrid (ES300)

Country: Spain

Roles of this organisation:

Buyer

Review organisation

Notice information

Notice identifier/version: 1d2156c1-ae35-4d4c-a817-632a878a68da - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

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