

504732-2026 - Competition

Italy – Programming services of packaged software products – Gara europea a lotti per l'acquisizione, mediante Accordo Quadro, di servizi informatici specialistici per l'evoluzione del sistema informativo degli Enti, in linea con gli obiettivi strategici e gli indirizzi di innovazione e trasformazione digitale del piano triennale per l'informatica nella P.A.

OJ S 138/2026 21/07/2026

Contract or concession notice – standard regime - Change notice
Services

1. Buyer

1.1. Buyer

Official name: CSI Piemonte

Email: ufficio.acquisti@cert.csi.it

Legal type of the buyer: Body governed by public law

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Gara europea a lotti per l'acquisizione, mediante Accordo Quadro, di servizi informatici specialistici per l'evoluzione del sistema informativo degli Enti, in linea con gli obiettivi strategici e gli indirizzi di innovazione e trasformazione digitale del piano triennale per l'informatica nella P.A.

Description: Gara europea a lotti per l'acquisizione, mediante Accordo Quadro, di servizi informatici specialistici per l'evoluzione del sistema informativo degli Enti, in linea con gli obiettivi strategici e gli indirizzi di innovazione e trasformazione digitale del piano triennale per l'informatica nella P.A.

Procedure identifier: 557dcecd-9af9-41f2-bd5e-a77c2755f849

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72210000 Programming services of packaged software products

Additional classification (cpv): 72210000 Programming services of packaged software products

2.1.3. Value

Estimated value excluding VAT: 57 607 200,00 EUR

Maximum value of the framework agreement: 57 607 200,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

2.1.5. Terms of procurement

Terms of submission:

Maximum number of lots for which one tenderer can submit tenders: 8

Terms of contract:

Maximum number of lots for which contracts can be awarded to one tenderer: 7

2.1.6. Grounds for exclusion

Sources of grounds for exclusion: European Single Procurement Document (ESPD)

5. Lot

5.1. Lot: LOT-0001

Title: Servizi di Progettazione applicativa e Release Management per l'evoluzione e gestione integrata delle soluzioni applicative del Sistema Informativo degli Enti

Description: Servizi di Progettazione applicativa e Release Management per l'evoluzione e gestione integrata delle soluzioni applicative del Sistema Informativo degli Enti

Internal identifier: LOT-0001

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72210000 Programming services of packaged software products

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 20 868 000,00 EUR

Maximum value of the framework agreement: 20 868 000,00 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 17/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 270 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR PIEMONTE

Information about review deadlines: Vedi documentazione di gara

5.1. Lot: LOT-0002

Title: Servizi di Governo dei Progetti, Controllo della Qualità e Misura del software

Description: Servizi di Governo dei Progetti, Controllo della Qualità e Misura del software

Internal identifier: LOT-0002

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72210000 Programming services of packaged software products

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 6 956 400,00 EUR

Maximum value of the framework agreement: 6 956 400,00 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 17/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 270 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR PIEMONTE

Information about review deadlines: Vedi documentazione di gara

5.1. Lot: LOT-0003

Title: Servizi informatici inerenti alla modulistica digitale e il front-end applicativo

Description: Servizi informatici inerenti alla modulistica digitale e il front-end applicativo

Internal identifier: LOT-0003

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72210000 Programming services of packaged software products

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 9 274 800,00 EUR

Maximum value of the framework agreement: 9 274 800,00 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 17/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 270 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No
Electronic invoicing: Allowed
Electronic ordering will be used: no
Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR PIEMONTE

Information about review deadlines: Vedi documentazione di gara

5.1. Lot: LOT-0004

Title: Servizi informatici per l'evoluzione di Piattaforme tecnologiche di identità digitale e gestione servizi di supporto

Description: Servizi informatici per l'evoluzione di Piattaforme tecnologiche di identità digitale e gestione servizi di supporto

Internal identifier: LOT-0004

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72210000 Programming services of packaged software products

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 4 058 400,00 EUR

Maximum value of the framework agreement: 4 058 400,00 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 17/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 270 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR PIEMONTE

Information about review deadlines: Vedi documentazione di gara

5.1. Lot: LOT-0005

Title: Servizi informatici per l'evoluzione di Piattaforme di Big Data Analytics nel contesto delle tecnologie di Modern BI

