

Norway-Tromsø: Promotional services
OJ S 206/2019 24/10/2019
Contract notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Hålogaland Teater

National registration number: 920093914

Postal address: Teaterplassen 1

Town: Tromsø

NUTS code: NO Norge

Postal code: 9007

Country: Norway

Contact person: Sturla Bertheussen

E-mail: sturla@ht.tr.no

Telephone: +47 97191312

Internet address(es):

Main address: <https://permalink.mercell.com/115716905.aspx>

Address of the buyer profile: <http://www.ht.tr.no/>

I.3. Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://permalink.mercell.com/115716905.aspx>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted electronically via: <https://permalink.mercell.com/115716905.aspx>

I.4. Type of the contracting authority

Body governed by public law

I.5. Main activity

Recreation, culture and religion

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Ticketing System

Reference number: 07-2019

II.1.2. Main CPV code

79342200 Promotional services

II.1.3. Type of contract

Services

II.1.4. Short description

A tender contest for the procurement of a ticketing system for Hålogaland Theatre's performances in Tromsø.

II.1.5. Estimated total value

Value excluding VAT: 4 000 000,00 NOK

II.1.6. Information about lots

This contract is divided into lots: no

II.2. Description

II.2.2. Additional CPV code(s)

22459000 Tickets, 48100000 Industry specific software package, 48110000 Point of sale (POS) software package, 48480000 Sales, marketing and business intelligence software package, 79211120 Sales and purchases recording services

II.2.3. Place of performance

NUTS code: NO072 Troms

II.2.4. Description of the procurement

The objective of the tender contest is procurement and implementation of a user-friendly ticketing system that ensures a professional journey for our customers and hence increases our customers' contentment and loyalty. The system must enable the contracting authority to develop the existing customers and attract new loyal customers. The system must ensure efficient work processes and support targeted communications with our customers.

II.2.5. Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6. Estimated value

Value excluding VAT: 4 000 000,00 NOK

II.2.7. Duration of the contract, framework agreement or dynamic purchasing system

Start: 01/06/2020 End: 31/05/2022

This contract is subject to renewal: no

II.2.10. Information about variants

Variants will be accepted: no

II.2.11. Information about options

Options: yes

Description of options:

The contracting authority has an exclusive right for extending the contract with 2 + 2 years. The maximum contract period is to 31.5.2026.

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14. Additional information

Section III: Legal, economic, financial and technical information

III.1. Conditions for participation

III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions:

The tenderer must be a legally established company.

III.1.2. Economic and financial standing

List and brief description of selection criteria:

Tenderers must have the financial capacity to carry out the assignment/contract.

Minimum level(s) of standards possibly required:

Credit rating based on the most recent accounting figures. The rating must be carried out by a credit rating company with a licence to conduct this service. Creditworthiness with no requirement for guarantees will be sufficient to meet the requirement.

III.1.3. Technical and professional ability

List and brief description of selection criteria:

The tenderer must comply with the requirements given in Annex 1.

Minimum level(s) of standards possibly required:

Documentation requirements are given in Annex 1.

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: no

IV.2. Administrative information

IV.2.2. Time limit for receipt of tenders or requests to participate

Date: 21/11/2019 Local time: 12:00

IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates

IV.2.4. Languages in which tenders or requests to participate may be submitted

Norwegian

IV.2.6. Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 28/02/2020

IV.2.7. Conditions for opening of tenders

Date: 21/11/2019 Local time: 12:00

Section VI: Complementary information

VI.1. Information about recurrence

This is a recurrent procurement: no

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Hålogaland Teater AS

Postal address: Postboks 840

Town: Tromsø

Postal code: 9258

Country: Norway

E-mail: sturla@ht.tr.no

Telephone: +47 97191312

Internet address: www.halogalandteater.no

VI.5. Date of dispatch of this notice

21/10/2019