

Belgium-Ghent: IT services: consulting, software development, Internet and support

OJ S 176/2022 13/09/2022

Contract notice

Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: District09

National registration number: 0749.998.654_639138

Postal address: Botermarkt 1

Town: Gent

NUTS code: BE234 Arr. Gent

Postal code: 9000

Country: Belgium

Contact person: Cindy Bovens

E-mail: overheidsopdrachten@district09.gent

Telephone: +32 92660900

Internet address(es):

Main address: www.district09.gent

Address of the buyer profile: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=457644>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://enot.publicprocurement.be/enot-war/preViewNotice.do?noticeId=457644>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://eten.publicprocurement.be/etendering/viewWorkspacesBasedOnExtUrl.do?wsName=District09-G000730-F02>

I.4. Type of the contracting authority

Other type: AGB

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

MS Dynamics CRM consultants

Reference number: District09-G000730-F02_0

II.1.2. Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3. Type of contract

Services

II.1.4. Short description

Deze opdracht betreft een raamovereenkomst met één dienstverlener voor het op afroep inhuren van zowel technische als functionele profielen voor :

- Ontwikkelen van nieuwe CRM applicaties, gemaakt in Microsoft Dynamics 365 Customer Service (cloud) & Power Platform (en toekomstige platformversies) en daarmee gekoppelde Sharepoint applicaties.
- Het onderhoud van onze bestaande en toekomstige CRM applicaties, gemaakt in Microsoft Dynamics 365 Customer Service (cloud) & Power Platform (en toekomstige platformversies) en aan beide gekoppelde Sharepoint applicaties. Met onderhoud wordt bedoeld het voorzien van bugfixes en kleine aanpassingen aan bestaande applicaties.

II.1.5. Estimated total value

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.3. Place of performance

NUTS code: BE234 Arr. Gent

II.2.4. Description of the procurement

Deze opdracht betreft een raamovereenkomst met één dienstverlener voor het op afroep inhuren van zowel technische als functionele profielen voor :

- Ontwikkelen van nieuwe CRM applicaties, gemaakt in Microsoft Dynamics 365 Customer Service (cloud) & Power Platform (en toekomstige platformversies) en daarmee gekoppelde Sharepoint applicaties.
- Het onderhoud van onze bestaande en toekomstige CRM applicaties, gemaakt in Microsoft Dynamics 365 Customer Service (cloud) & Power Platform (en toekomstige platformversies) en aan beide gekoppelde Sharepoint applicaties. Met onderhoud wordt bedoeld het voorzien van bugfixes en kleine aanpassingen aan bestaande applicaties.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Duration in months: 48

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.3. Technical and professional ability

Minimum level(s) of standards possibly required:

Klasse: N/A, Categorie: N/A

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Competitive procedure with negotiation

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.5. Information about negotiation

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 10/10/2022 Local time: 09:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Dutch

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Stad Gent

Postal address: Botermarkt 1

Town: Gent

Postal code: 9000

Country: Belgium

VI.5. Date of dispatch of this notice

08/09/2022