

501326-2026 - Competition

Belgium – Software maintenance and repair services – OVERHEIDSOPDRACHT VOOR DIENSTEN MET ALS VOORWERP CORRECTIEF ONDERHOUD, EVOLUTIEF ONDERHOUD, TRANSITIE, RUN-SUPPORT, APPLICATIEBEHEER TOEPASSING TRIA (-DGHAN-)

OJ S 137/2026 20/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: FOD Sociale Zekerheid

Email: nathalie.orban@minsoc.fed.be

Legal type of the buyer: Central government authority

Activity of the contracting authority: Social protection

2. Procedure

2.1. Procedure

Title: OVERHEIDSOPDRACHT VOOR DIENSTEN MET ALS VOORWERP CORRECTIEF ONDERHOUD, EVOLUTIEF ONDERHOUD, TRANSITIE, RUN-SUPPORT, APPLICATIEBEHEER TOEPASSING TRIA (-DGHAN-)

Description: OVERHEIDSOPDRACHT VOOR DIENSTEN MET ALS VOORWERP CORRECTIEF ONDERHOUD, EVOLUTIEF ONDERHOUD, TRANSITIE, RUN-SUPPORT, APPLICATIEBEHEER TOEPASSING TRIA (-DGHAN-). De opdracht betreft de levering van diensten inzake: correctief softwareonderhoud; evolutief softwareonderhoud - inclusief technologische vernieuwing; applicatieve ondersteuning; uitvoeren van dienstaanvragen /"service requests" technische en architecturale ondersteuning; incident- en probleembeheer ("2nd & 3rd level support"); releasebeheer; kennisoverdracht; de transitie van een ontwikkelingsfase naar de operationele RUN applicatiebeheer/governance.

Procedure identifier: 762a2af7-5ffb-48d7-9538-6bd491999e7e

Internal identifier: 2026-ICT-TRIA RUN

Type of procedure: Negotiated with prior publication of a call for competition / competitive with negotiation

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72250000 System and support services, 72261000 Software support services, 72262000 Software development services

2.1.2. Place of performance

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: 2026-ICT-TRIA RUN - 1

Description: OVERHEIDSOPDRACHT VOOR DIENSTEN MET ALS VOORWERP CORRECTIEF ONDERHOUD, EVOLUTIEF ONDERHOUD, TRANSITIE, RUN-SUPPORT, APPLICATIEBEHEER TOEPASSING TRIA (-DGHAN-) De opdracht betreft de levering van diensten inzake: correctief softwareonderhoud; evolutief softwareonderhoud - inclusief technologische vernieuwing; applicatieve ondersteuning; uitvoeren van dienstaanvragen /"service requests" technische en architecturale ondersteuning; incident- en probleembeheer ("2nd & 3rd level support"); releasebeheer; kennisoverdracht; de transitie van een ontwikkelingsfase naar de operationele RUN applicatiebeheer/governance.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72267000 Software maintenance and repair services

Additional classification (cpv): 72250000 System and support services, 72261000 Software support services, 72262000 Software development services

5.1.2. Place of performance

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

5.1.3. Estimated duration

Duration: 6 Years

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

The procedure will take place in successive stages. At each stage, some participants may be eliminated

5.1.11. Procurement documents

Address of the procurement documents: <https://www.publicprocurement.be/publication-workspaces/cac2d9f1-af2d-44c7-bcd9-6dc2150a71b8/documents>

Ad hoc communication channel:

URL: <https://www.publicprocurement.be/publication-workspaces/cac2d9f1-af2d-44c7-bcd9-6dc2150a71b8/forum>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.publicprocurement.be/supplier/enterprises/0/tendering-workspaces/publication-workspace-detail/cac2d9f1-af2d-44c7-bcd9-6dc2150a71b8/general>

Languages in which tenders or requests to participate may be submitted: French, Dutch

Electronic catalogue: Not allowed

Advanced or qualified electronic signature or seal (as defined in Regulation (EU) No 910/2014) is required

Deadline for receipt of requests to participate: 17/08/2026 10:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: yes

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Raad van State

Information about review deadlines: Art. 23 17 JUNI 2013. - Wet betreffende de motivering, de informatie en de rechtsmiddelen inzake overheidsopdrachten en bepaalde opdrachten voor werken, leveringen en diensten

8. Organisations

8.1. ORG-0001

Official name: FOD Sociale Zekerheid

Registration number: 0367303366_8144

Department: FOD Sociale Zekerheid - ICT

Postal address: Kruidtuinlaan 50, bus 100

Town: Brussel

Postcode: 1000

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: nathalie.orban@minsoc.fed.be

Telephone: +32 25098054

Internet address: <https://www.socialsecurity.fgov.be>

Buyer profile: <https://www.publicprocurement.be/bda?organisationIds=8144&includeOrganisationChildren=true>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: FOD Beleid en Ondersteuning

Registration number: BE001

Postal address: Simon Bolivarlaan 30, bus 1

Town: Brussel

Postcode: 1000

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Email: revise@publicprocurement.be

Telephone: +32 2 740 80 00

Internet address: <https://bosa.belgium.be>

Roles of this organisation:

TED eSender

8.1. ORG-0003

Official name: Raad van State

Registration number: 0931814266

Postal address: Wetenschapsstraat 33

Town: Etterbeek

Postcode: 1040

Country subdivision (NUTS): Arr. de Bruxelles-Capitale/Arr. Brussel-Hoofdstad (BE100)

Country: Belgium

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 8992b238-f32e-435f-b90f-a623f9642fed - 01

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