

**United Kingdom-Seaham: Financial and insurance services**

OJ S 207/2019 25/10/2019

**Contract notice****Services****Legal Basis:**

Directive 2014/24/EU

**Section I: Contracting authority**

---

**I.1. Name and addresses**

Official name: Believe Housing Ltd

Postal address: Spectrum 6, Spectrum Business Park

Town: Seaham

NUTS code: UKC14 Durham CC

Postal code: SR7 7TT

Country: United Kingdom

Contact person: Our consultant for this project, Gibbs Laidler Consulting

E-mail: [jeremy.flint@gibbslaidler.co.uk](mailto:jeremy.flint@gibbslaidler.co.uk)**Internet address(es):**Main address: [www.believehousing.co.uk](http://www.believehousing.co.uk)Address of the buyer profile: <https://in-tendhost.co.uk/believehousing/asp/Home>**I.3. Communication**The procurement documents are available for unrestricted and full direct access, free of charge, at: <https://in-tendhost.co.uk/believehousing/asp/Home>

Additional information can be obtained from the abovementioned address

Tenders or requests to participate must be submitted to the abovementioned address

**I.4. Type of the contracting authority**

Body governed by public law

**I.5. Main activity**

Housing and community amenities

**Section II: Object**

---

**II.1. Scope of the procurement****II.1.1. Title**

Provision of Insurance and Related Services to Believe Housing Ltd

Reference number: 1GOV 211

**II.1.2. Main CPV code**

66000000 Financial and insurance services

**II.1.3. Type of contract**

Services

**II.1.4. Short description**

Insurance and related services for property, legal liability and other general (non-life) insurable risks, as required by Believe Housing Ltd.

#### **II.1.5. Estimated total value**

Value excluding VAT: 2 500 000,00 GBP

#### **II.1.6. Information about lots**

This contract is divided into lots: yes

Tenders may be submitted for maximum number of lots: 3

Maximum number of lots that may be awarded to one tenderer: 3 The contracting authority reserves the right to award contracts combining the following lots or groups of lots:

Lots 1-3 will be individually evaluated and therefore multiple awards may result. Where the respondent is an insurance broker, it may choose to place the insurance(s) required within each lot with different insurers at its discretion, but full details of the risk carrier(s) will be required, for evaluation purposes.

### **II.2. Description**

#### **II.2.1. Title**

A Programme of General Insurance and Related Services to Believe Housing Ltd  
Lot No: 1

#### **II.2.2. Additional CPV code(s)**

66513100 Legal expenses insurance services, 66515200 Property insurance services, 66515411 Pecuniary loss insurance services, 66518000 Insurance brokerage and agency services, 66517300 Risk management insurance services, 66513200 Contractor's all-risk insurance services, 66515100 Fire insurance services, 66516400 General liability insurance services, 66516000 Liability insurance services, 66515000 Damage or loss insurance services, 66515410 Financial loss insurance services, 66516500 Professional liability insurance services, 66518300 Insurance claims adjustment services

#### **II.2.3. Place of performance**

NUTS code: UKC14 Durham CC

Main site or place of performance: Focused around the head offices in Seaham, County Durham plus other areas that are necessary to fulfil the contract.

#### **II.2.4. Description of the procurement**

A programme of general insurance and related services for Believe Housing Ltd, excluding Motor fleet risks (see Lot 2) and engineering insurance/inspection (see Lot 3). The programme will require Insurance and related services for risks that may include but not be limited to: property damage and business interruption, employers, public, products and property owners liability, business combined/office, money, all risks, computer, contract works, group personal accident, professional indemnity, fidelity guarantee/crime, employment practices liability and terrorism.

#### **II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6. Estimated value**

#### **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/04/2020 End: 31/03/2023

This contract is subject to renewal: yes

Description of renewals:

Believe Housing Ltd will consider entering into long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years, subject to satisfactory service, performance and cost.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

Believe Housing Ltd will consider entering into long term agreements with the bidder and/or the bidder's proposed risk carriers for 3 years (or 3 periods of insurance), with an option to extend the award period subject to service, performance and cost.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

**II.2. Description**

**II.2.1. Title**

Insurance and Related Services for Motor Vehicle Risks (Possibly including Motor Legal Expenses and Occasional Business Use)

Lot No: 2

**II.2.2. Additional CPV code(s)**

66514110 Motor vehicle insurance services, 66518000 Insurance brokerage and agency services, 66517300 Risk management insurance services, 66516100 Motor vehicle liability insurance services

**II.2.3. Place of performance**

NUTS code: UKC14 Durham CC

Main site or place of performance: Focused around the Head Offices in Seaham, County Durham plus other areas that are necessary to fulfil the Contract.

**II.2.4. Description of the procurement**

Insurance and related services for motor vehicle risks (possibly including Motor legal expenses and Occasional business use extensions).

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

**II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/04/2020 End: 31/03/2023

This contract is subject to renewal: yes

Description of renewals:

Believe Housing Ltd will consider entering into long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years, subject to satisfactory service, performance and cost.

**II.2.10. Information about variants**

Variants will be accepted: no

**II.2.11. Information about options**

Options: yes

Description of options:

Believe Housing Ltd will consider entering into long term agreements with the bidder and/or the bidder's proposed risk carriers for 3 years (or 3 periods of insurance), with an option to extend the award period subject to service, performance and cost.

**II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

**II.2.14. Additional information**

As stated in the tender documentation.

