

500150-2026 - Result

Ireland – IT services: consulting, software development, Internet and support – Fixed Voice Services – New 2026 Tender Competition

OJ S 137/2026 20/07/2026

Contract or concession award notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Department of Foreign Affairs and Trade/An Roinn Gnóthaí Eachtracha agus Trádála

Email: dfatenders@dfa.ie

Legal type of the buyer: Central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Fixed Voice Services – New 2026 Tender Competition

Description: This Contract Notice supersedes and replaces a previous tender for the same requirement which originally published on the 10th September 2025 under CFT6483338 which was cancelled. The Department of Foreign Affairs and Trade wishes to replace its current Fixed Voice Service with a Session Initiation Protocol (SIP) service. The successful tenderer will Host and Route all Voice Traffic/SIP Services into the Department. The full service requirements are as described in Appendix 1 of the Request for Tender (RFT) document.

Procedure identifier: b31d4724-022c-47dc-8b6f-699c6ce867b3

Previous notice: f0741fc8-bf51-45e4-9141-8e0a7c79858e-02

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 64200000 Telecommunications services, 72315000 Data network management and support services, 32524000 Telecommunications system, 32500000 Telecommunications equipment and supplies, 32523000 Telecommunications facilities, 64227000 Integrated telecommunications services, 64210000 Telephone and data transmission services, 64216110 Electronic data exchange services, 72318000 Data transmission services, 72315100 Data network support services, 32412100 Telecommunications network

2.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

2.1.3. Value

Estimated value excluding VAT: 300 000,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: Fixed Voice Services – New 2026 Tender Competition

Description: This Contract Notice supersedes and replaces a previous tender for the same requirement which originally published on the 10th September 2025 under CFT6483338 which was cancelled. The Department of Foreign Affairs and Trade wishes to replace its current Fixed Voice Service with a Session Initiation Protocol (SIP) service. The successful tenderer will Host and Route all Voice Traffic/SIP Services into the Department. The full service requirements are as described in Appendix 1 of the Request for Tender (RFT) document.

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 64200000 Telecommunications services, 72315000 Data network management and support services, 32524000 Telecommunications system, 32500000 Telecommunications equipment and supplies, 32523000 Telecommunications facilities, 64227000 Integrated telecommunications services, 64210000 Telephone and data transmission services, 64216110 Electronic data exchange services, 72318000 Data transmission services, 72315100 Data network support services, 32412100 Telecommunications network

5.1.2. Place of performance

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

5.1.3. Estimated duration

Duration: 5 Years

5.1.5. Value

Estimated value excluding VAT: 300 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.7. Strategic procurement

Aim of strategic procurement: No strategic procurement

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Quality@55%

Category of award weight criterion: Weight (percentage, exact)

Award criterion number: 55

Criterion:

Type: Cost
Description: Cost @45%
Category of award weight criterion: Weight (percentage, exact)
Award criterion number: 45

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: The High Court of Ireland

Organisation providing offline access to the procurement documents: Department of Foreign Affairs and Trade/An Roinn Gnóthaí Eachtracha agus Trádála

Organisation providing more information on the review procedures: The High Court of Ireland

6. Results

Value of all contracts awarded in this notice: 300 000,00 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: Magnet+

Tender:

Tender identifier: 000163866

Identifier of lot or group of lots: LOT-0001

Value of the tender: 300 000,00 EUR

Subcontracting: No

Contract information:

Identifier of the contract: 441334

Date on which the winner was chosen: 20/05/2026

Date of the conclusion of the contract: 17/07/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 7

8. Organisations

8.1. ORG-0001

Official name: Department of Foreign Affairs and Trade/An Roinn Gnóthaí Eachtracha agus Trádála

Registration number: Department of Foreign Affairs and Trade

Postal address: Iveagh House. 80 St Stephen's Green. Dublin 2.

Town: Dublin

Postcode: D02 VY53

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: dfatenders@dfa.ie

Telephone: +353 14082000

Internet address: <https://www.dfa.ie/>

Buyer profile: <https://www.dfa.ie/>

Roles of this organisation:

Buyer

Organisation providing offline access to the procurement documents

8.1. ORG-0002

Official name: Magnet+

Size of the economic operator: Medium

Registration number: 391141

Postal address: IDA Business and Technology Park

Town: Dublin

Postcode: D17AK77

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: bids@magnetplus.ie

Telephone: 016810295

Internet address: www.magnetplus.ie

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

8.1. ORG-0003

Official name: The High Court of Ireland

Registration number: The High Court of Ireland

Department: The High Court of Ireland

Postal address: Four Courts, Inns Quay, Dublin 7

Town: Dublin

Postcode: D07 WDX8

Country subdivision (NUTS): Dublin (IE061)

Country: Ireland

Email: HighCourtCentralOffice@courts.ie

Telephone: +353 1 8886000

Roles of this organisation:

Review organisation

Organisation providing more information on the review procedures

8.1. ORG-0004

Official name: European Dynamics S.A.

Registration number: 002024901000

Department: European Dynamics S.A.

Town: Athens

Postcode: 15125

Country subdivision (NUTS): Βόρειος Τομέας Αθηνών (EL301)

Country: Greece

Email: eproc-esender@eurodyn.com

Telephone: +30 2108094500

Roles of this organisation:

Notice information

Notice identifier/version: 6ee72063-5ecd-4ae0-8d04-39ce7f5847d8 - 02

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

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