

Denmark-Frederiksberg: IT services: consulting, software development, Internet and support
OJ S 204/2020 20/10/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Udviklings- og Forenklingsstyrelsen

National registration number: 39883783

Postal address: Osvald Helmuths Vej 4

Town: Frederiksberg

NUTS code: DK01 Hovedstaden

Postal code: 2000

Country: Denmark

Contact person: Lauge Bruun

E-mail: lauge.bruun@ufst.dk

Telephone: +45 72370861

Internet address(es):

Main address: <https://www.ethics.dk/ethics/eo#/3c8ac55c-bc9e-4666-8085-4dc897aa9849/homepage>

I.1. Name and addresses

Official name: Toldstyrelsen

Postal address: Slet Parkvej 1

Town: Tranbjerg

NUTS code: DK022 Vest- og Sydsjælland

Postal code: 8310

Country: Denmark

Contact person: Lauge Bruun

E-mail: Lauge.Bruun@UFST.DK

Telephone: +45 72370861

Internet address(es):

Main address: <https://www.toldst.dk/>

I.2. Information about joint procurement

The contract involves joint procurement

The contract is awarded by a central purchasing body

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Economic and financial affairs

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Tender for the Delivery, Operation, Maintenance and Support of a Customs Control and Reporting System including a Gateway (ICS2 Gateway)

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

The purpose of the tender is to procure a control and reporting system that amongst others will replace the current Risk Information System ('RIS') and enable the Danish Customs Agency to become compliant with the Union Customs Code (hereafter 'UCC') according to the deadlines in the European Commission's Multi-Annual Strategic Plan (MASP).

The control and reporting system will support the customs employees in selecting shipments for control, performing customs controls and documenting the selection and control processes in compliance with UCC and national legal requirements. To ensure compliance with UCC, the customer will through this tender procure the control and reporting system including a gateway to handle communication with the EU's Import Control System (hereafter 'ICS2 Gateway'), and implement the functionality and integrations to support the relevant control and risk reporting processes.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 500 000 000,00 DKK

II.2. Description

II.2.2. Additional CPV code(s)

72000000 IT services: consulting, software development, Internet and support, 72200000 Software programming and consultancy services, 72230000 Custom software development services, 72240000 Systems analysis and programming services, 72260000 Software-related services, 72253100 Helpdesk services, 72253200 Systems support services, 72254000 Software testing, 72510000 Computer-related management services, 72223000 Information technology services, 72250000 System and support services, 72253000 Helpdesk and support services, 72310000 Data-processing services, 72590000 Computer-related professional services

II.2.3. Place of performance

NUTS code: DK0 Danmark

II.2.4. Description of the procurement

The purpose of this tender procedure is to procure a control and reporting system that amongst others will replace the current Risk Information System ('RIS') and enable the Danish Customs Agency to become compliant with the Union Customs Code (hereafter 'UCC') expectedly according to the deadlines in the European Commission's Multi-Annual Strategic Plan (MASP).

The control and reporting system will support the customs employees in selecting shipments for control, performing customs controls and documenting the selection and control processes in compliance with UCC and national legal requirements. The functionality of the control and reporting system will support the following value streams in the Danish Customs Agency:

- 1) Risk identification and profiling;
- 2) Risk analysis of declarations;
- 3) Risk assessment and control decision;
- 4) Control of declarations;
- 5) Control of released declarations;
- 6) Post-audit control.

Additionally, the requirements to the above mentioned business processes will be further structured according to the various Customs areas:

- 1) Import;
- 2) Export;
- 3) Transit;
- 4) Special Procedures;
- 5) Entry;
- 6) Post-audit.

To ensure compliance with UCC, the customer will through this tender procure the control and reporting system including a gateway to handle communication with the EU's Import Control System (hereafter 'ICS2 Gateway'), and implement the functionality and integrations to support the relevant control and risk reporting processes. The entire Solution consisting of both the control and reporting system and the ICS2 Gateway is expected to be implemented according to the deadlines in the MASP.

The customer has conducted market dialogues demonstrating that there are standard systems that will be suitable to replace the current RIS System. In order to ensure a fast implementation process and compliance with the MASP deadlines, the Customer prefers a high degree of UCC compliant control and reporting functionality present in the standard system.

The customer expects the supplier to have in-depth knowledge in the customs domain and especially of the UCC and MASP. The customer will use an agile approach for implementation with close collaboration and co-location at the customer location.

This tender process includes the procurement of the following services:

- 1) Licenses to Control and Reporting Functionality and ICS2 Gateway functionality supporting the Control and Reporting System and the ICS2 Gateway;
- 2) Parameterization/configuration/development of the control and reporting system and the ICS2 Gateway;
- 3) Development of a number of integrations to the customers' other customs systems, including the Declaration Management System 'DMS' tendered for in a separate tender process published at <https://ted.europa.eu/TED/notice/udl?uri=TED:NOTICE:462423-2019:TEXT:EN:HTML> as well as integrations to the customers existing Risk Assessment System (hereafter 'RAS') as well as a number of integrations to EU customs systems to be handled by the ICS2 Gateway;
- 4) Implementation of the functionality including training. The implementation project is subject to comprehensive interdependencies to the DMS tender procedure and other implementation projects forming parts of the customers programme plan as further described in the tender material. The supplier must expect to carry out this project working in a multi-supplier setup alongside other system integrators;
- 5) Operation, maintenance and support of the procured control and reporting system and ICS2 Gateway;

6) Further development and changes.