**II.2. Description**

**II.2.1. Title**

Insurance and Related Services Associated with Items of Engineering Plant and a Programme of Engineering Inspections

Lot No: 3

**II.2.2. Additional CPV code(s)**

66514110 Motor vehicle insurance services, 66518000 Insurance brokerage and agency services, 66517300 Risk management insurance services, 71631100 Machinery-inspection services, 71631000 Technical inspection services, 71632200 Non-destructive testing services, 66516100 Motor vehicle liability insurance services

**II.2.3. Place of performance**

NUTS code: UKC14 Durham CC

Main site or place of performance: Focused around the offices in Seaham, County Durham plus other areas that are necessary to fulfil the contract.

**II.2.4. Description of the procurement**

Engineering Insurance and an associated programme of inspections for statutory and other items of engineering plant and equipment. The contracting authority may require that Loler Certification is planned 5 monthly, which will allow the association one month to re-book appointments where access has not been gained. In addition, the contracting authority requires that the delivery of LOLER visits is done in line with its 'No access process', this includes evidenced appointments and records of any appointment failures.

**II.2.5. Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

**II.2.6. Estimated value**

## **II.2.7. Duration of the contract, framework agreement or dynamic purchasing system**

Start: 01/04/2020 End: 31/03/2023

This contract is subject to renewal: yes

Description of renewals:

Believe Housing Ltd will consider entering into long term agreements with the bidder and/or the risk carriers proposed by the bidder, for 3 years (or 3 periods of insurance), with the option to extend the award period by up to 2 further years, subject to satisfactory service, performance and cost.

## **II.2.10. Information about variants**

Variants will be accepted: no

## **II.2.11. Information about options**

Options: yes

Description of options:

Believe Housing Ltd will consider entering into long term agreements with the bidder and/or the bidder's proposed Risk carriers for 3 years (or 3 periods of insurance), with an option to extend the award period subject to service, performance and cost.

## **II.2.13. Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds:  
no

## **II.2.14. Additional information**

As stated in the tender documentation.

## **Section III: Legal, economic, financial and technical information**

---

### **III.1. Conditions for participation**

#### **III.1.1. Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions:

Potential suppliers will be required to complete a mandatory information questionnaire (MIQ) with details of services provided to property owners, public sector organisations, social landlords or other relevant organisations over the past 5 years, plus details of 3 clients currently receiving similar services. Potential suppliers will be required to evidence permissions by the FCA, PRA or other appropriate regulatory authority indicating the types of insurance/service the bidder is authorised to arrange or provide.

#### **III.1.2. Economic and financial standing**

List and brief description of selection criteria:

The mandatory information questionnaire will require the successful provider to evidence financial information in relation to the type of services offered, including but not limited to 3 years reports and accounts. Minimum level(s) of standards possibly required: the financial ability to deliver the programme, including Insurers with a minimum Rating of 'BBB' from Standard and Poor, 'B++' from A M best, or an equivalent rating by an independent and reputable credit rating agency and approved by the bidder's market security committee. In the case of any rating less than A-, Believe Housing Ltd will evaluate and accept the nominated insurer(s) at its sole discretion, subject to disclosure and acceptance prior to the ITT bid deadline of the bidder's market security committee's latest report, including written recommendation from the bidder's market security committee

### **III.1.3. Technical and professional ability**

List and brief description of selection criteria:

The tender documents will require providers to detail their relevant professional experience, resource, skills, qualifications and quality control practices.

### **III.2. Conditions related to the contract**

#### **III.2.1. Information about a particular profession**

Execution of the service is reserved to a particular profession Reference to the relevant law, regulation or administrative provision:

For insurance services, Insurers authorised under the Financial services and Markets Act 2000, Insurance Companies Act 1982 (and any other statutory modifications thereof) and regulated by the prudential regulation authority, UK Financial conduct authority, or equivalent in another member state of the European economic area. Insurance brokers registered with and regulated by the financial conduct authority.

#### **III.2.3. Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV: Procedure**

---

### **IV.1. Description**

#### **IV.1.1. Type of procedure**

Open procedure

#### **IV.1.3. Information about a framework agreement or a dynamic purchasing system**

#### **IV.1.8. Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

### **IV.2. Administrative information**

#### **IV.2.2. Time limit for receipt of tenders or requests to participate**

Date: 25/11/2019 Local time: 09:00

#### **IV.2.3. Estimated date of dispatch of invitations to tender or to participate to selected candidates**

#### **IV.2.4. Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6. Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 31/03/2020

#### **IV.2.7. Conditions for opening of tenders**

Date: 25/11/2019 Local time: 10:00

Place:

Electronically via the authority's e-procurement portal.

## **Section VI: Complementary information**

---

### **VI.1.**

**Information about recurrence**

This is a recurrent procurement: yes

Estimated timing for further notices to be published:

Between 3 or 5 years from the date of this notice.

**VI.2. Information about electronic workflows**

Electronic invoicing will be accepted

Electronic payment will be used

**VI.3. Additional information**

Bidders should note that for reasons of confidentiality, tender supporting information will be password protected and the password will be made available on receipt of a signed confidentiality agreement via the e-procurement portal. All respondents will be required to detail your proposed insurance wordings and provide details of relevant experience of all account servicing, claims handling and risk management staff.

**VI.4. Procedures for review****VI.4.1. Review body**

Official name: The High Court of England and Wales

Town: London

Country: United Kingdom

**VI.4.3. Review procedure**

Precise information on deadline(s) for review procedures:

The contracting authority will enter into this contract following a 10 calendar day standstill period starting on the day after the notification of the result. The Public Contracts Regulations 2015 provide for aggrieved parties who have been harmed or who are at risk of harm by a breach of the regulations to bring proceedings in the High Court. Any such proceedings must be brought within the limitation period specified by the regulations according to the remedy sought.

**VI.4.4. Service from which information about the review procedure may be obtained**

Official name: The Cabinet Office

Town: Seaham

Country: United Kingdom

**VI.5. Date of dispatch of this notice**

22/10/2019