

France-Montpellier: Call centre

OJ S 176/2022 13/09/2022

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: université Paul-Valéry

Postal address: route de Mende

Town: Montpellier Cedex 5

NUTS code: FRJ13 Hérault

Postal code: 34199

Country: France

Contact person: DAFPA - service achats publics

E-mail: service.achats@univ-montp3.fr

Internet address(es):

Main address: <http://www.univ-montp3.fr>

Address of the buyer profile: <http://www.marches-publics.gouv.fr>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://www.marches-publics.gouv.fr>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://www.marches-publics.gouv.fr>

I.4. Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.5. Main activity

Other activity: enseignement supérieur et recherche

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

dispositif d'écoute externalisé des actes de violence, de discriminations, de violences sexistes et sexuelles et des actes relevant des risques psychosociaux pour l'université Paul Valéry Montpellier

Reference number: 202222206220000

II.1.2. Main CPV code

79512000 Call centre

II.1.3. Type of contract

Services

II.1.4. Short description

dispositif d'écoute externalisé des actes de violence, de discriminations, de violences sexistes et sexuelles et des actes relevant des risques psychosociaux de la communauté universitaire de l'université Paul-Valéry Montpellier 3

II.1.5. Estimated total value

Value excluding VAT: 170 000,00 EUR

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

79512000 Call centre, 79140000 Legal advisory and information services, 85121270 Psychiatrist or psychologist services, 98000000 Other community, social and personal services

II.2.3. Place of performance

NUTS code: FRJ13 Hérault

II.2.4. Description of the procurement

le présent marché a pour objet la mise en place d'un dispositif externalisé d'écoute, d'accompagnement et d'orientation des personnes victimes ou témoins d'actes de violence, de discriminations, de violences sexistes ou sexuelles, de violences conjugales ou intrafamiliales, ou de faits relevant des risques psychosociaux, notamment de harcèlement moral, au bénéfice de la communauté de l'université-paul-valéry. Ce dispositif accueille à la fois les victimes et les témoins de tels actes. Il vient compléter l'offre déjà existante d'une écoute et d'un accompagnement interne auprès de plusieurs points de contact. Le public de l'université (personnels, étudiants, et intervenants extérieurs participant aux enseignements) a le choix de saisir les voies internes ou la cellule externalisée

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 170 000,00 EUR

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 12

This contract is subject to renewal: yes

Description of renewals:

la durée du marché débute à sa notification et se termine le 31 aout 2023. Il sera reconductible une (1) fois pour une période de 12 mois, " la reconduction prévue dans le marché est tacite et le titulaire ne peut s'y opposer " (Article R2112-4 du Code de la Commande Publique).

II.2.10. Information about variants

Variants will be accepted: yes

II.2.11. Information about options

Options: no

II.2.13.

Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.2. Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3. Technical and professional ability

Selection criteria as stated in the procurement documents

III.2. Conditions related to the contract

III.2.3. Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 10/10/2022 Local time: 10:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

French

IV.2.7. Conditions for opening of tenders

Date: 10/10/2022 Local time: 10:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: yes

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: tribunal Administratif de Montpellier

Postal address: 6 rue Pitot

Town: Montpellier Cedex 2

Postal code: 34063

Country: France

VI.5. Date of dispatch of this notice

08/09/2022