

505732-2026 - Result

Slovenia – Telephone and data transmission services – Stacionarna IP telefonija in povezane storitve

OJ S 139/2026 22/07/2026

Contract or concession award notice – standard regime

Services

1. Buyer

1.1. Buyer

Official name: REPUBLIKA SLOVENIJA, MINISTRSTVO ZA KMETIJSTVO, GOZDARSTVO IN PREHRANO, AGENCIJA REPUBLIKE SLOVENIJE ZA KMETIJSKE TRGE IN RAZVOJ PODEŽELJA

Email: aktrp@gov.si

Legal type of the buyer: EU institution, body or agency

Activity of the contracting authority: General public services

2. Procedure

2.1. Procedure

Title: Stacionarna IP telefonija in povezane storitve

Description: Predmet javnega naročila so storitve stacionarne IP telefonije in naslednje povezane storitve: - storitev uporabe centrale znotraj HKOM, - storitev najema IP opreme (telefonskih aparatov), - storitve klicanja za potrebe govorne telefonije, - storitev klicnega centra, agentov in nadzornikov ter - storitev masovnega pošiljanja SMS sporočil. Javno naročilo je razdeljeno na tri sklope, in sicer: SKLOP 1: Storitve stacionarne IP telefonije, ki vključuje naslednje storitve: - storitev uporabe centrale znotraj HKOM, - storitev najema IP opreme (telefonskih aparatov), - storitve klicanja za potrebe govorne telefonije ter - storitve, potrebne za delovanje klicnega centra: funkcija »agent« in funkcija »nadzornik«. SKLOP 2: Pridobitev aplikacije oz. nakup licence za vodenje stikov (CRM). SKLOP 3: Storitev masovnega pošiljanja SMS sporočil. Javno naročilo se oddaja za obdobje treh (3) let. Podrobnejša specifikacija naročila in obseg naročila sta razvidna iz tehničnih specifikacij, vzorca pogodbe in obrazca "Ponudbeni predračun". POMEMBNO: Naročnik pojasnjuje, da je bil za sklop 2 predmetnega javnega naročila postopek oddaje javnega naročila že izveden kot izločeni sklop na podlagi petega odstavka 73. člena ZJN-3, z namenom zagotavljanja pravočasnega in nemotenega izvajanja predmeta javnega naročila. Navedeni sklop zato ni predmet tega povabila k oddaji ponudb. Predmet tega postopka sta preostala sklopa javnega naročila, in sicer sklop 1 in sklop 3. Ponudnik lahko odda ponudbo za enega ali oba sklopa.

Procedure identifier: 436ef347-38a4-4d7f-b7dd-b81c9fee50e0

Internal identifier: JN-73014

Type of procedure: Open

The procedure is accelerated: no

2.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

2.1.2. Place of performance

Country subdivision (NUTS): Osrednjeslovenska (SI041)

Country: Slovenia

2.1.3. Value

Estimated value excluding VAT: 316 800,00 EUR

2.1.4. General information

Legal basis:

Directive 2014/24/EU

5. Lot

5.1. Lot: LOT-0001

Title: SKLOP 1: Stacionarna IP telefonija in povezane storitve

Description: SKLOP 1: Storitve stacionarne IP telefonije, ki vključuje naslednje storitve: - storitev uporabe centrale znotraj HKOM, - storitev najema IP opreme (telefonskih aparatov), - storitve klicanja za potrebe govorne telefonije ter - storitve, potrebne za delovanje klicnega centra: funkcija »agent« in funkcija »nadzornik«.

Internal identifier: 521053

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

5.1.2. Place of performance

Country subdivision (NUTS): Osrednjeslovenska (SI041)

Country: Slovenia

5.1.3. Estimated duration

Duration: 3 Years

5.1.5. Value

Estimated value excluding VAT: 108 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Information about previous notices:

Identifier of the previous notice: 1c83ee17-8dbb-46f7-a2e3-8f52586e5dc2-01

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Skupna ponudbena cena v EUR z DDV

Description: Skupna ponudbena cena v EUR z DDV

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Ponudnik zagotavlja enotno kontaktno točko za prijavo napak pri izvajanju storitev stacionarne IP telefonije ter izvajanju storitev klicnega centra

Description: Ponudnik zagotavlja enotno kontaktno točko za prijavo napak pri izvajanju storitev stacionarne IP telefonije ter izvajanju storitev klicnega centra

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Sistem upravljanja neprekinjenega poslovanja

Description: Sistem upravljanja neprekinjenega poslovanja

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Sistem varnosti osebnih podatkov v oblaku