II.2.5. Award criteria

Quality criterion - Name: Business functionality / Weighting: 25 %

Quality criterion - Name: Technical solution / Weighting: 20 %

Quality criterion - Name: Delivery / Weighting: 20 %

Quality criterion - Name: Operation, maintenance and support / Weighting: 15 %

Cost criterion - Name: Economy / Weighting: 20 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

The contract will have no fixed expiration day, but will run until terminated. The estimated value in Section II.2.6) is based on a 10 year period. The customer has decided not to divide the tender into lots since the tender concerns a critical it-system which is to be used across the Danish customs sector.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2019/S 248-614091](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

13/10/2020

V.2.2. Information about tenders

Number of tenders received: 2

The contract has been awarded to a group of economic operators: yes

V.2.3. Name and address of the contractor

Official name: European Dynamics Luxembourg SA
National registration number: LU-17535424
Postal address: 12, rue Jean Engling
Town: Luxembourg
NUTS code: LU00 Luxembourg
Postal code: L-1466
Country: Luxembourg
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: European Dynamics SA
National registration number: EL-094402295
Postal address: 209, Kifissias Ave & Arkadiou str.
Town: Athens
NUTS code: EL Ελλάδα / Elláda
Postal code: GR-15124
Country: Greece
The contractor is an SME: no

V.2.3. Name and address of the contractor

Official name: Hellenic Telecommunications Organization (OTE S.A.)
National registration number: 094019245
Postal address: 99, Kifissias Av. Maroussi
Town: Maroussi
NUTS code: EL Ελλάδα / Elláda
Postal code: 15124
Country: Greece
The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Initial estimated total value of the contract/lot: 500 000 000,00 DKK
Total value of the contract/lot: 164 104 338,00 DKK

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section VI: Complementary information

VI.3. Additional information

The total value of the contract stated in section V.2.4) is a total evaluation technical price used for the evaluation of economy in the tender procedure and thus not the actual contract value. With reference to section V.2.5) the winning consortium uses DXC Technology Danmark A/S and BDO A/S as a sub-contractor.

VI.4. Procedures for review

VI.4.1. Review body

Official name: Klagenævnet for Udbud
Postal address: Toldboden 2

Town: Viborg
Postal code: 8800
Country: Denmark
E-mail: klfu@naevneneshus.dk
Telephone: +45 72405600
Internet address: <https://naevneneshus.dk/start-din-klage/klagenaevnet-for-udbud/>

VI.4.3. Review procedure

Precise information on deadline(s) for review procedures:

Pursuant to Section 3 of the Danish Consolidation Act No 593 of 2.6.2016 on the Complaints Board for Public Procurement (available at www.retsinformation.dk), the following time limits for filing a complaint apply:

Complaints regarding a candidate not being pre-qualified must be filed with The Complaints Board for Public Procurement within 20 calendar days starting the day after the contracting authority has sent notification to the candidates involved, cf. § 7(1) of the Act on The Complaints Board for Public Procurement, provided that the notification includes a short account of the relevant reasons for the decision.

Other complaints must in accordance with § 7(2) of the Act on The Complaints Board for Public Procurement be filed with The Complaints Board for Public Procurement within:

- 1) 45 calendar days after the contracting authority has published a contract award notice in the Official Journal of the European Union (with effect from the day following the publication date);
- 2) 30 calendar days starting the day after the contracting authority has informed the tenderers in question, that the contracting authority has entered into a contract based on a framework agreement through reopening of competition or a dynamic purchasing system, provided that the notification includes a short account of the relevant reasons for the decision;
- 3) 6 months starting the day after the contracting authority has sent notification to the candidates involved that the contracting authority has entered into the framework agreement, cf. § 2(2) or § 171(4) of the Public Procurement Act, provided that the notification included a short account of the relevant reasons for the decision;
- 4) 20 calendar days starting the day after the contracting authority has published a notice concerning its decision to uphold the contract, cf. § 185(2) of the Public Procurement Act.

The complainant must inform the contracting authority of the complaint in writing at the latest simultaneously with the lodge of the complaint to The Complaints Board for Public Procurement stating whether the complaint has been lodged in the standstill period, cf. § 6(4) of the Act on The Complaints Board for Public Procurement. If the complaint has not been lodged in the standstill period, the complainant must also state whether it is requested that the appeal is granted delaying effect, cf. § 12(1) of the said Act.

The email of The Complaints Board for Public Procurement is stated in Section VI.4.1).

The Complaints Board for Public Procurement's own guidance note concerning complaints is available at the internet address stated in Section VI.4.1).

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Konkurrence- og Forbrugerstyrelsen

Postal address: Carl Jacobsens Vej 35

Town: Valby

Postal code: 2500

Country: Denmark

E-mail: kfst@kfst.dk

Telephone: +45 41715000

Internet address: www.kfst.dk

VI.5. Date of dispatch of this notice

15/10/2020