

504581-2026 - Competition

France – Telephone operator services – Prestations de prise en charge du supplément d'appels pour la plateforme d'appels Allonantes

OJ S 138/2026 21/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: VILLE DE NANTES

Email: contact.marches@nantesmetropole.fr

Legal type of the buyer: Local authority

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Prestations de prise en charge du supplément d'appels pour la plateforme d'appels Allonantes

Description: Prestations de prise en charge du supplément d'appels pour la plateforme d'appels Allonantes

Procedure identifier: 8d6543f3-ae4a-4494-a7b2-529873514aff

Internal identifier: 2026VN00010

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79511000 Telephone operator services

2.1.2. Place of performance

Country subdivision (NUTS): Loire-Atlantique (FRG01)

Country: France

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-0001

Title: Prestations de prise en charge du supplément d'appels pour la plateforme d'appels Allonantes

Description: Prestations de prise en charge du supplément d'appels pour la plateforme d'appels Allonantes

Internal identifier: 0

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 79511000 Telephone operator services

5.1.2. Place of performance

Country subdivision (NUTS): Loire-Atlantique (FRG01)

Country: France

5.1.3. Estimated duration

Duration: 48 Months

5.1.6. General information

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): yes

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.11. Procurement documents

Address of the procurement documents: <https://marchespublics.nantesmetropole.fr/entreprise/consultation/532562?orgAcronyme=u6i>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://marchespublics.nantesmetropole.fr/entreprise/consultation/532562?orgAcronyme=u6i>

Languages in which tenders or requests to participate may be submitted: French

Electronic catalogue: Not allowed

Variants: Not allowed

Deadline for receipt of tenders: 09/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 5 Months

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Required

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Tribunal administratif de Nantes

Information about review deadlines: voir documents de la consultation

Organisation providing additional information about the procurement procedure: VILLE DE NANTES

Organisation providing offline access to the procurement documents: VILLE DE NANTES

Organisation receiving requests to participate: VILLE DE NANTES

Organisation processing tenders: VILLE DE NANTES

8. Organisations

8.1. ORG-0001

Official name: VILLE DE NANTES

Registration number: 21440109300015

Postal address: 2 RUE DE L'HOTEL DE VILLE

Town: Nantes

Postcode: 44000

Country subdivision (NUTS): Loire-Atlantique (FRG01)

Country: France

Contact point: Service des marchés publics

Email: contact.marches@nantesmetropole.fr

Telephone: +33 240994848

Internet address: <https://metropole.nantes.fr/lieu/mairie-centrale-de-nantes>

Roles of this organisation:

Buyer

Organisation providing additional information about the procurement procedure

Organisation providing offline access to the procurement documents

Organisation receiving requests to participate

Organisation processing tenders

8.1. ORG-0002

Official name: Tribunal administratif de Nantes

Registration number: 17440005100010

Postal address: 6 allée de l'île Gloriette B.P.24111

Town: Nantes

Postcode: 44041

Country subdivision (NUTS): Loire-Atlantique (FRG01)

Country: France

Internet address: <https://nantes.tribunal-administratif.fr/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 0f03eba4-3fe4-4298-8e41-6181eea4b8a9 - 01

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