Description: Sistem varnosti osebnih podatkov v oblaku

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Sistem varovanja informacij

Description: Sistem varovanja informacij

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Ponudnik zagotavlja klicanje s kratkimi, največ 4 mestnimi številkami iz fiksnega v mobilno omrežje za katero ima naročnik sklenjeno pogodbo

Description: Ponudnik zagotavlja klicanje s kratkimi, največ 4 mestnimi številkami iz fiksnega v mobilno omrežje za katero ima naročnik sklenjeno pogodbo

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

Criterion:

Type: Quality

Name: Lasten varnostno operativni center - SOC

Description: Lasten varnostno operativni center - SOC

Category of award weight criterion: Weight (points, exact)

Award criterion number: 10

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: DRŽAVNA REVIZIJSKA KOMISIJA ZA REVIZIJO POSTOPKOV ODDDAJE JAVNIH NAROČIL

Information about review deadlines: Zakon o pravnem varstvu v postopkih javnega naročanja (Uradni list RS, št. 43/11 s spremembami)

5.1. Lot: LOT-0002

Title: SKLOP 3: Storitve masovnega pošiljanja SMS sporočil.

Description: SKLOP 3: Storitve masovnega pošiljanja SMS sporočil.

Internal identifier: 521054

5.1.1. Purpose

Main nature of the contract: Services

Main classification (cpv): 64210000 Telephone and data transmission services

5.1.2. Place of performance

Country subdivision (NUTS): Osrednjeslovenska (SI041)

Country: Slovenia

5.1.3. Estimated duration

Duration: 3 Years

5.1.5. Value

Estimated value excluding VAT: 180 000,00 EUR

5.1.6. General information

Procurement Project not financed with EU Funds.

The procurement is covered by the Government Procurement Agreement (GPA): no

Information about previous notices:

Identifier of the previous notice: 1c83ee17-8dbb-46f7-a2e3-8f52586e5dc2-01

5.1.8. Accessibility criteria

Accessibility criteria for persons with disabilities are not included because the procurement is not intended for use by natural persons

5.1.10. Award criteria

Criterion:

Type: Price

Name: Skupna ponudbena cena v EUR z DDV

Description: Skupna ponudbena cena v EUR z DDV

Category of award weight criterion: Weight (points, exact)

Award criterion number: 60

Criterion:

Type: Quality

Name: Ponudnik zagotavlja enotno kontaktno točko za prijavo napak pri izvajanju storitev masovnega pošiljanja SMS sporočil

Description: Ponudnik zagotavlja enotno kontaktno točko za prijavo napak pri izvajanju storitev masovnega pošiljanja SMS sporočil

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Sistem upravljanja neprekinjenega poslovanja

Description: Sistem upravljanja neprekinjenega poslovanja

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Sistem varnosti osebnih podatkov v oblaku

Description: Sistem varnosti osebnih podatkov v oblaku

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Sistem varovanja informacij

Description: Sistem varovanja informacij

Category of award weight criterion: Weight (points, exact)

Award criterion number: 5

Criterion:

Type: Quality

Name: Lasten varnostno operativni center - SOC

Description: Lasten varnostno operativni center - SOC

Category of award weight criterion: Weight (points, exact)

Award criterion number: 20

5.1.15. Techniques

Framework agreement:

No framework agreement

Information about the dynamic purchasing system:

No dynamic purchase system

5.1.16. Further information, mediation and review

Review organisation: DRŽAVNA REVIZIJSKA KOMISIJA ZA REVIZIJO POSTOPKOV
ODDDAJE JAVNIH NAROČIL

Information about review deadlines: Zakon o pravnem varstvu v postopkih javnega naročanja
(Uradni list RS, št. 43/11 s spremembami)

6. Results

Value of all contracts awarded in this notice: 220 849,20 EUR

6.1. Result lot identifier: LOT-0001

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: TELEKOM SLOVENIJE, d.d.

Tender:

Tender identifier: TEN-0001

Identifier of lot or group of lots: LOT-0001

Value of the tender: 70 009,20 EUR

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 2331-26-000011 in 2331-26-000012

Title: POGODBA ŠT. 2331-26-000011 za Storitve stacionarne IP telefonije in POGODBA ŠT.
2331-26-000012 za Storitev masovnega pošiljanja SMS sporočil

Date of the conclusion of the contract: 20/07/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders from micro, small or medium tenderers

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders for which it has not been verified if they are admissible or inadmissible

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders verified and inadmissible

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders verified and inadmissible because of an abnormally low price or cost

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer

Number of tenders or requests to participate received: 0

Type of received submissions: Tenders from tenderers registered in countries outside of the European Economic Area

Number of tenders or requests to participate received: 0

Range of tenders:

Value of the lowest admissible tender: 70 009,20 EUR

Value of the highest admissible tender: 70 009,20 EUR

6.1. Result lot identifier: LOT-0002

Winner selection status: At least one winner was chosen.

