

Norway-Jessheim: Systems and technical consultancy services
OJ S 204/2020 20/10/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Ullensaker kommune

National registration number: 933 649 768

Postal address: Furusetgt. 12

Town: Jessheim

NUTS code: NO012 Akershus

Postal code: 2050

Country: Norway

Contact person: Roy Pettersen

E-mail: roy@innkjopskontoret.no

Internet address(es):

Main address: <https://www.ullensaker.kommune.no/>

I.4. Type of the contracting authority

Other type: Municipal

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Contract Service Management System

Reference number: 20103

II.1.2. Main CPV code

72220000 Systems and technical consultancy services

II.1.3. Type of contract

Services

II.1.4. Short description

The objective of the tender contest is to enter into a contract for the delivery of a enterprise service management system for Ullensaker municipality.

Ullensaker municipality needs a support tool to be able to perform the tasks that are intended for the various tasks in the new service integration function, such as:

- service desk function;
- intern onsite support service;

- operative ITIL processes, such as request, incident, problem and change management service request management (SRM) function;
- agreement administration;
- configuration management database (CMDB) and asset management function.

The contracting authority wants to grow into the platform/solution over time and use additional functionality when the need arises.

Refer to the procurement documents for further information.

A draft of the tender documentation is attached to this qualification documentation. The contracting authority reserves the right to make smaller, unsubstantial alterations of the documentation prior to inviting the tenderers to submit tenders.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Value excluding VAT: 1,00 NOK

II.2. Description

II.2.2. Additional CPV code(s)

48330000 Scheduling and productivity software package, 48400000 Business transaction and personal business software package, 48700000 Software package utilities, 72250000 System and support services, 72260000 Software-related services

II.2.3. Place of performance

NUTS code: NO012 Akershus

II.2.4. Description of the procurement

Lots/groups

Tenders cannot be submitted for parts of the assignment, and alternative tenders are not allowed. The contracting authority has considered dividing the assignment in accordance with PPR §19-4 but has decided that it is not appropriate for this contract. The contracting authority retains the right to accept all or parts of a tender.

II.2.5. Award criteria

Cost criterion - Name: See the tender documentation / Weighting: 100 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 115-280494](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

28/09/2020

V.2.2. Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: TOPdesk Norge

National registration number: 920 870 392

Postal address: Strandveien 35

Town: Lysaker

NUTS code: NO012 Akershus

Postal code: 1366

Country: Norway

The contractor is an SME: no

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 1,00 NOK

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

Visma notice: <https://opic.com/id/afeeneyrag>

VI.4. Procedures for review

VI.4.1. Review body

Official name: Øvre Romerike tingrett

Town: Eidsvoll

Country: Norway

VI.5. Date of dispatch of this notice

15/10/2020

