

**Portugal-Lisbon: IT services: consulting, software development, Internet and support**

OJ S 158/2023 18/08/2023

Contract notice

Services

**Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

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**I.1. Name and addresses**

Official name: Secretaria-Geral do Ministério dos Negócios Estrangeiros

National registration number: 600014576

Postal address: Palácio das Necessidades, Largo do Rilvas

Town: Lisboa

NUTS code: PT170 Área Metropolitana de Lisboa

Postal code: 1399-030

Country: Portugal

E-mail: [umc@mne.pt](mailto:umc@mne.pt)**Internet address(es):**Main address: <https://portaldiplomatico.mne.gov.pt/>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <http://portugal.vortal.biz/>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <http://portugal.vortal.biz/>

Tenders or requests to participate must be submitted to the abovementioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at: <http://portugal.vortal.biz/>**I.4. Type of the contracting authority**

Ministry or any other national or federal authority, including their regional or local subdivisions

**I.5. Main activity**

General public services

**Section II: Object**

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**II.1. Scope of the procurement****II.1.1. Title**

Aquisição de serviços de consultoria para gestão do projeto Consulado Virtual

Reference number: 30/PRR/2023

**II.1.2. Main CPV code**

72000000 IT services: consulting, software development, Internet and support

**II.1.3.**

## **Type of contract**

Services

### **II.1.4. Short description**

Aquisição de serviços de consultoria para gestão do projeto Consulado Virtual

### **II.1.5. Estimated total value**

Value excluding VAT: 393 589,50 EUR

### **II.1.6. Information about lots**

This contract is divided into lots: no

## **II.2. Description**

### **II.2.3. Place of performance**

NUTS code: PT170 Área Metropolitana de Lisboa

### **II.2.4. Description of the procurement**

Aquisição de serviços de consultoria para gestão do projeto Consulado Virtual

### **II.2.5. Award criteria**

Criteria below

Quality criterion - Name: Fator - Valia Técnica / Weighting: 70 %

Quality criterion - Name: Subfator - Anos de experiência comprovada em consultoria de TIC de, pelo menos, 15 anos / Weighting: 28,57 %

Quality criterion - Name: Subfator - Experiência comprovada em gestão de projeto na Administração Pública / Weighting: 14,29 %

Quality criterion - Name: Subfator - Experiência comprovada em projetos de serviços digitais e online / Weighting: 14,29 %

Quality criterion - Name: Subfator - Experiência / Conhecimentos comprovados em ITIL / Weighting: 11,43 %

Quality criterion - Name: Subfator - Certificação em PMP ou equivalente / Weighting: 8,57 %

Quality criterion - Name: Subfator - Certificação em Testes de Software / Weighting: 8,57 %

Quality criterion - Name: Subfator - Fluência na língua inglesa / Weighting: 5,71 %

Quality criterion - Name: Subfator - Fluência na língua espanhola, francês ou alemão / Weighting: 5,71 %

Quality criterion - Name: Subfator - Conhecimento noutra língua / Weighting: 2,86 %

Price - Weighting: 30 %

### **II.2.6. Estimated value**

Value excluding VAT: 393 589,50 EUR

### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months: 27

This contract is subject to renewal: no

### **II.2.10. Information about variants**

Variants will be accepted: no

### **II.2.11. Information about options**

Options: no

### **II.2.13.**

## Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:  
yes

Identification of the project: Plano de Recuperação e Resiliência (PRR) - Investimento TD-C19-i01.02 - "1.2.1 - eSGC", enquadrado na medida "1.2. MNE - NMGC" (Novo Modelo de Gestão Consular).

### II.2.14. Additional information

#### Section IV: Procedure

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##### IV.1. Description

###### IV.1.1. Type of procedure

Open procedure

###### IV.1.3. Information about a framework agreement or a dynamic purchasing system

###### IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

##### IV.2. Administrative information

###### IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 13/09/2023 Local time: 16:59

###### IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

###### IV.2.4. Languages in which tenders or requests to participate may be submitted

Portuguese

###### IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Duration in months: 4 (from the date stated for receipt of tender)

###### IV.2.7. Conditions for opening of tenders

Date: 13/09/2023 Local time: 17:15

#### Section VI: Complementary information

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##### VI.1. Information about recurrence

This is a recurrent procurement: no

##### VI.3. Additional information

##### VI.4. Procedures for review

###### VI.4.1. Review body

Official name: Ministro dos Negócios Estrangeiros

Postal address: Palácio das Necessidades, Largo do Rilvas

Town: Lisboa

Postal code: 1399-030

Country: Portugal

E-mail: [umc@mne.pt](mailto:umc@mne.pt)

**VI.5. Date of dispatch of this notice**

14/08/2023