

Ireland-Dublin: IT software development services
OJ S 219/2018 14/11/2018
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Health Products Regulatory Authority

National registration number: N/A

Postal address: Kevin O' Malley House

Town: Dublin 2

NUTS code: IE05 Southern

Postal code: Earlsfort Terrace

Country: Ireland

Contact person: Keith Pyper

E-mail: keith.pyper@hpra.ie

Telephone: +353 16343828

Internet address(es):

Main address: www.hpra.ie

Address of the buyer profile: <https://irl.eu-supply.com/ctm/Company/CompanyInformation/Index/1168>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Health

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

HPRA RFT Software Developer and Support Services — 2018

Reference number: HPRA Developer & Support Support

II.1.2. Main CPV code

72212517 IT software development services

II.1.3. Type of contract

Services

II.1.4. Short description

The HPRA has developed services to facilitate the electronic submission, online tracking of applications and relevant supporting correspondence to national, European and international stakeholders. The services are responsible for the delivery of electronic applications in line with European and national legislative timelines, because of this the services must provide a

24 x 7 x 365 operating model. Significant development of these services is planned during 2018 in line with stakeholder and legislative demands.

The ICT and Business Services Department is seeking vendors to submit proposals for the roles identified below who will operate under the instruction of the HPRA ICT management to administer, support and undertake the ongoing development of the electronic submission services. Relevant personnel may also be asked to undertake other activities in line with the ICT and Business Services Department's duties.

II.1.6. Information about lots

This contract is divided into lots: no

II.1.7. Total value of the procurement

Lowest offer: 293 250,00 EUR / Highest offer: 293 250,00 EUR taken into consideration

II.2. Description

II.2.2. Additional CPV code(s)

71356300 Technical support services

II.2.3. Place of performance

NUTS code: IE061 Dublin

Main site or place of performance: Kevin O'Malley House, Earlsfort Centre, Earlsfort Terrace, Dublin 2.

II.2.4. Description of the procurement

The HPRA has developed services to facilitate the electronic submission, online tracking of applications and relevant supporting correspondence to national, European and international stakeholders. The services are responsible for the delivery of electronic applications in line with European and national legislative timelines, because of this the services must provide a 24 x 7 x 365 operating model. Significant development of these services is planned during 2018 in line with stakeholder and legislative demands.

The ICT and Business Services Department is seeking vendors to submit proposals for the roles identified below who will operate under the instruction of the HPRA ICT management to administer, support and undertake the ongoing development of the electronic submission services. Relevant personnel may also be asked to undertake other activities in line with the ICT and Business Services Department's duties.

All ICT services are to be delivered on-site at the HPRA, Earlsfort Terrace, Dublin 2 and also at the HPRA's hosting facility which is also located Dublin City Centre, D8. Relevant personnel will be expected to work on a full time basis operating between the hours of 9:00 am – 5:30 pm Monday to Friday, excluding Irish public holidays. Occasional out of business hours work will be required to facilitate system upgrades and maintenance.

Provisions are also needed to facilitate emergency out of business hours support as per the requirements defined bellow.

This RFT is to replace an existing service agreement that is due to expire in July 2018.

Vendors will be asked to illustrate their approach to the transition of ICT services where appropriate.

The HPRA will interview all suitable individuals of the qualified and preferred vendors, the placements of personnel with HPRA will require prior interview and acceptance by the HPRA.

II.2.5. Award criteria

Quality criterion - Name: Quality of the proposal / Weighting: 10

Quality criterion - Name: Proposed approach to service delivery including transition of services from existing provider / Weighting: 10

Quality criterion - Name: Vendors capabilities to execute and deliver / Weighting: 30

Quality criterion - Name: Out of business hour and backup cover / Weighting: 10

Price - Weighting: 40

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2018/S 213-489049](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 1

Title:

HPRA RFT Software Developer and Support Services — 2018

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

11/06/2018

V.2.2. Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Corr IT Consulting Ltd

National registration number: IE9798347W

Postal address: 12 Joyce Road Lusk Village Lusk

Town: Dublin

NUTS code: IE061 Dublin

Postal code: K45 V583

Country: Ireland

E-mail: conor@corrit.ie

Internet address: <http://www.corrit.ie>

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Lowest offer: 293 250,00 EUR / Highest offer: 293 250,00 EUR taken into consideration

V.2.5. Information about subcontracting

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Health Products Regulatory Authority

Postal address: Kevin O'Malley House, Earlsfort Centre, Earlsfort Terrace, Dublin 2

Town: Dublin

Country: Ireland

E-mail: keith.pyper@hpra.ie

Telephone: +353 16343828

Internet address: www.hpra.ie

VI.5. Date of dispatch of this notice

12/11/2018