

504595-2026 - Competition

Austria – IT services: consulting, software development, Internet and support – Universität Wien - Matrix42

OJ S 138/2026 21/07/2026

Contract or concession notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: Universität Wien

Email: kanzlei@schramm-oehler.at

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: Education

2. Procedure

2.1. Procedure

Title: Universität Wien - Matrix42

Description: Die Universität Wien hat Produkte und Module der Softwarelösung Matrix42 im Einsatz. Das bestehende Matrix42-System wurde an die spezifischen organisatorischen, technischen und universitären Anforderungen der Universität Wien angepasst und dient insbesondere der zentralen Softwarebereitstellung, der automatisierten Beschickung /Provisionierung, dem Servicekatalog sowie dem Software-, Asset-, Vertrags- und Lizenzmanagement. Gegenstand dieser Ausschreibung ist der Abschluss eines Rahmenvertrags über Matrix42-bezogene Implementierungs-, Weiterentwicklungs-, Anpassungs-, Wartungs-, Pflege-, Support-, Health-Check-, Schnittstellen-, Workflow-, Dokumentations-, Schulungs- und Beratungsleistungen für das bestehende Matrix42-System der Universität Wien.

Procedure identifier: 8b04542d-5e13-4a90-a0ff-35059f58a4a6

Internal identifier: 173379

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72261000 Software support services, 72200000 Software programming and consultancy services, 72267000 Software maintenance and repair services

2.1.3. Value

Estimated value excluding VAT: 450 000,00 EUR

2.1.4. General information

Additional information: Siehe in den beiliegenden Ausschreibungsunterlagen.

Legal basis:

Directive 2014/24/EU

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: Procurement Document

5. Lot

5.1. Lot: LOT-4184

Title: Universität Wien - Matrix42

Description: Abschluss eines Rahmenvertrags über Matrix42-bezogene Implementierungs-, Weiterentwicklungs-, Anpassungs-, Wartungs-, Pflege-, Support-, Health-Check-, Schnittstellen-, Workflow-, Dokumentations-, Schulungs- und Beratungsleistungen für das bestehende Matrix42-System der Universität Wien.

Internal identifier: 1

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72000000 IT services: consulting, software development, Internet and support

Additional classification (cpv): 72200000 Software programming and consultancy services, 72610000 Computer support services, 72267000 Software maintenance and repair services

5.1.2. Place of performance

Postal address: Universitätsstraße 7

Town: Wien

Postcode: 1010

Country subdivision (NUTS): Wien (AT130)

Country: Austria

Additional information: Siehe in den beiliegenden Ausschreibungsunterlagen, insbesondere Rahmenvertrag.

5.1.3. Estimated duration

Start date: 01/09/2026

Duration: 120 Months

5.1.5. Value

Estimated value excluding VAT: 450 000,00 EUR

5.1.6. General information

The names and professional qualifications of the staff assigned to perform the contract must be given: Tender requirement

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

This procurement is also suitable for small and medium-sized enterprises (SMEs): yes

5.1.9. Selection criteria

Sources of selection criteria: Procurement Document

5.1.10. Award criteria

Criterion:

Type: Quality

Description: Qualität

Category of award weight criterion: Weight (points, exact)

Award criterion number: 40

Criterion:

Type: Price

Description: Preis

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

5.1.11. Procurement documents

Deadline for requesting additional information: 21/08/2026 23:59:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Address of the procurement documents: <https://schramm-oehler.vergabeportal.at/Detail/247696>

5.1.12. Terms of procurement**Terms of submission:**

Electronic submission: Required

Address for submission: <https://schramm-oehler.vergabeportal.at/Detail/247696>

Languages in which tenders or requests to participate may be submitted: German

Electronic catalogue: Not allowed

Tenderers may submit more than one tender: Not allowed

Deadline for receipt of tenders: 07/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 3 Months

Information about public opening:

Opening date: 07/09/2026 12:15:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Additional information: Die Angebotsöffnung findet nach Ablauf der Angebotsfrist nicht-öffentlich statt.

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: yes

Electronic payment will be used: yes

5.1.15. Techniques**Framework agreement:**

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: Bundesverwaltungsgericht

Information about review deadlines: Gemäß den entsprechenden gesetzlichen Vorgaben

8. Organisations

8.1. ORG-2455

Official name: Universität Wien

Registration number: 9110003687212

Postal address: Universitätsring 1

Town: Wien

Postcode: 1010
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: kanzlei@schramm-oehler.at
Telephone: +43 1 409 76 09
Internet address: <https://www.univie.ac.at/>

Roles of this organisation:

Buyer

8.1. ORG-1618

Official name: Bundesverwaltungsgericht
Registration number: 9110008059823
Postal address: Erdbergstraße 192-196
Town: Wien
Postcode: 1030
Country subdivision (NUTS): Wien (AT130)
Country: Austria
Email: einlaufstelle@bvwg.gv.at
Telephone: +43 160149
Internet address: <https://www.bvwg.gv.at/>

Roles of this organisation:

Review organisation

Notice information

Notice identifier/version: 98d33ec4-c953-437b-88fc-e7803d80f4b8 - 01
Form type: Competition
Notice type: Contract or concession notice – standard regime
Notice subtype: 16
Notice dispatch date: 17/07/2026 15:08:00 (UTC+02:00) Eastern European Time, Central European Summer Time
Languages in which this notice is officially available: German
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