

France-Paris: Telephone operator services
OJ S 207/2020 23/10/2020
Contract award notice
Services

Legal Basis:

Directive 2014/24/EU

Section I: Contracting authority

I.1. Name and addresses

Official name: Campus France
Postal address: 28 rue de la Grange aux Belles
Town: Paris
NUTS code: FR101 Paris
Postal code: 75010
Country: France
Contact person: Secrétariat général
E-mail: etienne.chaput@campusfrance.org
Telephone: +33 140405729
Internet address(es):
Main address: <http://www.campusfrance.org/fr/>
Address of the buyer profile: <https://www.marches-publics.gouv.fr>

I.4. Type of the contracting authority

National or federal agency/office

I.5. Main activity

General public services

Section II: Object

II.1. Scope of the procurement

II.1.1. Title

Accord-cadre accueil physique et téléphonique lot no 1 accueil au siège et à la résidence Montparnasse

II.1.2. Main CPV code

79511000 Telephone operator services

II.1.3. Type of contract

Services

II.1.4. Short description

Accord-cadre accueil physique et téléphonique lot no 1 accueil au siège et à la résidence Montparnasse.

II.1.6. Information about lots

This contract is divided into lots: yes

II.1.7. Total value of the procurement

Value excluding VAT: 500 000,00 EUR

II.2. Description

II.2.1. Title

Accord-cadre accueil physique et téléphonique lot no 1 accueil au siège et à la résidence Montparnasse
Lot No: 1

II.2.2. Additional CPV code(s)

79511000 Telephone operator services

II.2.3. Place of performance

NUTS code: FR101 Paris

II.2.4. Description of the procurement

Accord-cadre accueil physique et téléphonique lot no 1 accueil au siège et à la résidence Montparnasse.

II.2.5. Award criteria

Quality criterion - Name: Valeur technique / Weighting: 55 %

Quality criterion - Name: Valeur sociale / Weighting: 5 %

Price - Weighting: 40 %

II.2.11. Information about options

Options: no

II.2.13. Information about European Union funds

The procurement is related to a project and/or programme financed by European Union funds:
no

II.2.14. Additional information

Section IV: Procedure

IV.1. Description

IV.1.1. Type of procedure

Open procedure

IV.1.3. Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8. Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: yes

IV.2. Administrative information

IV.2.1. Previous publication concerning this procedure

Notice number in the OJ S: [2020/S 058-139055](#)

IV.2.8. Information about termination of dynamic purchasing system

IV.2.9. Information about termination of call for competition in the form of a prior information notice

Section V: Award of contract

Contract No: 20200000000010

Title:

Accord-cadre accueil physique et téléphonique lot no 1 accueil au siège et à la résidence Montparnasse

A contract/lot is awarded: yes

V.2. Award of contract

V.2.1. Date of conclusion of the contract

30/09/2020

V.2.2. Information about tenders

Number of tenders received: 12

The contract has been awarded to a group of economic operators: no

V.2.3. Name and address of the contractor

Official name: Eden Accueil

Town: Nanterre

NUTS code: FR105 Hauts-de-Seine

Country: France

The contractor is an SME: yes

V.2.4. Information on value of the contract/lot

Total value of the contract/lot: 500 000,00 EUR

V.2.5. Information about subcontracting

The contract is likely to be subcontracted

Section VI: Complementary information

VI.3. Additional information

VI.4. Procedures for review

VI.4.1. Review body

Official name: Tribunal administratif de Paris

Postal address: 7 rue de Jouy

Town: Paris Cedex 04

Postal code: 75181

Country: France

E-mail: greffe.ta-paris@juradm.fr

VI.4.2. Body responsible for mediation procedures

Official name: Sans objet

Town: Sans objet

Country: France

VI.4.4. Service from which information about the review procedure may be obtained

Official name: Tribunal administratif de Paris

Postal address: 7 rue de Jouy
Town: Paris Cedex 04
Postal code: 75181
Country: France
E-mail: greffe.ta-paris@juradm.fr

VI.5. Date of dispatch of this notice

20/10/2020