Description: Servizi informatici per l'evoluzione di Piattaforme di Big Data Analytics nel contesto delle tecnologie di Modern BI

Internal identifier: LOT-0005

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72210000 Programming services of packaged software products

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 2 031 600,00 EUR

Maximum value of the framework agreement: 2 031 600,00 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 17/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 270 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR PIEMONTE

Information about review deadlines: Vedi documentazione di gara

5.1. Lot: LOT-0006

Title: Servizi informatici per lo sviluppo e l'evoluzione della piattaforma AI e supporto AI Enabling

Description: Servizi informatici per lo sviluppo e l'evoluzione della piattaforma AI e supporto AI Enabling

Internal identifier: LOT-0006

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72210000 Programming services of packaged software products

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 6 814 800,00 EUR

Maximum value of the framework agreement: 6 814 800,00 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 17/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 270 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR PIEMONTE

Information about review deadlines: Vedi documentazione di gara

5.1. Lot: LOT-0007

Title: Servizi informatici per la realizzazione di soluzioni avanzate AI e supporto specialistico alla loro adozione

Description: Servizi informatici per la realizzazione di soluzioni avanzate AI e supporto specialistico alla loro adozione

Internal identifier: LOT-0007

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72210000 Programming services of packaged software products

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 6 328 800,00 EUR

Maximum value of the framework agreement: 6 328 800,00 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 17/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 270 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR PIEMONTE

Information about review deadlines: Vedi documentazione di gara

5.1. Lot: LOT-0008

Title: Servizi specialistici per interventi formativi sull'Intelligenza artificiale

Description: Servizi specialistici per interventi formativi sull'Intelligenza artificiale

Internal identifier: LOT-0008

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 72210000 Programming services of packaged software products

5.1.3. Estimated duration

Duration: 48 Months

5.1.5. Value

Estimated value excluding VAT: 1 274 400,00 EUR

Maximum value of the framework agreement: 1 274 400,00 EUR

5.1.6. General information

This is a recurrent procurement

Reserved participation:

Participation is not reserved.

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

5.1.9. Selection criteria

Sources of selection criteria: European Single Procurement Document (ESPD)

5.1.11. Procurement documents

Address of the procurement documents: <https://www.sintel.regione.lombardia.it>

5.1.12. Terms of procurement

Terms of submission:

Electronic submission: Required

Address for submission: <https://www.sintel.regione.lombardia.it>

Languages in which tenders or requests to participate may be submitted: Italian

Electronic catalogue: Not allowed

Deadline for receipt of tenders: 17/09/2026 12:00:00 (UTC+02:00) Eastern European Time, Central European Summer Time

Duration during which the tender must remain valid: 270 Days

Terms of contract:

The execution of the contract must be performed within the framework of sheltered employment programmes: No

Electronic invoicing: Allowed

Electronic ordering will be used: no

Electronic payment will be used: no

5.1.15. Techniques

Framework agreement:

Framework agreement, without reopening of competition

Maximum number of participants: 999

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: TAR PIEMONTE

Information about review deadlines: Vedi documentazione di gara

8. Organisations

8.1. ORG-0001

Official name: CSI Piemonte

Registration number: 01995120019

Postal address: Italia Corso Unione Sovietica 216

Town: TORINO

Postcode: 10134

Country subdivision (NUTS): Torino (ITC11)

Country: Italy

Contact point: Franco Gola

Email: ufficio.acquisti@cert.csi.it

Telephone: 3357281873

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: TAR PIEMONTE

Registration number: 96574140016

Town: TORINO

Postcode: 10121

Country subdivision (NUTS): Torino (ITC11)

Country: Italy

Email: urp.to@giustiziaamministrativa.it

Telephone: 0115576434

Roles of this organisation:

Review organisation

10. Change

Version of the previous notice to be changed

:

96e75bf4-b471-4c07-a538-796fe92efa53-01

Main reason for change

:

Information updated

Notice information

Notice identifier/version: fb00e1f4-7670-4e20-934d-020911309b2f - 01

Form type: Competition

Notice type: Contract or concession notice – standard regime

Notice subtype: 16

Notice dispatch date: 17/07/2026 16:25:52 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Italian

Notice publication number: 504732-2026

OJ S issue number: 138/2026

Publication date: 21/07/2026