6.1.2. Information about winners

Winner:

Official name: TELEKOM SLOVENIJE, d.d.

Tender:

Tender identifier: TEN-0002

Identifier of lot or group of lots: LOT-0002

Value of the tender: 150 840,00 EUR

The tender was ranked: no

The tender is a variant: no

Subcontracting: No

Contract information:

Identifier of the contract: 2331-26-000011 in 2331-26-000012

Title: POGODBA ŠT. 2331-26-000011 za Storitve stacionarne IP telefonije in POGODBA ŠT. 2331-26-000012 za Storitve masovnega pošiljanja SMS sporočil

Date of the conclusion of the contract: 20/07/2026

6.1.4. Statistical information

Received tenders or requests to participate:

Type of received submissions: Tenders

Number of tenders or requests to participate received: 1

Type of received submissions: Tenders submitted electronically
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Type of received submissions: Tenders from micro, small or medium tenderers
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders for which it has not been verified if they are admissible or inadmissible
Number of tenders or requests to participate received: 1
Type of received submissions: Tenders verified and inadmissible
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders verified and inadmissible because of an abnormally low price or cost
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from tenderers registered in other European Economic Area countries than the country of the buyer
Number of tenders or requests to participate received: 0
Type of received submissions: Tenders from tenders registered in countries outside of the European Economic Area
Number of tenders or requests to participate received: 0
Range of tenders:
Value of the lowest admissible tender: 150 840,00 EUR
Value of the highest admissible tender: 150 840,00 EUR

8. Organisations

8.1. ORG-0001

Official name: REPUBLIKA SLOVENIJA, MINISTRSTVO ZA KMETIJSTVO, GOZDARSTVO IN PREHRANO, AGENCIJA REPUBLIKE SLOVENIJE ZA KMETIJSKE TRGE IN RAZVOJ PODEŽELJA

Registration number: 2178982000

Postal address: Dunajska cesta 160

Town: Ljubljana

Postcode: 1000

Country subdivision (NUTS): Osrednjeslovenska (SI041)

Country: Slovenia

Email: aktrp@gov.si

Telephone: 01 580 77 92

Internet address: <https://www.gov.si/drzavni-organi/organi-v-sestavu/agencija-za-kmetijske-trge-in-razvoj-podezelja/>

Roles of this organisation:

Buyer

8.1. ORG-0002

Official name: DRŽAVNA REVIZIJSKA KOMISIJA ZA REVIZIJO POSTOPKOV ODDAJE JAVNIH NAROČIL

Registration number: 1332716000

Postal address: Slovenska cesta 54

Town: Ljubljana

Postcode: 1000

Country subdivision (NUTS): Osrednjeslovenska (SI041)

Country: Slovenia

Email: dkom@dkom.si

Telephone: +38612342800

Internet address: <https://www.dkom.si/>

Roles of this organisation:

Review organisation

8.1. ORG-0003

Official name: TELEKOM SLOVENIJE, d.d.

Size of the economic operator: Large

Registration number: 5014018000

Postal address: Cigaletova ulica015

Town: Ljubljana

Postcode: 1000

Country subdivision (NUTS): Osrednjeslovenska (SI041)

Country: Slovenia

Email: info@telekom.si

Telephone: 041700700

Internet address: <https://www.telekom.si/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0001

The winner is listed on a regulated market

8.1. ORG-0004

Official name: TELEKOM SLOVENIJE, d.d.

Size of the economic operator: Large

Registration number: nimat-500

Postal address: Cigaletova ulica015

Town: Ljubljana

Postcode: 1000

Country subdivision (NUTS): Osrednjeslovenska (SI041)

Country: Slovenia

Email: info@telekom.si

Telephone: 041700700

Internet address: <https://www.telekom.si/>

Roles of this organisation:

Tenderer

Winner of these lots: LOT-0002

The winner is listed on a regulated market

Notice information

Notice identifier/version: 967e5321-a8d0-44ca-8017-9867852d9ce0 - 01

Form type: Result

Notice type: Contract or concession award notice – standard regime

Notice subtype: 29

Notice dispatch date: 21/07/2026 14:59:12 (UTC+02:00) Eastern European Time, Central European Summer Time

Languages in which this notice is officially available: Slovenian

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