

498218-2026 - Competition

Estonia – Software development services – Eesti Töötukassa vaiete ja kohtuasjade menetlemise infosüsteemi (VAIS) arendus- ja hooldustööd

OJ S 137/2026 20/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Eesti Töötukassa

Email: info@tootukassa.ee

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Social protection

2. Procedure

2.1. Procedure

Title: Eesti Töötukassa vaiete ja kohtuasjade menetlemise infosüsteemi (VAIS) arendus- ja hooldustööd

Description: Raamlepingu arendus- ja hooldustööde maht on eeldatavalt maksimaalselt 3000 töötundi. Raamleping kestab allkirjastamisest 36 kalendrikuud või kuni raamlepingu eeldatavate arendus- ja hooldustööde mahu täitumiseni, oleneb milline tingimus saabub varem. / Kõrvaldamise alused ja kvalifitseerimistingimused: Vaata hanke alusdokumentidest

Procedure identifier: fa47d998-00e5-467b-935f-96dc345ee1a5

Internal identifier: 313323-0000

Type of procedure: Open

The procedure is accelerated: no

Main features of the procedure: Avatud hankemenetlus

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72262000 Software development services

2.1.2. Place of performance

Country subdivision (NUTS): Kesk-Eesti (EE009)

Country: Estonia

Additional information: Eesti

2.1.2. Place of performance

Country subdivision (NUTS): Kirde-Eesti (EE00A)

Country: Estonia

Additional information: Eesti

2.1.2. Place of performance

Country subdivision (NUTS): Lääne-Eesti (EE004)

Country: Estonia

Additional information: Eesti

2.1.2. Place of performance

Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Eesti

2.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Eesti

2.1.4. General information

Additional information: Hankija ei jaota riigihanget osadeks, kuna tegemist on olemuslikult ühe infosüsteemi terviklahenduse arendus- ja hooldustöödega, mistõttu ei ole selle osadeks jaotamine sisuliselt otstarbekas, sest vajadus kooskõlastada erinevate töölõikude töövõtjate tegevust võib tõsiselt ohustada lepingu nõuetekohast täitmist. Tööde jaotamine eri töövõtjate vahel muudaks lepingu täitmise tehniliselt ülemäära keerukaks, eeldaks ebamõistlikku koordineerimist ning seaks ohtu garantiikohustuste ja veaallikate ühese tuvastamise, ohustades seeläbi süsteemi nõuetekohast toimimist.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD), European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0000

Title: Eesti Töötukassa vaiete ja kohtuasjade menetlemise infosüsteemi (VAIS) arendus- ja hooldustööd

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Country subdivision (NUTS): Kesk-Eesti (EE009)

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Country subdivision (NUTS): Lõuna-Eesti (EE008)

Country: Estonia

Additional information: Eesti

5.1.2. Place of performance

Country subdivision (NUTS): Põhja-Eesti (EE001)

Country: Estonia

Additional information: Eesti

5.1.3. Estimated duration

Duration: 36 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not required

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Additional information: Hankija ei jaota riigihanget osadeks, kuna tegemist on olemuslikult ühe infosüsteemi terviklahenduse arendus- ja hooldustöödega, mistõttu ei ole selle osadeks jaotamine sisuliselt otstarbekas, sest vajadus kooskõlastada erinevate tööloikude töövõtjate tegevust võib tõsiselt ohustada lepingu nõuetekohast täitmist. Tööde jaotamine eri töövõtjate vahel muudaks lepingu täitmise tehniliselt ülemäära keerukaks, eeldaks ebamõistlikku koordineerimist ning seaks ohtu garantiikohustuste ja veaallikate ühese tuvastamise, ohustades seeläbi süsteemi nõuetekohast toimimist.

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

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Award criterion number: 4

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 3

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 4

Criterion:

Type: Price

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Description: Vaata hanke alusdokumentidest

Category of award weight criterion: Weight (points, exact)

Award criterion number: 2

5.1.11. Procurement documents

Address of the procurement documents: <https://riigihanked.riik.ee/rhr-web/#/procurement/10587944/documents?group=B>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://riigihanked.riik.ee/rhr-web/#/procurement/10587944/tenders>

Languages in which tenders or requests to participate may be submitted: Estonian

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 19/08/2026 10:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Duration during which the tender must remain valid: 136 Days

Information about public opening:

Opening date: 19/08/2026 11:00:00 (UTC+03:00) Eastern European Summer Time, İstanbul, Mayotte

Place: <https://riigihanked.riik.ee/rhr-web/#/>

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 1

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Mediation organisation: Riigihangete vaidlustuskomisjon

Review organisation: Riigihangete vaidlustuskomisjon

Information about review deadlines: <https://fin.ee/riigihanked-riigiabi-osalused/riigihanked/vaidlustusmenetlus>

Organisation providing additional information about the procurement procedure: Eesti Töötukassa

Organisation receiving requests to participate: Eesti Töötukassa

8. Organisations

8.1. ORG-0001

Official name: Eesti Töötukassa

Registration number: 74000085

Postal address: Löötsa tn 2a

Town: Tallinn

Postcode: 11415

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Contact point: ELINA LILLEMETS

Email: info@tootukassa.ee

Telephone: +372 6148529

Internet address: <http://www.tootukassa.ee>

Buyer profile: <http://www.tootukassa.ee>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation receiving requests to participate

8.1. ORG-0002

Official name: Riigihangete vaidlustuskomisjon

Registration number: 1000123

Postal address: Tartu mnt 85

Town: Tallinn

Postcode: 10115

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: vako@fin.ee

Telephone: +3726113713

Roles of this organisation:

Review organisation

Mediation organisation

8.1. ORG-0003

Official name: Riigihangete register

Registration number: TED64

Postal address: Lökke tn 4

Town: Tallinn

Postcode: 10122

Country subdivision (NUTS): Extra-Regio NUTS 3 (EEZZZ)

Country: Estonia

Email: register@riigihanked.riik.ee

Telephone: +3726113693

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: ee50dd6b-a4c6-4199-9e26-00f05e983114 - 01

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Notice type: Contract or concession notice – standard regime

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