

504294-2026 - Competition

Switzerland – Security services – Protection of the premises and personnel of the Swiss Cooperation Office in Bukavu, Democratic Republic of the Congo, from 1 February 2027 to 31 January 2029, with an option to extend the period from 1 February 2029 to 31 January 2032.
OJ S 138/2026 21/07/2026

Contract or concession notice – standard regime
Services

1. Buyer

1.1. Buyer

Official name: Federal Department of Foreign Affairs - FDFA

Email: bukavu@eda.admin.ch

Legal type of the buyer: Body governed by public law, controlled by a central government authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Protection of the premises and personnel of the Swiss Cooperation Office in Bukavu, Democratic Republic of the Congo, from 1 February 2027 to 31 January 2029, with an option to extend the period from 1 February 2029 to 31 January 2032.

Description: The Swiss Cooperation Office in Bukavu, Democratic Republic of Congo, is looking for a professional company providing protection and security services to protect people and property, maintain order, and prevent criminal attacks against employees, relatives, property, and buildings belonging to the Swiss Confederation (Cooperation Office and three residences). This contract has a duration of two years, from February 1, 2027, to January 31, 2029, with an option to extend for the period from February 1, 2029, to January 31, 2032.

Procedure identifier: a77edf82-9815-49bc-b6c5-33e79d192dc4

Type of procedure: Restricted

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79710000 Security services

2.1.2. Place of performance

Country: Democratic Republic of the Congo

Anywhere in the given country

Additional information: Please refer to the tender documents

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0000

Title: Protection of the premises and personnel of the Swiss Cooperation Office in Bukavu, Democratic Republic of the Congo, from 1 February 2027 to 31 January 2029, with an option to extend the period from 1 February 2029 to 31 January 2032.

Description: The Swiss Cooperation Office in Bukavu, Democratic Republic of Congo, is looking for a professional company providing protection and security services to protect people and property, maintain order, and prevent criminal attacks against employees, relatives, property, and buildings belonging to the Swiss Confederation (Cooperation Office and three residences). This contract has a duration of two years, from February 1, 2027, to January 31, 2029, with an option to extend for the period from February 1, 2029, to January 31, 2032.

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79710000 Security services

Options:

Description of the options: Please refer to the tender documents

5.1.2. Place of performance

Country: Democratic Republic of the Congo

Anywhere in the given country

Additional information: Please refer to the tender documents

5.1.3. Estimated duration

Start date: 01/02/2027

Duration end date: 31/01/2032

5.1.4. Renewal

Maximum renewals: 1

Other information about renewals: 01.02.2027–31.01.2029 (basic services) 01.02.2029–31.01.2032 (optional services) Please refer to the tender documents

5.1.6. General information

Reserved participation:

Participation is not reserved.

The names and professional qualifications of the staff assigned to perform the contract must be given: Not yet known

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

Information about the second stage of a two-stage procedure:

Minimum number of candidates to be invited for the second stage of the procedure: 5

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Award criteria

Description of the method to be used if weighting cannot be expressed by criteria: The award criteria are defined in the documentation.

5.1.11. Procurement documents

Access to certain procurement documents is restricted

Information about restricted documents is available at: <https://www.simap.ch/fr/redirect?context=eyJwYWdlIjoicHJvamVjdCIsInJvbGUiOm51bGwslm9yZ0lkIjpudWxsLCJwcm9qZWNO5SWQ>

Ad hoc communication channel:

Name: Simap.ch

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Not allowed

Justification for why electronic submission is not possible: Tools, devices, or file formats not generally available

Description: Please refer to the tender documents

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of requests to participate: 24/08/2026 23:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: Not yet known

Conditions relating to the performance of the contract: Further details in the official publication on simap.ch

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: yes

Financial arrangement: Further details in the official publication on simap.ch

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif fédéral

Information about review deadlines: Instructions on legal remedies In accordance with Article 56 paragraph 1 of the Public Procurement Act (PPA), a written appeal against this decision can be lodged with the Federal Administrative Court, P.O. Box, 9023 St. Gallen, Switzerland, within 20 days of notification. Any appeal is to be submitted in duplicate and must include what is being sought, the grounds for appeal, evidence and the signature of the person lodging the appeal or his or her representative. A copy of this decision and available evidence must be included. The provisions of the Administrative Procedure Act (APA) on legal holidays do not apply in accordance with Article 56 paragraph 2 of the PPA. Based on Article 52 paragraph 2 of the PPA, the appeal can be used only to establish that this decision violates federal law, but not to apply for its cancellation. Foreign providers are permitted to appeal only to the extent that the state in which they are domiciled grants reciprocal rights.

Organisation providing additional information about the procurement procedure: Federal Department of Foreign Affairs - FDFA

8. Organisations

8.1. ORG-0001

Official name: Federal Department of Foreign Affairs - FDFA

Registration number: 170ed158-a0e8-4352-9df6-01b9e583ae0a

Postal address: Eichenweg 5

Town: Zollikofen

Postcode: 3052

Country subdivision (NUTS): Bern / Berne (CH021)

Country: Switzerland

Email: bukavu@eda.admin.ch

Telephone: +410000000000

Internet address: <https://www.eda.admin.ch/>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

8.1. ORG-0002

Official name: Tribunal administratif fédéral

Registration number: BVGER

Postal address: Postfach

Town: St. Gallen

Postcode: 9023

Country subdivision (NUTS): St. Gallen (CH055)

Country: Switzerland

Email: info@bvger.admin.ch

Telephone: +41584652626

Internet address: <https://www.bvger.ch>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: Simap.ch

Registration number: CH001

Postal address: Holzikofenweg 36

Town: Bern

Postcode: 3003

Country subdivision (NUTS): Bern / Berne (CH021)

Country: Switzerland

Email: support@simap.ch

Telephone: +41584646388

Internet address: <https://www.simap.ch>

Roles of this organisation:

TED eSender

Notice information

Notice identifier/version: 23e1455b-4788-42c0-89c6-c0e9528495c3 - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 20/07/2026 02:25:54 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: French, English

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